# **Objective:**

Design and implement a machine learning model to classify Amazon product reviews as positive or negative using two popular algorithms, Naive Bayes and Logistic Regression. The dataset consists of two columns: 'reviewText' containing the text of the review and 'Positive' where a value of 1 indicates a positive review and 0 indicates a negative review.

```
In [1]: import pandas as pd
import numpy as np
import seaborn as sns
import matplotlib.pyplot as plt
from sklearn.model_selection import train_test_split
from sklearn.feature_extraction.text import TfidfVectorizer, CountVectorizer
from sklearn.feature_extraction.text import ENGLISH_STOP_WORDS
from sklearn.naive_bayes import MultinomialNB
from sklearn.linear_model import LogisticRegression
from sklearn.metrics import accuracy_score, precision_score, recall_score, f1_score
from wordcloud import WordCloud
import re
import shap
```

Dataset: The dataset includes labeled examples where each review is associated with a binary label, indicating whether the sentiment of the review is positive or negative.

Tasks:

- 1. Data Preprocessing:
- Load the dataset

```
In [2]: data = pd.read_csv("https://github.com/rashakil-ds/Public-Datasets/raw/main/amazon.csv")
```

Perform basic exploratory data analysis (EDA).

View the first few rows

```
In [3]: data.head()
```

Out[3]:

	reviewText	Positive
0	This is a one of the best apps acording to a b	1
1	This is a pretty good version of the game for $\dots$	1
2	this is a really cool game. there are a bunch $\dots$	1
3	This is a silly game and can be frustrating, b	1
4	This is a terrific game on any pad. Hrs of fun	1

Check data types and missing values

```
0 reviewText 20000 non-null object
1 Positive 20000 non-null int64
dtypes: int64(1), object(1)
```

-----

memory usage: 312.6+ KB

---

```
In [5]: data.describe()
```

## Out[5]:

Positive
20000.000000
0.761650
0.426085
0.000000
1.000000
1.000000
1.000000
1.000000

#### - Handle missing values

```
In [6]: data.dropna(inplace = True)
```

- Perform text preprocessing on the 'reviewText' column

```
Preprocess Data: reviewText Positive

0 this is a one of the best apps acording to a b... 1

1 this is a pretty good version of the game for ... 1

2 this is a really cool game there are a bunch o... 1

3 this is a silly game and can be frustrating bu... 1

4 this is a terrific game on any pad hrs of fun ... 1
```

### 2. Data Splitting:

• Split the dataset into training and testing sets.

```
In [8]: X_train, X_test, y_train, y_test = train_test_split(data["reviewText"], data["Positive"], test_size = 0.2, rand
```

### 3. Feature Extraction:

```
In [9]: vectorizer = TfidfVectorizer()
#vectorizer = CountVectorizer()

X_train_features = vectorizer.fit_transform(X_train)
X_test_features = vectorizer.transform(X_test)

print(X_train_features.shape)

print(X_test_features.shape)

(16000, 21104)
(4000, 21104)
```

#### 4. Model Training:

- Implement a Naive Bayes classifier and a Logistic Regression classifier.

#### 5. Model Evaluation:

In [10]: | nb\_model = MultinomialNB()

- Evaluate the performance of each model on the testing dataset using appropriate metrics (e.g., accuracy, precision, recall, F1-score).

```
In [13]: def evaluate_model(model, X_test, y_test):
    y_predict = model.predict(X_test)
    accuracy = accuracy_score(y_test, y_predict)
    precision = precision_score(y_test, y_predict)
    recall = recall_score(y_test, y_predict)
    f1 = f1_score(y_test, y_predict)

    print(f"Accuracy: {accuracy:.4f}, Precision: {precision:.4f}, Recall: {recall:.4f}, F1 Score: {f1:.4f}")
```

- Compare the performance of Naive Bayes and Logistic Regression models.

```
In [14]: print("Naive Bayes Evaluation:")
    evaluate_model(nb_model, X_test_features, y_test)

    print("\nLogistic Regression:")
    evaluate_model(lr_model, X_test_features, y_test)

Naive Bayes Evaluation:
    Accuracy: 0.7778, Precision: 0.7748, Recall: 0.9977, F1 Score: 0.8723

Logistic Regression:
    Accuracy: 0.8972, Precision: 0.9041, Recall: 0.9675, F1 Score: 0.9347
```

### 7. Model Interpretability:

- Analyze and interpret the results of the models. Identify key features contributing to positive and negative classifications.

```
In [15]: vectorizer = TfidfVectorizer()
         X_train_tfidf = vectorizer.fit_transform(X_train)
         lr_model = LogisticRegression()
         lr_model.fit(X_train_tfidf, y_train)
         feature_names = vectorizer.get_feature_names_out()
         coefficients = lr_model.coef_[0]
         feature_importance_df = pd.DataFrame({"Feature": feature_names, "Coefficient": coefficients})
         top_positive_features = feature_importance_df.sort_values(by="Coefficient", ascending=False).head(10)
         top_negative_features = feature_importance_df.sort_values(by="Coefficient").head(10)
         print("Top Positive Features:")
         print(top_positive_features)
         print("\nTop Negative Features:")
         print(top_negative_features)
         Top Positive Features:
               Feature Coefficient
                 love 8.792185
         11225
                 great 8.455654
         8443
         6092
                 easy 5.369187
         7800
                        4.754772
                   fun
         2122
               awesome
                          4.684346
                          4.658619
         2518
                 best
```

Top Negative Features:

works 12445 nice 3.239536 1327 amazing 2.928522

20737

3272

Feature Coefficient 12603 not -7.252453 20239 waste -5.504894 5126 deleted -4.662284 19536 uninstalled -4.374884 -4.104906 17799 sucks 2823 boring -4.066113 17702 -3.997631 stupid 19778 useless -3.630121 -3.583701 5742 dont 20776 worst -3.524706

4.434474

can 2.892711

Visualize key features for positive and negative reviews using Naive Bayes

```
In [16]: def plot_wordcloud(text, title):
    wordcloud = WordCloud(width=800, height=400, random_state=21, max_font_size=110, background_color='white').;
    plt.figure(figsize=(10, 7))
    plt.imshow(wordcloud, interpolation="bilinear")
    plt.axis('off')
    plt.title(title)
    plt.show()

positive_reviews = ' '.join(data[data['Positive'] == 1]['reviewText'])
    negative_reviews = ' '.join(data[data['Positive'] == 0]['reviewText'])

plot_wordcloud(positive_reviews, 'Word Cloud for Positive Reviews')
    plot_wordcloud(negative_reviews, 'Word Cloud for Negative Reviews')
```

### Word Cloud for Positive Reviews



# Word Cloud for Negative Reviews

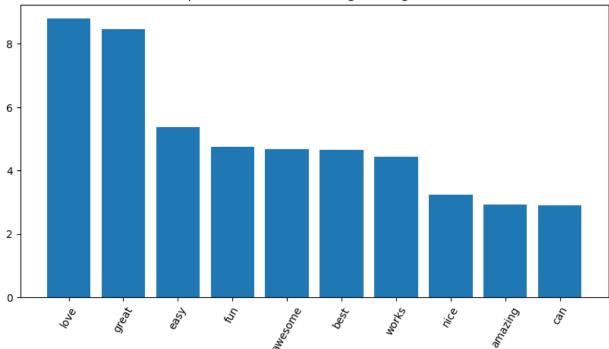


```
In [17]: feature_names = vectorizer.get_feature_names_out()
    coefs = lr_model.coef_[0]
    top_positive_features = sorted(zip(feature_names, coefs), key=lambda x: x[1], reverse=True)[:10]
    top_negative_features = sorted(zip(feature_names, coefs), key=lambda x: x[1])[:10]

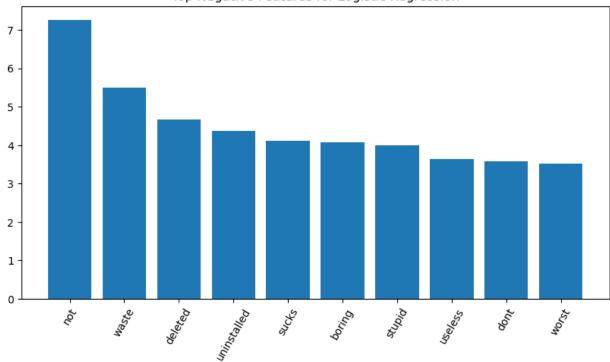
plt.figure(figsize=(10, 5))
    plt.bar(range(len(top_positive_features)), [x[1] for x in top_positive_features])
    plt.title("Top Positive Features for Logistic Regression")
    plt.show()

plt.figure(figsize=(10, 5))
    plt.bar(range(len(top_negative_features)), [-x[1] for x in top_negative_features])
    plt.sticks(range(len(top_negative_features)), [x[0] for x in top_negative_features], rotation=60)
    plt.title("Top Negative Features for Logistic Regression")
    plt.show()
```





Top Negative Features for Logistic Regression



Visualize the average impact of each feature on the model output

```
In [18]: data['reviewText'] = data['reviewText'].str.lower()
    data['reviewText'] = data['reviewText'].str.replace('[^\w\s]', '')

X_train, X_test, y_train, y_test = train_test_split(data['reviewText'], data['Positive'], test_size=0.2, random

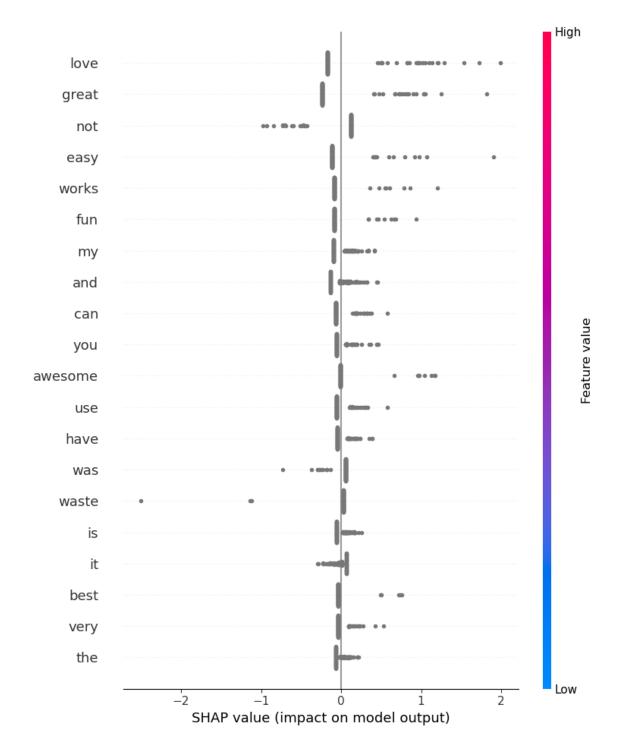
vectorizer = TfidfVectorizer()
    X_train_tfidf = vectorizer.fit_transform(X_train)
    X_test_tfidf = vectorizer.fringform(X_test)

lr_model = LogisticRegression()
    lr_model.fit(X_train_tfidf, y_train)

explainer = shap.Explainer(lr_model, X_train_tfidf)

num_samples = 100
    shap_values = explainer.shap_values(X_test_tfidf[:num_samples])

shap.summary_plot(shap_values, X_test_tfidf[:num_samples], feature_names=vectorizer.get_feature_names_out())
```



Task 8: Conclusion and Recommendations

# **Summary and Findings:**

### **Model Performance:**

# Naive Bayes:

Accuracy: 0.7778Precision: 0.7748Recall: 0.9977F1 Score: 0.8723

## Logistic Regression:

Accuracy: 0.8972Precision: 0.9041

Recall: 0.9675F1 Score: 0.9347

\*\* Interpretability: \*\*

### Logistic Regression:

· Top positive features contributing to positive sentiment:

love: 8.792185
great: 8.455654
easy: 5.369187
fun: 4.754772
awesome: 4.684346
best: 4.658619
works: 4.434474

nice: 3.239536amazing: 2.928522

■ can: 2.892711

• Top negative features contributing to negative sentiment:

not: -7.252453
waste: -5.504894
deleted: -4.662284
uninstalled: -4.374884
sucks: -4.104906
boring: -4.066113
stupid: -3.997631
useless: -3.630121
dont: -3.583701
worst: -3.524706

#### Recommendations:

Based on the analysis, the Logistic Regression model outperformed Naive Bayes in terms of accuracy and F1 score. The interpretability analysis revealed key features influencing positive and negative sentiment.

### 1. Experiment with Different Vectorization Techniques:

• Try different text vectorization techniques such as Word Embeddings or Doc2Vec to explore their impact on model performance.

# 2. Fine-Tuning Model Hyperparameters:

· Perform hyperparameter tuning for both Naive Bayes and Logistic Regression models to optimize their performance.

### 3. Address Class Imbalance:

• If there is a significant class imbalance, consider techniques such as oversampling or undersampling to improve model robustness.

### 4. Collect Additional Data:

• Gathering more labeled data can enhance model generalization and improve overall performance.

### 5. Continuous Monitoring and Updating:

· Regularly monitor model performance and update the models as new data becomes available to maintain relevance.

#### Conclusion

In conclusion, the Logistic Regression model, based on TF-IDF features, demonstrated superior performance in sentiment classification. The identified key features provide valuable insights into factors influencing positive and negative sentiments in Amazon product reviews.