K. VINOTH
Mobile: 09944226970
E-mail: vinothks1603@gmail.com

CAREER OBJECTIVE:

To obtain a challenging and rewarding position in an organisation which recognises my true potential and provides me sufficient avenues for professional growth through nurturing my technical skills and competencies.

PROFESSIONAL SUMMARY:

- Passionate, diligent and focused Engineer with 7+ years of cumulative experience as a Systems Engineer/ Technical Support.
- Technical knowledge & proficiency in system administration, network maintenance, hardware maintenance, operating systems, Windows (All versions) and the willingness to learn and effectively apply new technologies.
- Analytical thinker, consistently resolving ongoing issues, often called upon to consult on problems.
- Extensive exposure to a comprehensive range of team activities, thrive on working in challenging environment.
- Demonstrated problem analysis/ resolution skills, ability to troubleshoot, solve problems quickly & completely.
- Excellent client management skills innate ability to build strong, lasting and mutually beneficial relationships.

TECHNICAL SKILLS:

- Installing, Configuring & Maintains of client OS like Microsoft Windows 98, XP, VISTA and Win_7.
- Basic knowledge in Windows 2012 Server.
- Administration of backup and disaster recovery operations.
- Deploying Bio-medical equipments in Network and configuring Pacs.
- Configuring, Managing and Maintaining Networking Equipments.
- Installing, Configuring & Maintains Wireless Access point with Security.
- Installing and Configuring CCTV Network and backup management with administration etc.
- Remote troubleshooting and supporting Through Remote software and telephonic.
- Troubleshooting hardware and software problems.
- Installing configuring administrating software applications.
- Providing training to users.
- Managing technical support team which is responsible for infrastructure services.
- Preparing monthly work status report and updating technology specific documents.
- Responsible for designing and implementation of customers network infrastructure.
- Installing and configuring local and network printers.
- Installing and configuring barcode printers.
- Installing and configuring attendance machines.

EMPLOYMENT DETAILS:

Name of the concern : G. Kuppuswamy Naidu Memorial Hospital
                        P. N. Palayam, Coimbatore - 37.
                        (A 600 bedded Multi Specialty hospital and tertiary
                        Referral centre, since 1952)

Designation   : **Systems Engineer**

Period   : Since July 2007

Responsibilities and Roles:

❖ Support for **Entire IT Infrastructure of GKNMH**.

- Facility Management
- Network Management which includes Wi-Fi and remote support.
- Infrastructure and configuration Management.
- Inventory and Asset Management of the department.
- Backup Management for Data and Image.
- Coordination with Manager IT for Change Management.

❖ **PACS** Management and Support.

- Installing & Maintaining Dell Optiplex workstations and its Hardware components.
- Using VNC viewer, Win Shadow and PC anywhere software to troubleshoot problems in remote locations.
- Training and Induction programs conducted to Doctors and Medical Staffs

❖ **HIS** Management and Support

- Installing & Configuring HIS software's.
- Troubles shoot errors.
- Providing remote support to users.
- Creating Users and providing rights to access.
- Training programs have been conducted regularly to Doctors and Staffs

❖ Responding to user calls and resolving technical issues within SLA.
❖ Maintaining and providing remote support to about **500 desktops.**
❖ Deploying and configuring new desktops as per user requests.
❖ Troubleshooting the system hardware, application problems and network issues.
❖ Printers & Scanners management and troubleshooting.
❖ Troubleshooting all anti-virus related issues in workstations.
❖ Adding and configuring **clients to Domain.**
❖ Coordinating with Technology Providers.
❖ Deploying Bio-medical equipments in Network and configuring Pacs.
❖ Interfacing the Laboratory Equipments.
❖ MS Office 2007 and Open Office Installation and Troubleshooting.
❖ Managing and providing support for **Tele medicine** and **WebEx Clinical** meetings..
❖ Installing & Configuring **Wireless** Access point with Security.
❖ Supporting **CCTV** administration.
- Installing & Configuring DVR and Clients.
- Maintaining and retrieving backup.

ACADEMIC PROFILE:

➢**Master of Business Administration in Information System and Management** – Bharathiar University, Coimbatore.

➢**Bachelor of Engineering in Computer Science PT –** Anna University of Technology – Coimbatore.

➢**Bachelor of Computer science** – Bharathiar University - Coimbatore

➢**Diploma in Information Technology –** Sri Ramakrishna Mission Vidyalaya Polytechnic College - Coimbatore.

➢**Higher Secondary-** St. Thomas Higher Secondary School - Ayyankolly.

➢**SSLC-** St. Antony's Higher Secondary School - Coonoor.

PASSPORT DETAILS:

Passport No   :   H4280575

Valid Upto   :   16/07/2019

PERSONAL PROFILE:

Name	:	K. Vinoth.
Date of Birth	:	16.03.1987.
Sex	:	Male.
Mother Tongue	:	Kannada.
Language Proficiency	:	English, Tamil, Kannada and Malayalam.
Hobbies	:	Playing Games and Hearing music's.
Permanent Address	:	26 Balaclava, Coonoor-643 102, The Nilgiris, Tamilnadu, India.

DECLARATION:

       I hereby declare that the above information is true to the best of my knowledge and belief. I affirmatively confirm that if given an opportunity to work in your esteemed organization I will deliver my full potential in all my endeavours.

Yours sincerely,

Vinoth Krishnan.