

Ramesh Grover

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Professional Objective:

To be an active contributor in the company and to be a learner, creator and enabler to reach the helm of System and Network Administration with 11 Years of Experience.

99dot9 Technologies, Faridabad, Haryana

Since Feb'11

- **Technical Head**

Accountability as Technical Head

- Coordinate with clients for requirements and implementation of IT & Network Infrastructure.
- Coordinate with vendors for new systems and spare parts
- Providing technical support to L3 / L2 Engineers
- Maintain Offsite Backups of the clients
- Developing and Implementation of IT Policies for clients as well as for the company
- Ensure that all issues pertaining to I.T infrastructure are resolved in an agreed timelines and SLA
- Maintain Email services of the company

Crew BOS Products Ltd., Gurgaon, Haryana

Dec'06 – Feb'11

- **System Administrator:** December 2006 to February 2011

Accountability as System Administrator

- Maintaining and managing network and servers
- Develop and Deploy IT Policies
- Coordinate with vendors for new systems and spare parts
- Ensure that all issues pertaining to I.T infrastructure are resolved in an agreed timelines
- Providing comprehensive training to staff for the use of company's standard softwares and applications
- Providing technical support (L2/L3) to the IT infrastructure in different offices thru email, phone or remote desktop tools
- Manage VPN Link/ WAN Network
- Managing IT infrastructure and resources within Crew B.O.S India
- Maintain daily backups of database servers
- Website Design & Development
- Coordinate with vendors for new systems and spare parts
- Providing Admin support to Existing ERP with MSSQL Server 2005 as the backend and VB6.0 as the frontend

Sampuran Solutions, Faridabad, Haryana

Sep'03 – Dec'06

- **Sr. System Administrator:** October 2004 to December 2006
- **System Administrator:** March 2004 to October 2004
- **System Engineer:** September 2003 to February 2004
- **Project Leader:** April 2005 to March 2006

Accountability as Sr. System Administrator

- Maintaining and managing servers at client's side
- Coordinate with vendors for new systems and spare parts
- Provide L3/ L2 support for system administrators and system engineers
- Developing and Implementation of IT Policies

Accountability as System Administrator

- Managing workstations and servers
- Coordinate with vendors for spare parts and repairing
- Provide L2 support for system engineers

Accountability as System Engineer

- Managing workstations at client's side
- Coordinate with vendors for spare parts and repairing
- Provide L1 support at client end

Accountability as Project Leader

- Coordinate with clients for requirements and implementation of the software
- Performance testing and modification in database of the application software as per specific requirements

Skills/Proficiencies:

- **Scripting Language:** HTML, ASP, and JavaScript.
- **Operating Systems:** Windows 7, Windows XP, Windows2000, Vista, Server 2003, Server 2008, Linux (Red Hat).
- **Databases:** SQL Server 2000 / 2005, MS-Access, Oracle9i.
- **Virtualization:** VMWare Workstation, VMWare ESXi, Citrix XEN Server.

Professional/Educational Credentials:

College/University or other Institute	Name Of Qualification	Year	Division
Sikkim Manipal University	MCA	2006	2 nd
Sikkim Manipal University	B.I.T.	2004	2 nd
Aptech Computer Education	2 Year Diploma in Computer Applications	2003	2 nd
Royal Computers	6 months Hardware & Networking course	2003	1 st

Trainings Attended/Certifications:

- Attended training for CCNA640-802 from IIHT, Faridabad.
- Attended training for RHCE (RHEL4.0) organized by Red Hat India in Aptech Computer Educations, SouthEx.
- Successfully Cleared Exam 70-210, 70-215, 70-216, 70-217, 70-219 for MCSE 2000 Track.
- Attended training for ITIL from QLogy, New Delhi.

PERSONALPROFILE:

Father's Name : Sh. Jagdish Grover.
Date of Birth : 09th October1981.
Permanent Address: 1G/53 Kalyan Singh Chowk
N.I.T. Faridabad, Haryana, 121001.
Present Address : 2062, Sobha Ruby Platinum, Tumkur Road,
Nagasandra, Bangalore – 500 073.
Marital Status : Married.
Sex : Male.
Nationality : Indian.
Hobbies : Music, Netsurfing.

Competence:

- Work independently as well as in a team environment
- Ability to visualize creativeness and transform it into action

(Ramesh Grover)
