**CURRICULUM VITAE**

**Prashanth.C.S**

**Mobile:** +91 9900806553 [prashanth.c.shirol@gmail.com](mailto:prashanth.c.shirol@gmail.com)

**Professional Profile**

* Extensive experience in installation, administration and networking in various environments.
* Thorough knowledge of Windows Vista, Windows XP, Windows Server 2003, Windows Server 2008, Windows NT, DOS, TCP/IP and Ghost.
* Active Directory User creation, Active Directory Group Policy Objects (GPO), DHCP and DNS.
* Utilized Install Shield Scripting to package software for application deployment.
* Excellent command of running projects employing industry standard project management techniques.
* Extensive documentation and training experience.
* Successful project and technical team leader and motivator.

**Operating Systems:** Windows Vista, Windows XP, Windows NT 4.0, Open Suse, Fedora, DOS

**Microsoft Servers:** Windows Server 2003; Windows Server 2008

**Software:** MS Office 2007, MS Office 2003/XP, Norton Utilities, PC Anywhere, McAfee, WinZip, Symantec Ghost, Email configuration (Microsoft Exchange), MS-SQL and many others.

**Hardware:** Intel, 3COM, AMD, and others.

**Virtualization**: VMware, Virtual Box.

**Networking:** Network Storage, TCP/IP, Routers, Switches, Modems and Hubs

**Professional Accomplishments**

* MCSE 2003 institution certified (JetKing Institute).
* A+, N+

**Education**

* Pursuing BCA (Bachelor of Computer Application) from Sikkim Manipal University.
* Diploma in Computer Science from R.J.S Polytechnic College, Board of Technical Education, Bangalore in the Year 2007.
* S.S.L.C from Seema English High School, Bangalore in the Year 2004.

**Professional Experience**

**Hospitalis Supply Solutions Pvt. Ltd. Bangalore**

System Engineer

Sept 2012 to Till Date

* Assisted company personnel with desktop operation both hardware and software related issue.
* Supervised and performed the installation of new IT network equipment, system software and desktop computer.
* Planned routine repairs and/or system upgrades.
* Tested the IT networking systems, monitored the performance of network servers and maintained computer systems of the organization.
* Updated management on a regular basis through reports, email, and presentations.
* Documented and maintained supply of all required inventory.
* Performed regular maintenance of company peripheral network devices – printers and scanners.
* Ensured functionality of desktop systems throughout departments by regular checks and maintenance.
* Coordination with vendor with different level.
* Co-ordinating with respective ISP for Internet Connectivity & Bandwidth issues.
* Implemented and managed IP Addressing; configured TCP/IP addressing on a server.
* Administered/provided troubleshooting for MS Outlook, Thunderbird.
* Worked on Fortigate 60C UTM/Firewall
* Creation of SSL-VPN and Site-to-Site VPN on Fortigate 60C UTM
* Configuration and monitoring of Fortigate UTM security like web filtering, Application control, Email filter.

**Invensis Technologies Pvt. Ltd., Bangalore**

Desktop Support Engineer.

Sept 2010 to July 2012.

* Installation and configuration of the Windows XP, Windows Vista, Server 2003. Server 2008 Standard and Enterprise, windows 7, 32bit&64 bit, Window on Desktops and Laptops.
* Desktop administration of remote users using VNC, Team viewer.etc.
* Good knowledge in ticketing tool Kasey for managing incidents and service requests.
* Resolve day-to-day technical issues involving email, network issues, applications, hardware & peripherals, routers & switches, etc
* Handling all types of L1 Desktop and server issues
* Defining Folder permission for Each Users and Groups in file server
* Perform upgrades to hardware, operating systems, and applications with minimal downtime
* Experience with taking backup solutions and Imaging products i.e. Ghost.
* Experience in installing, configuring and troubleshooting printer and print related issues
* Provide desktop support of all client hardware and software.
* Manage user accounts, permissions, email, and anti-virus, anti-spam.
* Install, configure, maintaining network services, equipment and devices.
* Documenting network problems and resolution for future reference.
* Monitors system performance and implements performance tuning.
* Install, configure, maintaining network services, equipment and devices.
* Perform troubleshooting analysis of servers, workstations.
* Carry out daily and weekly system checks in line with departmental procedures.

**TERIONS ENTERPRISES, Bangalore.**

Jr. System Administrator.

Mar 2009 to Mar 2010.

* Installation and updating of operating system and related peripherals software.
* Update, maintain & troubleshoot systems.
* Configuring & maintaining e-mail accounts.
* Maintenance of Windows based Network, inclusive of all Networking Hardware & Software support.

**PERSONAL DETAILS**

Name : Prashanth.C.S.

Father’s Name : Chandrashekar Shirol.

Sex : Male.

Date of Birth : 2nd Mar 1989.

Marital Status : Single.

Nationality : Indian.

Languages known: English, Kannada, Hindi and Tamil.

Hobbies : Playing Cricket, Carom, Bike Riding.

**DECLARATION:**

I hereby declare that information furnished above is true to the best of my knowledge.

Place: Bangalore. (Prashanth C.S)

Date: