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SUMMARY

- ❖ **Experience** – 16+ Years of experience in IT Industry and currently part of InfoStretch India.
- ❖ **Roles / Skills** - Excellent Management ability, goal focused & aggressive professional manager with experience as Quality Assurance Manager, Test Architect, and Quality Assurance Practice Head.
- ❖ **Quality Assurance Practice Head** – Defined the **organization level Quality process** for Quipment Technologies and established a fully functional Quality Assurance practice from base that ensures the Quality Assurance of all products of Quipment. With the established QA unit, apart from the rollout of other products, created the test automation framework and successfully enabled the **mass installations and rollout** of integrated taximeter devices, conforming the quality on each device. Successfully rolled out 12,000 units per year and also provided post installation support, including the **push of upgraded releases and fixes**.
- ❖ **Quality Assurance Manager** – Currently managing multiple testing projects and yielding direct revenue of 4+ crores rupees (Indian customers) and around 2 million USD (US customers). Have transformed multiple testing projects executed in **V-model to Agile testing**, improving the time-to-market post construction from 3 months to 2 weeks. Have also managed the rollout of products across geo locations with localized releases for 7 countries.
- ❖ **Test Architect** – Have successfully architected and designed multiple automation frameworks, including **frameworks for mass testing of devices, mobile test automation and web application test automation**. One of the frameworks implemented for mass testing of devices enables revenue of 15 million euros per year. Extensive experience in evaluating the requirements and recommending the required test frameworks and tools.
- ❖ **Technology** – Hands on experience on multiple frameworks including Rational Functional Tester, Rational Performance Tester, LoadRunner, QTP, Telerik Testing framework, Canoo, WatIn, Squish, SOAPUI, TestNG, Grid, Junit, remote control (RC), WebDriver.
- ❖ **Estimation** – Extensive experience in estimating projects using scientific estimation techniques (**Planning Poker, Story point, Use case, FP Estimation techniques, Task (Activity) based Estimation & Test case enumeration Based Estimation**).
- ❖ **Domain** – Possess excellent domain expertise across **Mobility, Travel, Telecom, VAS, and Logistics** segments.
- ❖ **Business Development** – Experience in anchoring many medium to large size proposals for both testing projects as well as the test cycles of application development projects.
- ❖ **Client Management** – Responsible for Customer Satisfaction, scope control & communication management.
- ❖ **People & Performance Mgmt.** - Experience in managing a team of 55+ resources and passion towards mentoring, career planning and motivating people to perform.
- ❖ **Due Diligence** – Expertise in performing due diligence of delayed projects and implementing corrective measures.

Technical Expertise

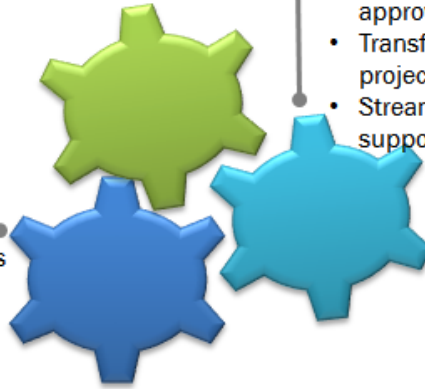
- Automation Frameworks for Mobile Testing, Embedded Device Testing and Web application
- Performance Testing
- Test Management & Device Management Tools

Process Excellence

- Proven experience in setting up and successfully running Quality Assurance Practice
- Defined Organizational level process definitions, metrics, Gate Reviews and approvals for Quality checkpoints.
- Transformed multiple V-model testing projects to Agile testing
- Streamlined the process for post-production support and reduced the turnaround time

Delivery Excellence

- Managing a testing team of 55+ resources across multi-million projects
- Skilled in conceptualizing test strategy encompassing test milestones based on business needs
- Managed parallel rollouts of large localized releases across geo locations



KEY ACHIEVEMENTS

- ❖ Defined the organizational level Quality Processes for Quipment Technologies. Formed and established a fully functional Quality Assurance unit that ensures the Quality Assurance of all products of Quipment
- ❖ With the established QA Unit, successfully managed mass installations and rollout of integrated taximeter devices, confirming the quality on each device. Successfully rolled out 12,000 units per year and also provided post installation support including the push of upgraded releases and fixes.
- ❖ Architected and designed the automation framework for the mass testing of integrated taximeter devices. The revenue yielded to the organization over these devices alone was 15 million EUROS per year.
- ❖ Have transformed multiple testing projects executed in V-model to Agile Testing, improving the time-to-market post construction from months to, up to two weeks.

CERTIFICATIONS

- ❖ **Prince 2 Practitioner** Certification from APMG
- ❖ **Certified Scrum Master** (CSM) from Scrum Alliance
- ❖ **ISTQB-ISEB Foundation** Certification from BCS – UK Testing Board
- ❖ **ISEB Intermediate** Certificate from BCS – UK Testing Board
- ❖ **ITIL Foundation** Certification from OGC – APMG
- ❖ **ITSM Foundation** Certification from OGC – APMG
- ❖ Test Management Certification from IBM.
- ❖ **Performance Centre** Certification from HP.
- ❖ Quality Centre Certification from HP.
- ❖ Microsoft Certified Professional (MCP) in Networking

EXPERIENCE SUMMARY

Jun'14 – Till date: Infostretch India, as Project Manager (Testing)

Mar'12 – Apr'14: Insigno Quipment Technologies India Pvt. Ltd., as Test Manager

Sep'07 - Oct'11: Trimble Information Technologies India Pvt. Ltd., (MRM Sector) as Project Lead – QA

Feb'07 - Sep'07: HCL Technologies, Gurgaon as Associate Test Manager

May'06 - Feb'07: Tech Mahindra Ltd., NOIDA as Test Team Lead

Jun'04–Jan'06: NIIT Technologies Ltd. New Delhi as QA Engineer – Automation Functional / Performance Tester

Jul'99–Jun'04: Soffia Software Ltd., Chennai, India as Sr. Programmer / Tester

Dec'97–May'99: Larson & Turbo Ltd., Chennai India as Programmer

Please refer the annexure below for the projects handled.

Brands Associated
With



EDUCATION

- ❖ Master of Computer Applications (MCA) from St. Joseph's College, Cuddalore, University of Madras, India in 1997
- ❖ Bachelor of Science (Mathematics) from Mazhrul Ullom Arts and Science College, Ambur, University of Madras in 1994



TRAININGS IMPARTED

- ❖ Agile Methodology and Implementation
- ❖ ISO Implementation Program
- ❖ Cross Cultural Training
- ❖ Project Management in Agile
- ❖ Agile Scrum Practitioner Training from Edista Testing Institute

TECHNICAL SKILLS

Functional Testing	: QTP 11.0, RFT 8.2, Telerik Testing Framework, Rational Functional Tester, Canoo, WatIn, Watlr, Squish, SoapUI, Selenium with TestNG
Selenium	: TestNG, Junit, grid, remote control (RC), webdriver
Reports	: XSLT, ATU Report, ReportNG
Continuous Integration	: Jenkins, Bamboo, GitHub
Mobile Application Testing	: Manual, SeeTest, Squish
Embedded Device Testing	: Squish
Web Services Testing	: SoapUI
Performance Testing	: LoadRunner 11.0, Rational Performance Tester
Test Management & Defect Management	: Quality Center 11.0, MS Test Manager 2013, Bugzilla, TFS, Jira.
Incident Management	: Kayako, Remedy
Other Tools	: PVCS Tracker, VSS, Syslog watcher, Putty, Secure CRT
Scripting Languages	: Python, TSL, VB Script
OS	: Android, iOS, Windows, Palm

Project Management	: MS-Project 2013
RDBMS / DBMS	: Oracle 11g, MS-SQL Server7/2000
Web Technologies/Tools	: HTML, VB Script, IIS, PWS, Visual Studio .net
Networking	: A+, MCP

ANNEXURE

Projects Handled:

Project:	VAS Testing
Clients:	Airtel / Vodafone
Tenure:	Jun'14– Till Date
Role:	QA Manager
Company:	Infostretch Solutions

Responsibilities:

- ❖ Define test strategy for the business requirements and deliver the end-end testing service within margins
- ❖ Manage customer expectations, scope changes, communication management and escalation management
- ❖ Customer Relationship Management and account growth
- ❖ Ensure the adherence of organization level processes and QA best practices
- ❖ Risk Identification and management
- ❖ Vendor Management
- ❖ Resource Management
- ❖ Release estimation and planning
- ❖ Resource fulfillment and mentoring

Projects:	Minted.com – Automation / Manual
Tenure:	Jun'14– Till Date
Role:	QA Manager
Software:	QMetry, Selenium. TestNG, Junit and Sauce Lab
Company:	Infostretch Solutions

Responsibilities:

- ❖ Designed the automation framework and scripts.
- ❖ Update the framework functions when needed
- ❖ Designed the code refactoring and code review process
- ❖ Automation Test Environment Setup
- ❖ Reviewing the test scripts, test reports and summary reports
- ❖ Creating the reports based on the client requirement
- ❖ Plan and deliver the automated test scripts on schedule
- ❖ Manage customer expectations, scope changes, communication management and escalation management
- ❖ Customer Relationship Management and account growth
- ❖ Ensure the adherence of organization level processes and QA best practices
- ❖ Risk Identification and management
- ❖ Vendor Management
- ❖ Resource Management
- ❖ Sprint estimation and planning
- ❖ Resource fulfillment and mentoring

Project:	BCT – Application testing in Device - Automation
Tenure:	Feb'14– Apr'14
Role:	QA Manager
Software:	Squish, Python, Postgresql 9.1.5
OS:	Linux

Company: Quipment Technologies

Responsibilities:

- ❖ Tool evaluation, POC and proposal for automation
- ❖ Architected and designed the automation framework and scripts
- ❖ Planned, implemented and delivered the automation framework
- ❖ Created scripts for common libraries, prepared the batch tests / reports
- ❖ Manage and mentor the Automation Team

Projects: Boordcomputer.nl (Track & Trace) / Boordcomputer.nl (Web / Mobile Application)
Tenure: Mar'12–Apr'14
Role: QA Manager
Software: .NET, SQL-Server, Telerik Automation
Company: Quipment Technologies

Projects: QISS II
Tenure: Mar'12–Apr'14
Role: QA Manager
Software: .NET, SQL-Server
Company: Quipment Technologies

Projects: QFeedback (Mobile Application)
Tenure: Dec'13–Feb'14
Role: QA Manager
Software: Xamarin
Company: Quipment Technologies

Projects: Taximeter – Embedded
Tenure: Apr'12–Mar'13
Role: QA Manager
Software: C, C++, QT / Embedded Linux Environment
Company: Quipment Technologies

Projects: BCT (Boord Computer Taxi) – Embedded
Tenure: Jun'12–Apr'14
Role: QA Manager
Software: QT / Embedded (Linux Environment)
Company: Quipment Technologies

Responsibilities in above projects:

- ❖ Defined the QA process, checkpoints and setup the QA unit
- ❖ Handled the Testing Unit owned the Quality Assurance of the products discussed above taken live
- ❖ Trained the teams on Agile Testing and implement Agile Testing in the projects
- ❖ Planned and defined the metrics and report on the quality of the product under test; decide on Go-NoGo
- ❖ Executed gamut of activities encompassing effort sizing, estimation and planning; defining the Test Strategy and Test Plans, identifying skill gaps within the team and preparing the training requirements for the team; risk identification, Task allocation, monitoring and controlling of test activities in India DC and review of test plan, test case documents
- ❖ Facilitated advice and guidance to colleagues on any aspect of testing, including training for testers and other developers where appropriate
- ❖ Ensured production and approval of all testing deliverables and achievement of testing milestones in a project
- ❖ Involved in:
 - Taking new products/features to life by working closely with operations & customer support teams to hand off product via training & data integration
 - Assessing tools for Test case Management and recommended MS Test Manager as the best fit
- ❖ Ensured migration of the old test cases in XL to MS Test Manager

- ❖ Carried out evaluation of tools for Functional Testing and Embedded Testing. Recommended Telerik Testing Framework for Functional Testing and Squish for automated Embedded Testing

Other Projects:

With Trimble Information Technologies Pvt. Ltd.

- ❖ GeoManager
- ❖ Taskforce (Mobile Application / Desktop)

With HCL Technologies, Gurgaon

- ❖ Integrated Claims Management System (ICMS)
- ❖ eSchoolData NexGen

With Tech Mahindra Ltd., NOIDA

- ❖ Work Manager Web Server
- ❖ Work Manager Field Gateway (Telecom Project)
- ❖ TASKFORCE (Telecom Project)
- ❖ Price Plex (Travel domain)

With NIIT Technologies Ltd. New Delhi

- ❖ GetThere (Travel Domain)
- ❖ Travelocity Product (Online Airline, Hotel, Car and Rail Reservation System - Travel Domain)