

Amenities and Facilities at Serenity Bay Resort

1. Swimming Pool

- **Description:** Our infinity pool offers breathtaking views of the ocean, perfect for a relaxing swim or lounging by the poolside.
- **Location:** Near the main building, overlooking the beach.
- **Opening Hours:** 6:00 AM - 10:00 PM
- **Special Features:** Poolside bar, sun loungers, and cabanas.
- **Policies:** No diving, children must be accompanied by an adult.

2. Spa and Wellness Center

- **Description:** Indulge in a variety of treatments and therapies designed to rejuvenate your body and mind.
- **Location:** Adjacent to the fitness center.
- **Opening Hours:** 9:00 AM - 8:00 PM
- **Services:**
 - Massages: Swedish, Deep Tissue, Hot Stone
 - Facials: Hydrating, Anti-Aging, Detoxifying
 - Body Treatments: Scrubs, Wraps, Hydrotherapy
 - Salon Services: Manicures, Pedicures, Hair Styling
- **Booking:** Appointments can be made at the spa reception or through the in-room tablet.
- **Special Offers:** Spa packages available for couples and groups.

3. Fitness Center

- **Description:** Our state-of-the-art fitness center is equipped with modern exercise machines and free weights.
- **Location:** Near the spa and wellness center.
- **Opening Hours:** 24 hours
- **Equipment:**
 - Cardio Machines: Treadmills, Ellipticals, Stationary Bikes
 - Strength Training: Weight Machines, Free Weights, Resistance Bands
- **Classes:**
 - Yoga: Daily at 7:00 AM and 5:00 PM
 - Pilates: Monday, Wednesday, Friday at 8:00 AM
 - Aerobics: Tuesday, Thursday, Saturday at 6:00 PM
- **Policies:** Proper attire required, guests under 16 must be accompanied by an adult.

4. Business Center

- **Description:** Our business center offers a range of services to cater to your professional needs while on vacation.
- **Location:** Ground floor of the main building.
- **Opening Hours:** 8:00 AM - 6:00 PM
- **Services:**
 - High-speed Internet Access
 - Printing, Scanning, and Faxing
 - Meeting Rooms and Conference Facilities
 - Secretarial Services
- **Booking:** Meeting rooms can be reserved at the business center reception.

5. Event and Conference Facilities

- **Description:** We offer versatile spaces for events, conferences, and meetings, equipped with the latest technology.
- **Location:** Various locations within the resort.
- **Capacity:** Ranges from 20 to 200 guests.
- **Facilities:**
 - Audio-Visual Equipment
 - Catering Services
 - Event Planning Assistance
- **Booking:** Contact our events coordinator at events@serenitybay.com.

6. Kids' Club and Activities

- **Description:** Our Kids' Club provides a safe and fun environment for children to enjoy various activities.
- **Location:** Near the family pool area.
- **Opening Hours:** 9:00 AM - 6:00 PM
- **Age Group:** 4-12 years old
- **Activities:**
 - Arts and Crafts
 - Outdoor Games
 - Movie Time
 - Educational Workshops
- **Policies:** Parents must sign in/out their children, children must be potty-trained.

7. Other Facilities

- **Gift Shop:** Offering a variety of souvenirs, clothing, and essentials. Open from 8:00 AM - 8:00 PM.
- **Library:** A quiet place to read and relax, open 24 hours.
- **Laundry Services:** Available daily from 8:00 AM - 6:00 PM. Same-day service available.

Booking Procedures for Facilities Requiring Reservations

- **How to Book:** Reservations can be made at the respective facility receptions, through the in-room tablet, or by contacting the concierge.
- **Advance Booking:** It is recommended to book at least 24 hours in advance to ensure availability.
- **Cancellation Policy:** Cancellations must be made at least 12 hours in advance to avoid any charges.

Next Steps

The Amenities and Facilities Document is now complete. Shall we proceed with creating the Recreational Activities Document, or do you have any specific modifications or additional sections you would like to include in the Amenities and Facilities Document?