Venkatramana.S



# 643\A, Near Veerabadhra Swamy Temple, Doddanagamangla, Hosa Road, E-City Post,

BANGALORE – 560100 vamsivenki@gmail.com, **MB: +91** 9972234001

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| CAREER OBJECTIVES:  → *To be a thorough professional in my chosen Endeavour: System/Network Administration*  → *To keep myself abreast of the latest developments in my field through a process of continuous education*  CORE COMPETENCE  Inter Personal Skills  → *100% team guy, yet capable of substantial independent contribution*  → *Ability to integrate seamlessly into a demanding work environment* |

System Administration to enhance efficiency of the company and to contribute to the highest potential to achieve the objective of organization that will impact company’s growth.

**EXPERIENCE SUMMARY:**

**Organization : SKYPRO TECHNOLOGIES PVT LTD Bangalore.**

**Duration : 03 January 2014 to Till Date.**

**Designation : Desktop Engineer.**

**SITE DESCRIPTION: Shoppers stop Ltd (Wipro Project).**

**ROLES AND RESPONSIBILITIES:**

* Installation and configuration of Win XP/Vista/Win 7, Win 2003/2008 Server, with required applications on client systems & Server Monitoring
* Installation and Configuration of Microsoft Outlook.
* Troubleshooting & Installation of MS-Office 2003, 2007, 2010 and Adobe Reader, Photoshop etc.
* Troubleshooting of mail problems and configuration of mails on Outlook.
* Installing all the application software’s and updating drivers of branded laptops.
* Troubleshooting of network and proxy settings for Internet connectivity.
* Troubleshooting & Installation of Network Printers.
* Configuration and troubleshooting of Desktop.
* Patch Managements like updating Service Pack and Virus SAV.
* Performing Backup and Restore activities through NT backup utility.
* Installation of Corel Draw, AutoCAD, Nero, Photoshop and all project related software’s.
* Troubleshooting of Network Issues with client machine and in the switches.
* Asset Management & Vendor Management
* Call logging, Maintaining reports of calls & following calls up till closure in ticketing tool (MAXIMO , An IBM developed software). Coordinating with vendor for escalated calls & inventory of IT assets.

**Organization: DSM Infocom Private Limited Bangalore.**

**Duration : From 01-04-2012 to 02-01-2014**

**Designation : Desktop Engineer**

**Organization : Network Solutions PVT Ltd. (An IBM company**)

**Duration : From 05-09-2011 to 31-03-2012.**

**Designation**  : **Desktop Engineer.**

**Organization : KESHRI INFOTECH PVT LTD.**

**Duration : From 06-05-2008 to 27-8-2011.**

**Designation**  : **Desktop Engineer.**

**EDUCATIONAL QUALIFICATION:**

* **B.A (Regular) from Sri Venkateswara University Tirupati, during 1997-2000 with 50%.**
* **10+2 from K.V.N Govt Junior Collage Somala A.P, Board of Intermediate Education during 1995-1997 with 50%.**

**S.S.L.C from Z.P.P.High School Nanjampet, Board of Secondary Education, A.P. during 1995 with 52%.**

**TECHNICAL QUALIFICATIONS:**

* **MCSA completed in JETKING institute & Pursing MCITP, Jayanagar,**

Bangalore.

**Technical Skills :**

* Installing, configuring & administering Win XP/Vista/Win 7 Win 2000 / Win 2003/Win2008 Server.
* Creating User Accounts, Configuring User Profiles, Creating local and Global Groups, Managing Account and Domain Controller.
* Sharing Folders, Planning and Assigning NTFS Permissions. System Policies and, Hardware Profiles and Backup the Data through NT backup utility.
* Installation, Configuration & Administration of Windows XP, Windows2003,Windows7
* Troubleshooting user account related problems and MS outlook related problems.
* Upgrading operating systems and device drivers patches.
* Installing and configuring Scanners and Printers.
* Back up restore based on Strategic approach.
* Design and Implementation of Windows based LAN.
* Optimizing and troubleshooting windows based network performance.
* Organizing and configuring network resources and giving access rights to users

**Full Name : Venkatramana.S**

**Father Name, about him : Mr. Venkatappa.S**

**Date of Birth, Place : 21-02-1979 AP Chittoor ( DT)**

**PAN/DL/Pass Port/Voting : PAN NO AGRPV8212G**

**Marital Status : Married**

**Languages R+W+S : Kannada, Telugu, Hindi, English.**

Mobile No : +91 9972234001

DECLARATION:

I hereby declare that the details furnished above are best of my knowledge and belief.

*Place:- Bangalore*

*Date :-*