12/19/2019 flydubai email



# **Booking confirmation**

Thank you for choosing flydubai. Your itinerary is below; please review your journey details carefully. All times shown are local.

Booking reference: P4HG0V

If you want to get in touch with us you can call our Contact Centre on +971 600 54 44 45, email us at <a href="left-stalk@flydubai.com">left-stalk@flydubai.com</a> or <a href="find">find your nearest flydubai travel shop</a>. If you're travelling in Business Class you can email us at <a href="mailto:businessteam@flydubai.com">businessteam@flydubai.com</a>.

Payment reference: 46526652

Please note that flydubai's <u>conditions of carriage</u> and fare terms and conditions attached to this email apply to your booking.

Your booking will be held until 08:51 on 20 December 2019 (Alexandria Borg El Arab) Total Payment Due: EGP 6922 Please ensure that you pay for your booking before the time specified or it will be cancelled. You can pay online with a credit card/debit card/voucher or via a payment point.

### Journey 1: Alexandria Borg El Arab to Bahrain (Return)

### Booked on 19 December 2019

Flight no.	Departing	Arriving	Duration	
FZ-174	Alexandria Borg El Arab 01:35 01 January 2020	Dubai International Airport Terminal 2 07:00 01 January 2020	3 Hours 25 Minutes	
FZ-081	Dubai International Airport Terminal 2 10:50 01 January 2020	<b>Bahrain</b> <b>11:05</b> 01 January 2020	1 Hour 15 Minutes	

Passengers	Fare type	Taxes and fees	Total
MS DALIA AHMED SABRY ELDIB Adult	ECONOMY Lite EGP 2,691.00	Departure Service Fee(O2) EGP 15.00 Passenger Facilities Charge.(F6) EGP 154.00 Ticket Issuance Fee(XK) EGP 75.00 Departure Fee(JK) EGP 50.00 Stamp Tax (Ticket)(XL) EGP 5.50 Service Charge.(EQ) EGP 33.00 Solidarity Tax(EG) EGP 150.00 Embarkation Tax(QH) EGP 403.00 Advanced passenger information fee(ZR) EGP 22.00	EGP 3,598.50

### **Optional extras**

Passengers	Baggage	Meal	In-flight entertainment	Seat	Extras	Total
MS DALIA AHMED SABRY ELDIB Adult	Hand baggage 7Kg	Snacks and refreshments to buy on board (FZ 174) Snacks and refreshments to buy on board (FZ 081)	Buy on board, if available (FZ 174) Buy on board, if available (FZ 081)	Unassigned (FZ 174) Unassigned (FZ 081)	Insurance EGP 115.00	EGP 115.00

Return: Bahrain Depart: 12 January 2020 (Sunday)

Flight no.	Departing	Arriving	Duration
FZ-024	<b>Bahrain 08:35</b> 12 January 2020	Dubai International Airport Terminal 2 10:55 12 January 2020	1 Hour 20 Minutes
FZ-173	Dubai International Airport Terminal 2 22:05 12 January 2020	Alexandria Borg El Arab 00:35 13 January 2020	4 Hours 30 Minutes

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Payment reference: 46526652

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Passengers	Fare type	Taxes and fees	Total
MS DALIA AHMED SABRY ELDIB Adult	ECONOMY Lite EGP 2,530.00	Ticket Issuance Fee(XK) EGP 75.00 Passenger Service Fee(BH) EGP 300.00 Passenger Facilities Charge.(F6) EGP 154.00 Passenger Facility Fee(HM) EGP 7.00 Advanced passenger information fee(ZR) EGP 22.00 Stamp Tax (Ticket)(XL) EGP 5.50	EGP 3,093.50

# **Optional extras**

Passengers	Baggage	Meal	In-flight entertainment	Seat	Extras	Total
MS DALIA AHMED SABRY ELDIB Adult	Hand baggage 7Kg	Snacks and refreshments to buy on board (FZ 024) Snacks and refreshments to buy on board (FZ 173)	Buy on board, if available (FZ 024) Buy on board, if available (FZ 173)	Unassigned (FZ 024) Unassigned (FZ 173)	Insurance EGP 115.00	EGP 115.00

### Operational update

Please note that select flights to a number of flydubai destinations will be operated by Smartwings between 14 December 2019 and 26 January 2020.

If your flight is scheduled to be operated by Smartwings, you will be notified during the booking process, by email or by your travel agent. For more information please check the <a href="Operational Updates">Operational Updates</a> page on flydubai.com.

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Payment reference: 46526652

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#### Check in

- Find out everything you need to know about checking in for a flydubai flight, including what documents you'll need and how to check in online (where applicable).
- Check-in for your flight opens 3 hours before departure and closes 60 minutes before departure. If you don't check in on time, you won't be able to travel.
- Children up to the age of 12 years can fly with us only if they are accompanied by an adult travelling on the same booking.

#### Manage booking

- You can use the <u>manage booking</u> section on flydubai.com to make changes to your itinerary or cancel your flight(s). To see the charges for changing or cancelling your flight(s) please check the fare terms and conditions attached to this email.
- If your booking was made through a Travel Agent, please contact them directly to make changes to your booking.
- If you're booked as part of a group, please check with the group organiser for details on the fare rules, as they may differ from those listed on flydubai.com.

#### Baggage allowance

Find out how much baggage you can take and learn about flydubai's baggage policies.

#### Credit card payments

- If you paid for your booking online or via our call centre using a credit card, you'll be asked to present the same credit card at check in.
- If your booking was paid for with someone else's credit card, we'll need to see a photocopy of the front of the card and a
  photocopy of the cardholder's passport.
- If you are unable to present these documents, you won't be allowed to travel and we won't be able to offer you a refund.
- A credit card can't be used to pay on behalf of someone else travelling to or from Bangladesh, Ethiopia, Nepal, Pakistan, Sri Lanka, Sudan and South Sudan.

#### New UAE visa rules for GCC residents

Starting 29 April 2016, if you're a GCC resident flying to the United Arab Emirates and were earlier eligible for visa on arrival, you'll now need to obtain an e-visa before you travel. For more information, visit <a href="http://www.flydubai.com/en/plan/visas-and-passports/uae-visas">http://www.flydubai.com/en/plan/visas-and-passports/uae-visas</a>

#### **Advanced Passenger Information**

Save time at the airport by completing your Advanced Passenger Information online in the <u>manage booking</u> section of flydubai.com. If you made your booking through a Travel Agent, please contact them directly to complete this information.

## Umrah flights

Passengers travelling to/from Jeddah, Madinah, Yanbu and Taif, please visit the following link to read an important notice: http://www.flydubai.com/en/operational-updates/

### Transferring between Al Maktoum International (DWC) and Dubai International (DXB) and vice versa

If your travel itinerary requires a transfer between the airports in Dubai, you'll need to enter the UAE (clearing customs and immigration) and collect your checked baggage. Please check whether you need a visa to enter the UAE and ensure you have sufficient time to travel to your departure airport.