

## Kiran Gudimella



As an experienced Sr. Manager/Transformation Leader in a fortune 500 company I offer expertise in employee & customer relations, IT technology with proven success in maximizing productivity. I am known for enhancing overall performance through technology upgrades, advanced employee training, and implementation of best practices. I am also known for my ability to help identify and implement key technology and process improvements. I am well-versed in Six Sigma methods and have lead and sponsored projects (Green belt lead) which produced significant and sustainable savings.

Examples of my work include:



**kkirang@yahoo.com**



**+91 9945712070**



<https://www.linkedin.com/in/kirangudimella>

- Drove successful launch of data warehouse teams in enterprise by **hiring a talent team, defining employee development plans, and leading offshore support strategies to achieve \$5 M+ revenue and 50% margins within two years.**
- Led Six Sigma projects related to **SAP implementation across Asia & Mexico covering 57 manufacturing and warehouses facilities** and completed the program **on time within budget.**
- Proved vital to reorganization leadership that cumulated in a **25 % productivity improvement in SAP implementation cycle time by defined common policies, procedures, and communication planning for the project.**

As **certified 6 Sigma green belt and IT professional with over 18 years of experience**, I am confident I will prove valuable to the company and respectfully submit my resume for your review. I will make myself available at your convenience and look forward to your call.

Thank you for your consideration.

Kiran Gudimella

Mobile: +91 99457 12070

### Summary

As a 6 Sigma process improvement leader, and trusted IT advisor shaped by a diverse global experience across **implementation and support in Manufacturing, Insurance, and Logistics domains**, Kiran has **led enterprise wide complex large transformational business application projects (i.e. SAP implementations/ Upgrades, Enterprise Data warehouse implementations, 24 X 7 support, Master data management) deployments from inception through production.**

A sustained record of leadership across implementation & support in highly regulated industries **for 18 years enabled through building cross-functional teams within a matrix** structure that were geographically dispersed in India, US and Singapore. Varied leadership role over the years have included management and delivery of global transformation programs by **following 6 Sigma and Lean practices**

### Expertise

- |   |  |
|---|--|
| * Complex Programme Management              | * Applying Lean methodologies          |
| * Building and maturing CoE                 | * Functional workflow Process & Design |
| * Build High Performance teams              | * Process engineering and Auditing     |
| * Mentoring, Interviewing and team building | * Pre Sales, Advisory consulting       |

### Functional & Domain

- |                 |                  |
|-----------------|------------------|
| * Manufacturing | * Insurance      |
| * Finance       | * Infrastructure |

### Professional Experience

- Caterpillar Inc – Senior Manager/ Delivery Project Executive

- ✓ **Worked on site in US as relationship manager by constantly managing senior leadership including C-level execs at Caterpillar**
- ✓ **Led Six Sigma projects related to SAP implementation across Asia & Mexico and completed the program on time within budget. Converted 57 manufacturing legal entities into common global template by defining 5 years MGPP (Multi generation project plan)**

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- ✓ Successfully **upgraded the global SAP template from 4.7 to ECC6 EHP5**
- ✓ Successfully transitioned SAP support project and implemented best in class e2e service level & operational level agreement. Reduced support cost.
- ✓ Drove successful **launch of data warehouse teams in enterprise by hiring a talent team**, defining employee development plans, and leading offshore support strategies to **achieve \$5 M+ revenue and 50% margins within two years.**
- ✓ Facilitated focus on high-priority projects with new governance standards/prioritizations; developed SOPs around project portfolio to manage requests process
- ✓ Mentored and coached Project Managers and Technical Business Specialists on Data Warehousing, Business Intelligence, Data and Meta Data Management best practices.
- ✓ Leading infrastructure teams with in Caterpillar , which includes Windows and related technologies , UNIX/Linux, Oracle/SQL Databases, VMWare, and Infrastructure-as-a-Service, ITIL and the service management life cycle

### IT Skills & Tools

- SAP ECC6,SAP R/3 4.7, Unix, DB2, ECC6 Ehp4 upgrade, Oracle
- ETL , BOBJ , Teradata DB , Tableau
- AS/400
- IT infrastructure systems including UNIX, Linux, Windows, Citrix virtualization, SAN/NAS storage, Tivoli & Avamar backup recovery administration
- BC remedy, Solution Manager

### Career History

- Worked in **Caterpillar** as Sr. Manager/ Sr. IT Supervisor from Nov 2000 to Dec 2016.
- Worked in **Krisoft Solutions** as Programmer from June 1998 to Nov 2000.

### Education

B.Sc Computers Bachelor of Science /Computers from Andhra University, Visakhapatnam  
PG DSD Post Graduate Diploma in System Development (PG DSD) from Aptech,  
Visakhapatnam Certified AS/ 400 Technology Consultant IBM AS/400 administration

Internal Trainings:

SAP R/3

SAP R/3 , SAP R/3 3.1H Basis Administration Training

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6 Sigma                      Certified Green Belt  
CPS                            Certified Yellow Belt , Value Stream Mapping for Leaders

### Manager toolkit trainings

Performance Management for Employees & Supervisors  
Situational Leadership  
Leaders as Teachers  
MGL(Making Great Leaders) - Blended Learning  
Advance Supervisory Training  
Project Management (PMP) , Agile Methodology Personal

### Personal Details

Sex : Male  
Date of Birth : December 13, 1974  
Marital Status : Married  
Languages Known : English, Hindi , Telugu , Bengali , Tamil  
Present Address : C-91 , Thally Hudco , Near Vinagayar Temple , Hosur , Tamil Nadu , India  
Passport information : H8526668, Valid till: January-20-2020, Place of issue: Chennai

### Awards & Recognition

- Remarkable Results award for 2013,2014,2015
- Continuous Improvement Ideas award for 2016



## **Annexure**

**Company name: Caterpillar Inc**

**Location: Bangalore/Peoria/Nashville**

**Designation: Project Manager/Manager/Senior Manager**

Caterpillar Inc., June 2015 – Dec 2016 – Sr. Manager , Bangalore

Responsibilities include

- Manage multiple technical stream team members(20), at any given time responsible for design, implementation infrastructure projects
- Management of IT infrastructure systems including UNIX, Linux, Windows, Citrix virtualization, SAN/NAS storage, Tivoli & Avamar backup recovery administration.
- Develop and maintain project plans, including Work Breakdown Structures, timelines, resource plans, training plans and any other project related plans;
- Establish and report on the appropriate IT service metrics.
- Develop and maintain Service and Operating Level agreements and metrics/reporting for systems quality and performance

Caterpillar Inc., Jan 2014 – May 2015 – Relationship Manager , Peoria

Responsibilities include

- Provide guidance to client and contractor resources personnel in support of a BI/DW project at Caterpillar Financials , CAT Insurance .
- Define and document the objectives for the project; determine budgetary requirements; the composition, roles and responsibilities, and terms of reference for the project team(s);
- Manage multiple project managers, each responsible for an element of the project and their own project team;
- Provide overall leadership and direction to contractor Project Teams for solution delivery of Business Intelligence and Data Warehousing;
- Develop and maintain project plans, including Work Breakdown Structures, timelines, resource plans, training plans and any other project related plans;
- Provide options analysis, expert advice and recommendations to support effective Departmental decision making;
- Define and communicate strategies regarding client information delivery;
- Obtain client approval for proposed strategies and projects;
- Market EDW solutions internally to Departmental client groups;
- Provide and/or oversee deliverable quality assurance, prior to delivery to the client;
- Ensure project close-out and wrap-up activities are performed and documented according to generally acceptable project Standards

Caterpillar Financial, Nashville , Tennessee , Jan 2012 – Jan 2014 –Enterprise Information Management Data warehouse - Sr. Manager

Responsibilities include

- Manage multiple stream team members(30), each responsible for an element of the project which includes ETL , BOBJ , Teradata DB , Tableau developers
- Performed overall project management, analysis, architecture, design, development and implementation of data warehousing / business intelligence initiatives for Cat financial subsidiary
- Worked on data warehousing projects from inception to implementation and delivered high quality solutions in a timely manner meeting and exceeding the business requirements. This involved working with the top management and executives, business sponsors and IT department
- Responsible for defining the information architecture and technology infrastructure along with the design of multi dimensional data models and the Business Intelligence delivery solutions
- Responsible for managing the data analysis, data sources, data mapping along with defining the meta data repository
- Managed the evaluation of ETL and OLAP tools and recommended the most suitable solutions depending on business needs

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- Provided leadership roles including client mentoring The project team is distributed between Nashville and India, with frequent trips required. The role required continuous contact with the client, designing the architecture, coordinating resources, developing project plans, including work breakdown structures, timelines, resource plans .

Caterpillar, India, June 2007 – Jan 2012 –CBS Implementation/Rollouts - Sr. Manager , Bangalore

Project Description Caterpillar is currently operating in 7 countries namely China, Indonesia, Australia, Thailand, Mexico, Singapore and India The primary objective of a SAP Global Rollout for SAP R/3 is to implement business process templates customized to local needs across the globe and to facilitate decision makers to take proactive, rapid and informed business decisions.

### Responsibilities include

- Operations planning and management of new programs
- Manage software system development and integration projects through all phases of project life cycle - analysis, design, development, testing, implementation, and post-production support
- Business development, winning new RFPs.
- Manage multiple contracts and negotiate new teams for contract extension. (Vendor Management)
- Managing project budget for IT service management. Included variables and complexities such as operational changes, organizational changes, facilities changes, and proposed projects to build realistic budgets with attention to financial constraints
- Active member of Enterprise Change Advisory Board that established and implemented structured change review process for all technology and application changes affecting production systems. Process standardization using CPS principles with initiative to develop SOPs
- Performance management of 60 + group of professionals
- Developed and refined member engagement metrics and strategies

Client Name : Caterpillar, CBS Implementation, Asia Pacific  
Environment : SAP R/3 4.7, Unix, DB2 , WinNT 4.0, Oracle  
Project Role : IT Supervisor  
Duration : March 2002 to June 2007

Project Description Caterpillar Asia Pte Ltd is currently operating in 4 countries namely China, Indonesia, Australia and India. APD has 9 manufacturing units, 4 joint ventures. APD has 42 products grouped in 7 product groups. APD has Global purchasing and financial accounting for 30+ organizations. Currently APD has 5 ERP solutions in use. APD's marketing set up includes 26 dealers in 10 districts.

Project Results : I was a part of the migration team. The SAP homogeneous system migration includes migrations of all 5 ERP instances into one common solution. I was involved all steps of migration resolve the issues also to resolve the errors in during migration phase and lead a team of 15 technical consultants, which includes Basis and ABAP. Installation of SAP R/3 and CIN Add-on in Development, Quality and Production systems. Set-up authorisation, Apply patches, Set-up Printers, System Monitoring and perform backups.

Caterpillar, Nov 2000 – March 2002 – AS/400 , India Distribution Centre

Client Name : Caterpillar, AS/400, India Distribution Centre  
Environment : AS/400  
Project Role : Core Team (Programmer)  
Duration : Nov 2000 to March 2002

Project Description Caterpillar implemented dealer distribution system using AS/400 system by integrating with legacy Mainframe system to reduce integration issues and manual intervention in dealer parts ordering. This implementation covers interfaces with existing Mainframe systems across Caterpillar entities to cater the needs of the existing dealers in India.