**Parikshit S. Khandavalli**

**Professional Synopsis**

I carry a total of 16 years of work experience with 6 years of experience purely in the Shipping/Forwarding business and nearly 10 years of experience in various streams of IT such as Software Development, Business Analysis, Process Re-Engineering, Business Intelligence, Quality and Project management.

I look forward to work within a growth-orientedorganization seeking challenging assignments in Business Process Service, Process Improvisation, Project Management and Business/System Analysis.

**Work Experience**

**Maersk Global Service Centre Pvt. Ltd., Pune.**

Business/Sr.Business Analyst from Feb 2004 to Jan 2014.

**One of the largest shipping company in the world, Maersk Line is the container division of the A.P.Moller Group in Denmark.**

As a Business Analyst, my role was to help the business establish a better understanding in terms of IT requirements and vice-versa.

Major projects:

1. ***Business Systems Re-Engineering (Full Focus 4) (Mar 04-Jun 05)***

FULL FOCUS ver.4 (FF v.4) was an in-house integrated system developed and used by P&O to run their core end-to-end business processes such as Sales, Customer Service, Documentation, and Operations.

As a business analyst, I was part of the Change Management team responsible for assisting the business users to facilitate the required business/system changes at regional and/or global level.

My contributions to this project -

1. Study and understand the Change Request document (CR) provided by the business user
2. Analyze feasibility of the business change
3. Coordinate and sign-off CRs with Business Process Owner (BPO)
4. Create/Generate Business/Functional Requirement specification document (BRS/FRS)
5. Create/Generate Impact Assessment Document (IAD)
6. Sign-off System Requirement Specification document (SRS)
7. Drive the change management plan for tracking Change Requests (CRs)
8. Plan, co-ordinate or execute testing activities
9. Plan and execute trainings within business regions
10. Standardize, Implement and support the solution
11. Provide insights to the support team for Incident & Problem handling
12. Initiate process improvement plans.

*Tools used: ARIS, Ms Viso, MS Project,Word, MS Power Point*

1. ***Global Customer Support System (Oct 05-May 11)***

Initiated by the Maersk Container Business Management, the objectives of this project was to integrate and offer standard solution for the business users to manage their end to end core business process.

Named as GCSS, this is currently the core system being used in Maersk to handle the end to end business solution.

My contributions –

1. Gather business needs required for developing the software system
2. Create process flow diagrams, Use Cases, Wireframe documents
3. Create Business Requirement Specifications and Impact Assessment
4. Sign-off System Requirement Specification
5. Create Business scenarios, High/Low level document for software testing
6. Facilitate Systems Integration (SIT), Hand Over (HOAT) and Business/User Acceptance Testing (BAT)
7. Sign-off the developed solution within Education/Play environment
8. Assess and identify site readiness for implementation
9. Visit sites for training, development and support of new solution
10. Provide shadow support for sites/region/country ready for production

*Tools used: ARIS, Ms Viso, Ms Project, Word, Power Point*

1. ***Process Re-Engineering/Improvement (Oct 05-May 11)***

The project was to identify, optimize and standardize business processes within the organization.

My contributions -

1. Identify a critical process required for improvisation from within an end to end Business Process
2. Define and document the scope of improvisation
3. Gathering data/metrics on the AS-IS process
4. Driving the business teams to identify new solutions
5. Analyzing possibility of the TO-BE process
6. Identify post-implementation risk
7. Prepare risk mitigation plan/document
8. Implement new suggested solution within the process
9. Provide continuous shadow support until process stabilization
10. Verify and measure the change benefit
11. Standardize and publish the improvement within all GSCs.

*Tools used: ARIS, Ms Viso, Ms Project, Word, Power Point, Minitab v. 14*

1. ***Workflow (System Integration) (Sept 11 - Apr 13)***

The “WORFLOW” project was an endeavour to integrate all Maersk Line systems to use a common interface. It was developed by TCS in an agile methodology, using Service Oriented Architecture as the technology framework and Oracle Business Process Management as the development tool.

More or less, several activities performed in this project were common to those mentioned in the above projects**.** Other activities I was able to contribute to were as follows -

1. Identifying business processes which can be combined/clubbed under one single interface
2. Designing wireframes for the required interfaces
3. Testing and deploying the new interface solution.

*Tools used:**ARIS, Ms Viso, BPMN, Ms Project, Word, Power Point.*

**Kuehne - Nagel Pvt. Ltd., Mumbai**

Assistant Manager (Sea Import Consolidation) from July 2003 – February 2004

**Kuehne - Nagel is one of the world's leading logistics providers having as many as 1000 offices in over 100 countries worldwide. It was founded in 1980 and has its head quarters in Bremen, Germany**

My contributions –

1. Verifying documentation completeness before submission to the customs
2. Liaise with the customer/Liner agents for information exchange
3. Freight billing and revenue collection
4. Issuing final delivery to the customer
5. Service marketing and business generation
6. Handling escalations/issues with the port/customs
7. Report generation/MIS etc.

**IIC Container Line Pvt. Ltd., Mumbai**

Assistant Manager (Operations & Systems) from February 2003 – July 2003

**A Singapore based leading logistics providers specialized in Freight Forwarding, Warehousing, Customs Clearance, Inland Transportation, Container Freight Station Etc.**

My contributions –

1. Create export bill of ladings
2. Service customers by providing on time information
3. Offer freight rates/quotations to customers
4. Negotiate with Liner companies for proper rates
5. Monthly report generation/Business statistics
6. Driving improvisation projects within the on-going process

**Trans Horizon Consultants Pvt. Ltd., Mumbai**

Software Engineer from December 2000 – Aug 2002

**Horizon Companies, Inc. is a leading U.S.-based software developer and I.T. systems integrator. It is based in Edison, New Jersey. Trans Horizon Consulting Pvt. Ltd is a wholly-owned subsidiary of Horizon Companies Inc., launched in India in 1996**

I was a part of the development team who contributed towards building a comprehensive software package for the Business Procurement division of HCC (A large Indian construction conglomerate). The developed solution offered HCC with a decision-making tool to help decide cost benefit ration for on-going projects and a feasibility check towards future projects.

My contributions –

1. Sitting with the clients to understand the requirement
2. Develop the software using Java and Oracle
3. White and Black-box Testing
4. Implementation of software at client site

**Wintech Computers., Mumbai**

Software Faculty from June 2000-December 2000

**Wintech Computers was a Dubai based software training providers.**

My contributions –

1. Providing software based training in C, Java ,Basic HTML, Java Script and Oracle

**Lee & Muirhead Pvt. Ltd., Mumbai**

Documentation Executive (Sea Import Consolidation) from February 1996 – June2000

**Lee & Muirhead Pvt. Ltd. is a logistics service provider since 1945. It is also involved in project forwarding, customs clearance and transportation activities. It is also known as the Lemuir Group.**

My contributions –

1. Create import sub-manifest for liner submission
2. Create and issue Cargo Arrival Notice, Freight Bills
3. Visit clients for sales along with Sales manager
4. Visit liner for negotiations/freight payments
5. Monthly report generation

**Key deliverables across the tenures:**

* Project Execution and Resource Management
* Delivery Management
* Business Requirement Analysis
* Client Relationships
* Team Building, Mentoring & Evaluation
* Process Re-engineering and Improvisation
* Training & Development
* Stakeholder Management
* Requirement Definition & Management

**Qualifications**

* Bachelor of Commerce from Alagappa University in May 2003

**Certifications and Training:**

* Project Management Professional certified (PMP)
* Trained in Six Sigma Green Belt (External)
* Trained in ITIL (Internal)

**Software Expertise**

Language Experience - C, C++, Java 2, VB

Internet - HTML, JavaScript, JSP

RDBMS - Dbase, FoxPro, MS Access, Oracle 8

Application Server - BEA Web-logic 5.1.0, E.J.B. – 1.1

IDE - Visual Age for Java, Kawa 3.2

UML/Flowchart - ARIS, MS Visio, BPM

Other Tool (s) - MS Project 2007

**Personal Details**

Date of Birth : 24th September, 1976

Address : 25-B Punyadham, Wadgaon Sheri, Pune-411014

Email : [parisks@gmail.com](mailto:parisks@gmail.com)

Mobile : +91 8390862255

References :

1. David Loughnane (david.loughnane@maersk.com), Quality and Testing Manager, Copenhagen
2. Sankha Banerjee (sankha.banerjee@maersk.com), Head of Sales Network & Product, Maersk Mumbai