Database Topic
Hotel Management System

Mission Statement
The purpose of the database is to maintain the data used to generate and support hotel management for an international hotel chain. It will be used by administrative staff only and will not duplicate information.

Mission Objectives
● To maintain (enter, update, and delete) data on customers.
● To maintain (enter, update, and delete) data on customer's profile.
● To maintain (enter, update, and delete) data on chains.
● To maintain (enter, update, and delete) data on locations.
● To maintain (enter, update, and delete) data on seasons.
● To maintain (enter, update, and delete) data on services.
● To maintain (enter, update, and delete) data on employees.
● To maintain (enter, update, and delete) data on investors.
● To maintain (enter, update, and delete) data on promotions/marketing
● To maintain (enter, update, and delete) data on inventory
● To maintain (enter, update, and delete) data on bookings
● To maintain (enter, update, and delete) data on restaurants
● To maintain (enter, update, and delete) data on events
● To maintain (enter, update, and delete) data on memberships

● To perform searches on customers.
● To perform searches on hotel chains.
● To perform searches on services.
● To perform searches on employees.
● To perform searches on inventory.
● To perform searches on bookings.
● To perform searches on restaurant tie ups.
● To perform searches on events
● To perform searches on memberships.
● To perform searches on promotions/marketing.

● To track the revenue per chain
● To track the customer churn rate.
● To track the membership per location.
● To track the number of outlets per chain.
● To track the inventory on daily basis.

- To report on customers.
- To report on revenue.
- To report on chains-outlets.
- To report on inventory used.
- To report on employees.
- To report on memberships sold.
- To report on bookings done season wise/etc.