M. Saibalasubramanyam
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CAREER OBJECTIVE:

To obtain a position, which will take advantage of my existing skills while stretching me to develop new abilities and to create a favorable impact on the organization's development.

PROFILE:

- Windows System Administration Professional offering a gratifying career span of 2 **years** in the area of System Administration , Configuration, Technical Support in Tata Communications Limited and Bharati Airtel Ltd.

- Proven competencies in managing System Administration, Service Operations, Data Centre Management and interfacing users to resolve IT related issues.

- High-performing with proven professional diligence & caliber in Hardware Networking, System Administration, System Configuration & Technical Support Operations targeting optimal operational performance.

TECHNICAL SKILLS:

Hardware   :   IBM- System x3550 M3, IBM-System X3650 M3, Dell Power Edge2970
Operating System :   Windows 2003, 2008, 2008r2, win 7, win 8, Linux, Red Hat and Mac OS.
Virtualization   :   VMware Sphere 5.0
S/W Packages   **:**   AD and DNS, Symantec Endpoint Protection, DHCP
Tools   :   Maximo, Dame Ware, SDP, Tivoli, Team were, AD manager, CUC manager.

NETWORKING SKILL:

- Cabling & crimping for systems, hubs, switches
- OSI Layers and IEEE 802 standards
- Network devices Repeater, Hub, and Switches & Routers etc.
- TCP/IP Services, IP addressing & sub netting
- DHCP, DNS, WINS, IIS etc. installation & configuration
- ISDN, security, Internet connection & sharing

- I have knowledge in protocols (HTTP,HTTPS,FTP,SNAP,TCP/IP,LPA)

PROFESSIONAL EXPERIENCE:

System Engineer: - Bharati Airtel Ltd (Datacenter Operation & Technical Support) **March 2012 to July 2013**
Key Responsibilities:

- Creating Users, User Profiles, and User Rights and creating home folders for the users

- Designing LANs & Structured Cabling

- Share folder creations and giving the access.

- Managing NTFS File and Folder Security Providing Remote hand service to remote customers

- Installation and configuration of MS-outlook 2010,13 and lotus-8.0,8.1,9.0.

- Monitoring the network issue.

- Providing Remote hand service to remote customers

- Handling primary level connectivity issues

- Working on Escalated incidents & problem tickets using Maximo and Gam

- Installation and administration of Windows 2003, windows 2008

☐ Password issues for Domain ID and resetting

System Administrator: - Tata Communications Limited (TCL)   **Aug 2013 to Till Date**
<u>**Key Responsibilities:**</u>

☐ Installation and configuration of servers like (Windows 2003, 2008 and SQL), AV.

☐ Install and configure AD on servers, creating domains as per requirements.

☐ Managing AD objects and users.

☐ Password issues for Domain ID and resetting

☐ Installing and Configuring DNS, DHCP and IIS.

☐ Installing, configuring and troubleshooting TCP/ IP.

☐ SCCM 2012 installation and configuration

☐ Deploying application and Software & creating packages through SCCM 2012

☐ Identifying the exact problem and coordinating with respective support teams for resolution to maintain the SLA

☐ Mail configuration on blackberry ,android mobile phones and Tablet's

☐ Cisco ip phone's install and configuration

☐ Installing and configuration of SQL server 2008

☐ Installing and managing VMware ESXi servers

☐ Installing Vcenter server on windows based systems or on Virtual machines

☐ Scheduling snapshot creation and automates the snapshot deletion based on management requirement.

☐ Scheduling and maintaining daily as well as monthly backups and preparing related documents

<u>**ACADEMIC CREDENTIALS:**</u>
MCA -2011 from Sana Institute of Computer Studies, Nellore.
<u>**TRAININGS UNDERTAKEN:**</u>
☐ <u>**MCITP**</u> trained has been done

☐ <u>**MCSE**</u> trained has been done

☐ <u>**SCCM 2012**</u> trained has been done.

☐ Certified on VMware VSphere install ,configure, manage [V 5.1] - **# VMW-012877991-00422568**

<u>**PERSONAL DETAILS:**</u>
Languages Known   :   English, Telugu, and Tamil & Kannada
Nationality / Religion: Indian / Hindu
Place   :   Varshitha complex, ITPL road, Bangalore.
Marital Status   :   Single

                                                        Signature

                                                        (Saibalasubramanyam M)