Testimonial

Narrative

Testimonials are an idea of a public tribute to some person or an organization and to their achievements.

Here on the hospital website the patient reviews are showcased as an effort of the hospital and its staff in the form of testimonials. On this page, the visitors of the website will be able to see some of the efforts and achievements of the hospital in the form of images and statements based on the testimonial i.e. feedback shared by the patients who have been treated successfully and had satisfactory services.

The patients will be able to submit testimonial upload image and statements of the accomplishments of the hospital on the page. Then hospital staff will have the access to publish or unpublish any of the posts they have uploaded and it will reflect on the page as they save the changes. The staff can also delete some old testimonials and can update the page with new testimonials.

The benefit of testimonial page on a hospital website is that it highlights the services offered by the hospital and its staff; the hospital can advertise and attract the patients and visitors based on the feedbacks and testimonials. The viewers gets advantage of comparing and can discern visually the successful treatments done by the doctors of hospital.

Data Schema

Testimonials
TestimonoalID: int
TestimonialTitle: string
TestimonialMessage: string
TestimonialAttachment: blob
NameOfPatient : string

Users and Testimonial (One to One Relationship)
- Visitor must have logged in to submit the testimonial
- User/Patient can only submit a testimonial through form available in the page.
- Staff can see the submission in list, have access to publish or unpublish, and delete testimonial.
    a. Publishing the testimonial will upload the testimonial to the user view of the website.
    b. Unpublishing will only remove the testimonial from the user view.
    c. Deleting testimonial will remove from the database.

User Story

Chris logs in the patients account. He can see list of testimonials by going on the testimonial page. He can go to create testimonial page by clicking on create new button and he will be redirected to create testimonial form. Chris have to input his name, treatment title he has been cured from, message he want to give as a feedback and can upload an image(optional) once he submit the form it will be added to the database. Michel can see the list of testimonial by logging in staff account. The list will provide an option of publish / unpublish and delete the testimonial. If Michel approves the read access i.e. publish than the testimonial will be seen by everyone who visits the website. If Michel choose to unpublish the testimonial then it will be only removed from the view of the visitor while if Michel deletes the testimonial it will be deleted from the database.
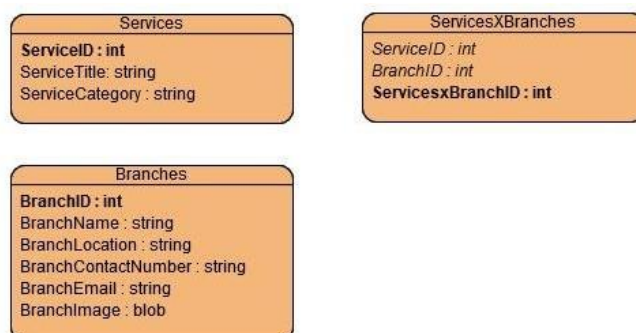
Future Goals

- Allowing video uploads
- Addling feature like sorting/filtering or order by.

Service availability

Narrative

This page is an informational page for the website visitors. This page displays the services that are available at three different locations of the Mics Group of Hospital. Visitors will be able to see and get information about what services are available at different locations. This can help hospital reduce staff members' engagement with people calling for the service availabilities.

Data Schema

Services
- **ServiceID : int**
- ServiceTitle: string
- ServiceCategory : string

ServicesXBranches
- *ServiceID : int*
- *BranchID : int*
- **ServicesxBranchID : int**

Branches
- **BranchID : int**
- BranchName : string
- BranchLocation : string
- BranchContactNumber : string
- BranchEmail : string
- BranchImage : blob

Services – Branches (Many to Many relationship)

A branch can have many services and a service can be available to many locations.

- 3 pre-defined locations of the hospital
- Staff can list the services, can update and delete a service.
- Staff can choose branch(s) a service is available at the time of creating or updating a service.

- Users can see the list of services available at various locations of the hospital under different branch section.

User Story

Jonathan wants to know that weather MICs group of health service provides physiotherapy treatment or not as he has to take the treatment for a week as he twisted his leg. So he can directly ho the website->Services he will be redirected to the services page that showcase the three locations of the hospital group having all the information of the services provided by the particular location. So, he gets to know that Bingham Hospital at Matheson provides it and it was nearby his house so he can go their directly.

On the other side, Bingham Hospital a location of the healthcare group starts new service of diagnostic imaging for the patients then, staff Kate logs in to the staff account adds the new service under Bingham Hospital. She even can update the service and delete the old one if the service is discontinued by any of the hospital locations.

Future Goals

- filtering the services option for staff and users

- show services categorized

Challenges

- We had lot of problems with the GitHub commits of group members but eventually solved them and fixed the conflicts.

- Helped Ella Qi to solve GitHub conflict and push with rebase.

- My visual studio was having some assembly reference issue, tried to resolve with packages but later I reinstalled it and after that it started working.

Reference:

https://bootswatch.com/ for styling.