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## Kannan Rajendran

### **Profile:**

- ◆ Two and half years of IT industry experience encompassing a wide range of skill set, roles and industry verticals.
- ◆ Extensive experience with analysis, design, development, customizations and implementation of software applications.
- ◆ Proficient in analyzing and translating business requirements to technical requirements and architecture.
- ◆ Experience in leading and managing teams.
- ◆ Executed software projects for Digital Marketing verticals.
- ◆ Good communication skills, interpersonal skills, self-motivated, quick learner, team player.

### **Certifications:**

- ◆ Cisco Certified Network Associate.

### **Skill Set**

|                       |   |
|-----------------------|---|
| <b>Application</b>    | Digital Marketing   |
| <b>Job Function</b>   | Analysis, Documentation, Maintenance, Enhancement, Programming, Testing |
| <b>Language</b>       | HTML, CSS   |
| <b>OS/Environment</b> | Windows 10  |
| <b>Tools</b>          | Adobe Campaign, Adobe Experience Manager, Eloqua                        |

### **Education:**

Bachelor of Engineering in Electrical & Electronics passed with First class distinction in April 2011 from Anna University, India.

### **Professional Experience**

Feb 24, 2014 – Till Date, Marketing Automation Specialist, Verticurl (A WPP Company), CBE, India

**Project Name:** Adobe Systems Projects in Digital Marketing.

**Description:** Adobe Campaign is a software package that lets you coordinate the creation of conversational marketing campaigns. Adobe Campaign has innovative features to model, streamline, and automate marketing and customer communication processes.

**Responsibilities:**

- To work on production – Adobe Campaign Tool
- Creating emails, forms, registration pages & Segmentations based on request
- Creating a marketing database: profile management, import/export mechanisms, query editor, data segmentation and targeting functionalities
- Campaign creation, management and execution: marketing plan, personalization, campaign routing, tracking, reporting, alerts and notifications
- Creating, generating and publishing message using all communication channels, via a collaboration and approval process
- Statistics reporting based on request
- Creating landing and offer pages in Adobe Experience Manager
- Participate in project meeting, suggest for improvements in coding/QC techniques
- Analyze change requests and submit analysis document for review
- Production support monitoring & solving abends
- Make Code changes as analyzed in the analysis document
- Deliver new and complex high quality solutions to clients in response to varying business requirements
- Responsible for managing scope, planning, tracking, change control and other aspects of the project
- Responsible for effective communication with the customer
- Translate customer requirements into formal requirements and design documents, establish specific solutions, and leading the efforts including programming and testing that culminate in client acceptance of the results

**Environment:** Adobe Campaign, HTML, CSS, AEM (Adobe Experience Managers)

**Team Size : 10**

**Training:**

- Adobe Campaign Training at Verticurl | A WPP Company
- Eloqua Training at Verticurl | A WPP Company
- Adobe Experience Manager Training at Verticurl | A WPP Company

Other Experience:

Company Name : **365 Media Inc.,**

Designation : **Process Associate Trainee.**

Experience : **Feb 2012 – Dec 2012.**

**References:** Available upon request