

Shahrokh Tahmooreszadeh

IT Support Officer

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Hornsby NSW 2077

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<https://shahrokh-t-portfolio.netlify.app/>

Summary

Seeking for a challenging and rewarding junior Frontend Developer position in a dynamic environment where I can use my experiences, skills and team spirit

Skills

- HTML5, CSS3, Bootstrap, Sass, Tailwind CSS
 - JavaScript, TypeScript, jQuery, Node.js, React.js
 - SQL, MongoDB
 - Unit testing (Jest.js), Webpack, Git version control
- <https://github.com/shahrokh-t?tab=repositories>

Experience

Amphore Pty Ltd / IT Support Officer (part-time)

Jul 2020 - PRESENT, 4/6 Leighton Place, Hornsby NSW 2077

- Provided IT support services, troubleshooting and system operation to ensure efficient business processes
- Increased online sales and customer satisfaction by migrating the old-fashioned website to an ecommerce platform
- Trained staff to work with the ecommerce platform

Amphore Pty Ltd / Production Manager (part-time)

Apr 2018 - PRESENT, 4/6 Leighton Place, Hornsby NSW 2077

- Developed and introduced new products after doing surveys among market customers
- Reduced production cost by improving the production processes

Amphore Pty Ltd / Production Worker

Sep 2015 - Apr 2018, 4/6 Leighton Place, Hornsby NSW 2077

- Developed a production log form for the factory main product (Cocomilk Kefir) to meet product quality standards
- Improved the recipe of Cocomilk Kefir after doing experiments

Education

TAFE NSW / CERTIFICATE IV IN INFORMATION TECHNOLOGY (ICT40120)

Dec 2022, St Leonards

Other certificates

Coursera / Google IT Support Certificate

Apr 2022

Coursera / Google Data Analytics Professional Certificate

Feb 2022