

HOW DO I COMPLY & INTERVENE

(JOM PATUH & TEGUR)

1 Observe

Your Surroundings

Who and what to observe?

People and activities around you.



2 Look out for

Safe & Unsafe Behaviours

What to look out for?

- **Good practices.**
E.g., holding stair handrail, removing tripping hazards.
- **Unsafe acts and unsafe conditions.**
E.g., texting while walking, improper housekeeping.

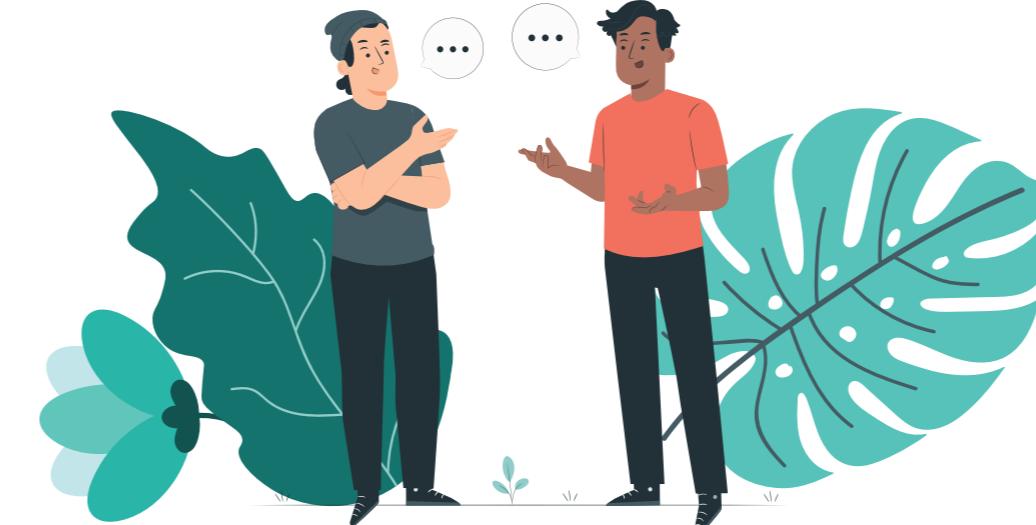


3 Have a Conversation

with The Person Observed

What to ask?

- Get to know the person
- Ask open ended questions on the activity.



4 Provide

Focused Feedback

What feedback?

- Give appreciative feedback for safe behaviours.
- Give constructive feedback for unsafe behaviours.
- Reward and Recognise exemplary (above and beyond) behaviours via Balance of Consequences in Dot.

