Shahil Prasad

Full-Stack Developer

in LinkedIn | ■0415 506 383 | Mshahilpdev@gmail.com | GitHub

Education __

Diploma of IT

Coder Academy

SYDNEY, AUS

O9/2023 - 03/2024

Western Sydney University

SYDNEY, AUS

O3/2022 - 10/2022

Diploma of Nursing

NSW Health RTO

SYDNEY, AUS

O4/2020 - 10/2021

Summary __

• I'm a Full Stack Developer with a passion for building responsive and user-centric applications. Eager to apply my knowledge of front-end and back-end development to solve complex problems and create seamless user experiences. Committed to lifelong learning and staying at the forefront of technology trends. I come from a background in Nursing and see myself as an advocate for health by partaking in various sporting activities such as, gym, running, and football. I firmly believe in the growth mindset and aim to be a little bit better every day.

Skills _____

- Growth Mindset | Communication | Analytical Thinking | Attention to Detail | Adaptability | Empathy | Leadership
- Collaboration | Emotional Intelligence | Presentation | Continuous Learning | Time Management | | Critical Thinking |
- Project Management

Tech Skills

- Python | JavaScript | OOP | Node | Express | React | CSS | HTML | | Pytest | Git | Flask | MongoDB | PostgreSQL
- AWS | PowerBI | VSCode | AI | Trello | Frontend | Backend | Full-Stack | English All professional proficiency or above

Projects _

Horse Stable Management App

Terminal Application

- Description: Horse Stable Management app which runs on a terminal command line interface. The app utilises CRUD functions to manage the data which is stored in a JSON file. User entries are validated against a specified schema before outputting either a success or error message. Features include a main menu interface, the ability to either add, remove, update or view horse details. Other features include being able to add and view race logs for all horses in the database.
- Tech Stack Used: Python, Pytest

Example

Flask API

- Description:
- Tech Stack Used:
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Others

• **2**nd **Place**: Won the 2nd place prize for a Large Language Model (LLM) competition held at nib for developing a Q&A chatbot model specifically designed to answer questions that a National Disability Instance Scheme (NDIS) plan manager may have around a given NDIS plan. **(08/2023)**

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Customer Care Consultant

nib Health Funds

SYD, AUS 09/2022 - 08/2023

- Providing excellent customer service in solving customer queries by clarifying issues and providing best solutions.
- Experience in digital team utilising salesforce to assist customers and communicate with stakeholders.
- Proven track record of exceeding key performance indicators related to customer satisfaction, engagement, quality assurance, and compliance.
- Proven ability to work in dynamic environments as a cross-skilled consultant across different areas of business services.

Endorsed Enrolled Nurse

<u>Liverpool Hospital –</u> General Medicine

SYD. AUS 03/2022 - 07/2022

- Working with allied health teams to develop a patient care plan and deliver person centred care.
- Working in a fast-paced covid swabbing clinic.
- Managing my patient load with more confidence and being able to communicate with health team effectively.

Covid Response Team

South West Sydney Local Health District

SYD, AUS 11/2021 - 03/2022

- Working in a fast-paced covid swabbing clinic.
- Working at an outbound call centre to provide assistance to individuals affected with Covid-19.
- Managing my patient load with more confidence and being able to communicate with health team effectively.

Vaccination Worker

South West Sydney Local Health District

SYD, AUS **08/2021 - 11/2021**

- Patient screening and checks, obtaining consent, and providing education on possible side effects.
- Preparing the vaccine from vile to syringes in cold chain whilst maintaining infection control procedures.
- Observation on patients who have received the vaccine to monitor for any adverse reactions or side effects.

Warehouse Assistant

Brightstar Logistics

SYD, AUS 11/2016 - 02/2020

- Monitoring of items travelling on the quality assessment belt leaving the warehouse.
- Picking items using RF Scanners and packing of equipment ordered by customers and businesses.
- Taking care of all outbound packages leaving TB/TEG department and reporting statistics back to the supervisor.

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Available on request.