1/8/2020 flydubai email



Booking confirmation

Thank you for choosing flydubai. Your itinerary is below; please review your journey details carefully. All times shown are local.

Booking reference: DHZJNH

If you want to get in touch with us you can call our Contact Centre on +971 600 54 44 45, email us at letstalk@flydubai.com or find your nearest flydubai travel shop. If you're travelling in Business Class you can email us at businessteam@flydubai.com.

Payment reference: 46799295

Please note that flydubai's <u>conditions of carriage</u> and fare terms and conditions attached to this email apply to your booking.

Your booking will be held until 14:24 on 09 January 2020 (Indira Gandhi Intl Airport Delhi) Total Payment Due: INR 28481 Please ensure that you pay for your booking before the time specified or it will be cancelled. You can pay online with a credit card/debit card/voucher or via a payment point.

Journey 1: Indira Gandhi Intl Airport Delhi to Bahrain (Return)

Booked on 08 January 2020

Outbound: Indira Gandhi Intl Airport Delhi Depart: 23 January 2020 (Thursday)				
Flight no.	Departing	Arriving	Duration	
FZ-432	Indira Gandhi Intl Airport Delhi 09:50 23 January 2020	Dubai International Airport Terminal 2 12:15 23 January 2020	3 Hours 55 Minutes	
FZ-021	Dubai International Airport Terminal 2 14:00 23 January 2020	Bahrain 14:15 23 January 2020	1 Hour 15 Minutes	

Passengers	Fare type	Taxes and fees	Total
MR BINU VIJAYAN Adult	ECONOMY Lite INR 11,877.00	Passenger Service Fee (Intl)(WO) INR 598.00 Goods and Service Tax(K3) INR 594.00 Passenger Facilities Charge.(F6) INR 687.00 Advanced passenger information fee(ZR) INR 98.00	INR 13,854.00

Optional extras

Passengers	Baggage	Meal	In-flight entertainment	Seat	Extras	Total
MR BINU VIJAYAN Adult	Hand baggage 7Kg	Snacks and refreshments to buy on board, if available (FZ 432) Snacks and refreshments to buy on board, if available (FZ 021)	Buy on board, if available (FZ 432) Buy on board, if available (FZ 021)	Unassigned (FZ 432) Unassigned (FZ 021)	No Insurance	INR 0.00

Return: Bahrain Depart: 18 February 2020 (Tuesday)

Flight no.	Departing	Arriving	Duration
FZ-022	Bahrain 15:00 18 February 2020	Dubai International Airport Terminal 2 17:20 18 February 2020	1 Hour 20 Minutes
FZ-431	Dubai International Airport Terminal 2 04:10 19 February 2020	Indira Gandhi Intl Airport Delhi 08:50 19 February 2020	3 Hours 10 Minutes

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Passengers	Fare type	Taxes and fees	Total
MR BINU VIJAYAN Adult	ECONOMY Lite INR 11,877.00	Advanced passenger information fee(ZR) INR 98.00 Goods and Service Tax(K3) INR 595.00 Passenger Facility Fee(HM) INR 29.00 Passenger Service Fee(BH) INR 1,341.00 Passenger Facilities Charge.(F6) INR 687.00	INR 14,627.00

Optional extras

Passengers	Baggage	Meal	In-flight entertainment	Seat	Extras	Total
MR BINU VIJAYAN Adult	Hand baggage 7Kg	Snacks and refreshments to buy on board, if available (FZ 022) Snacks and refreshments to buy on board, if available (FZ 431)	Buy on board, if available (FZ 022) Buy on board, if available (FZ 431)	Unassigned (FZ 022) Unassigned (FZ 431)	No Insurance	INR 0.00

Operational update

Please note that select flights to a number of flydubai destinations will be operated by Smartwings between 14 December 2019 and 26 January 2020.

If your flight is scheduled to be operated by Smartwings, you will be notified during the booking process, by email or by your travel agent. For more information please check the <u>Operational Updates</u> page on flydubai.com.

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Check in

- Find out everything you need to know about checking in for a flydubai flight, including what documents you'll need and how to check in online (where applicable).
- Check-in for your flight opens 3 hours before departure and closes 60 minutes before departure. If you don't check in on time, you won't be able to travel.
- Children up to the age of 12 years can fly with us only if they are accompanied by an adult travelling on the same booking.

Manage booking

- You can use the <u>manage booking</u> section on flydubai.com to make changes to your itinerary or cancel your flight(s). To see the charges for changing or cancelling your flight(s) please check the fare terms and conditions attached to this email.
- If your booking was made through a Travel Agent, please contact them directly to make changes to your booking.
- If you're booked as part of a group, please check with the group organiser for details on the fare rules, as they may differ from those listed on flydubai.com.

Baggage allowance

Find out how much baggage you can take and learn about flydubai's baggage policies.

Credit card payments

- If you paid for your booking online or via our call centre using a credit card, you'll be asked to present the same credit card at check in.
- If your booking was paid for with someone else's credit card, we'll need to see a photocopy of the front of the card and a
 photocopy of the cardholder's passport.
- If you are unable to present these documents, you won't be allowed to travel and we won't be able to offer you a refund.
- A credit card can't be used to pay on behalf of someone else travelling to or from Bangladesh, Ethiopia, Nepal, Pakistan, Sri Lanka, Sudan and South Sudan.

New UAE visa rules for GCC residents

Starting 29 April 2016, if you're a GCC resident flying to the United Arab Emirates and were earlier eligible for visa on arrival, you'll now need to obtain an e-visa before you travel. For more information, visit http://www.flydubai.com/en/plan/visas-and-passports/uae-visas

Advanced Passenger Information

Save time at the airport by completing your Advanced Passenger Information online in the <u>manage booking</u> section of flydubai.com. If you made your booking through a Travel Agent, please contact them directly to complete this information.

Goods and Services Tax Information

If you want to add your Goods and Services Tax information (GST), you can do it through the <u>manage booking</u> section of flydubai.com until 09 January 2020 14:24 (Indira Gandhi Intl Airport Delhi).

Umrah flights

Passengers travelling to/from Jeddah, Madinah, Yanbu and Taif, please visit the following link to read an important notice: http://www.flydubai.com/en/operational-updates/

Transferring between Al Maktoum International (DWC) and Dubai International (DXB) and vice versa

If your travel itinerary requires a transfer between the airports in Dubai, you'll need to enter the UAE (clearing customs and immigration) and collect your checked baggage. Please check whether you need a visa to enter the UAE and ensure you have sufficient time to travel to your departure airport.