BACHEGOWD.A MCP, ITIL-F

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91-9845451069

**Seeking challenging assignments in IT Lead/Senior Linux/Windows System Administrator**

Summary

A competent IT professional, experience in Server management, deploying various layers of the application, managing over 100 client installations [complete **SAAS** product life cycle, Release Deployment, Technical support and closure with cross-cultural teams].Extensively worked in product & tools support areas pertaining to huge content volume,.

Technologies Exposure

* Windows XP/Vista/7/2000/2003, Linux Redhat/CentOS
* DNS, DHCP, NFS, Samba, NTP, Cron, VNC etc
* Tomcat, Apache
* Oracle 8i/10g, MySQL
* MS Project, VersionOne
* CVS, Bugzilla, Nagios

**As an IT Consultant/Manager/Lead:-**

* Plan, Coordinate & Deploy QA released Product Components & Tools to Production.
* Coordinate with stakeholders for Applications downtime for server’s maintenance.
* Databases (MySQL & Oracle) Installation, Backup & Recovery.
* Database schema move/upgrade.
* Apache/Tomcat installation & Maintenance.
* Root Cause Analysis for every production Issue & Mitigation.
* Capacity Planning
* Actively involved in all Team/Client meetings, take ownership & improve overall process.
* Tasks delegation
* Motivate the team members in organization growth & self-growth.
* Development of people with mentoring, training individual team members.
* Provide timely feedback to the team members.
* Proactively manage team attrition without impacting delivery.

**As a System Administrator:-**

* Installing and configuring new hardware and software.
* Adding, removing, or updating user account information, resetting passwords, etc.
* Answering technical queries and assisting users.
* Responsibility for documenting the configuration of the system.
* Troubleshooting any reported problems.
* System performance tuning.
* Ensuring that the network infrastructure is up and running.
* Configuring, adding, and deleting file systems.
* Vendors follow-up =>AMC: UPS, Batteries, EPABX and Audio conference system.
* IT Purchase.
* Analyzing system logs and identifying potential issues with computer systems.
* Introducing and integrating new technologies into existing environments.
* Applying operating system updates, patches, and configuration changes.

Professional Experience

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| * **Operations Consultant,** Odigotech Solutions Pvt Ltd., Nov 2012 to Till Now * **Operations Manager,** Cymfony Net Pvt. Ltd., Aug 2010 to Oct 2012 * **Sr. Lead Operations & IT,** Cymfony Net Pvt. Ltd., Aug 2005 to Jul 2010 * **Lead Operations & IT,** Cymfony Net Pvt. Ltd., Nov 2004 to Jul 2005 * **System Administrator,** Cymfony Net Pvt. Ltd., Aug 2000 to Oct 2004 * **System Administrator,** Versabyte Software Solutions., Jan 1997 to Aug 2000 |

Academic Qualification & Professional Certification

* **Bachelor in Engineering (Electronics)** from Bangalore University.
* **Diploma in Electronics & Communication** from Directorate of Technical Education.
* **Microsoft Certified Professional (MCP)** Microsoft Windows NT 4.0 Server.
* **ITIL Foundation**
* **Undergone Training on Check Point Firewall.**

Achievements

* Visited client office in USA, Boston, thrice for more IT Operations business.
* Most Reliable & Dedicated Team award - 2010
* Innovation award:- Jan to June 2007
* Most Efficient team award - 2005
* Employee Appreciation award - 2002
* Valuable Employee of the Quarter award – Jan & June 2001

Personal Details

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| Permanent Address | #10, 2nd Cross, 1st Main, Narayanaswamappa Layout, Yelahanka ward no 1, Bangalore – 560 064 |
| Passport Number | H9288013 valid up to 30th December 2019 |
| Visa | US Business visa valid up to 23rd April 2019 |
| References Upon Request |  |