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# **Shahul Hameed**

**Senior Sever Administrator**

**Address:**  No: 135, 2nd cross

Kavalbysandra-

RTNagar-Bangalore-560032 **Mobile: +919538546102**

**Email**: vms\_shahul@yahoo.com

## **CAREER OBJECTIVE**

9+ years of IT experience in System Administrator (Windows Server/Vmware/hyper-v/ Desktop/hardware) and networking with an extensive background in planning, migration, implementing & troubleshooting of High End Infrastructures using various Operating systems as per the agreed SLA.

## **EDUCATION**

**Diploma in Computer (DCE) With First Class, Scad Polytechnic College, Cheranmahadevi. (DOTE, Chennai) 2008**

**S.S.L.C,** (State Board), Tirunelveli,TamilNadu, **2005**

## **Professional EXPERIENCE**

1. **Manthan Systems – Bangalore**

Working as **Senior Server Administrator** from **December 2014 – Present**

Responsibilities:

* Managing Windows Server 2012, VMWARE, Hyper-v, RHEL, Active Directory, DHCP, DNS, etc.
* P2V and V2V conversions by using VMware Converter
* Experience on Hyper-v ,ESXI,guest OS installation, setting up of VM priorities, cloning and Snapshots
* Used VMware vMotion to eliminate application downtime from planned server maintenance by migrating running virtual machines between hosts.
* Maintain, upgrade, and implement improvements to the VMWare ESXi infrastructure
* Diagnosis of VMware performance and perform VMware performance tuning
* Schedules and perform VMware installations, patching and upgrades and maintains them in accordance with established client’s SLA and procedures
* Configure iSCSI and NFS storage in VMware
* Managing Symantec Backup Exec 2014
* Installation, Configuration of HP Easy storage servers
* Configuration & Maintaining WSUS
* Maintaining and supporting servers for File Server, Ftp Server, Application Server and IIS server.
* Troubleshooting the Client Application and DB Servers.
* Troubleshooting and Solving the Issues for User issues raised in ticketing tool and closing the ticket as per Manage engine service desk
* Migration Windows active directory 2012 to 2016

1. **HCL INFOTECH – Bangalore**

Client: **Unique Identification Authority of India**

Working as **Window**s **System Administrator** from **February 2014 –Nov 2014**

Responsibilities:

* Managing Windows Server2003/2008/2012 Active Directory, DHCP, DNS, WDS etc.
* Installation, Configuration and administration of Windows 2003& 2008 servers OS.
* Creating and Managing Domain User accounts and assign permission for network & AD objects.
* Configuring Network Printers and enabling printer driver shared access using print server.
* Installing client operating systems like Win 7/ 8 and configuring it on domain network.
* Installing and configuring mail client like MS Outlook 2007 & 2010 in domain environment.
* Maintaining Symantec endpoint protection Anti-Virus Server and pushing updates to clients.
* Troubleshooting LAN connectivity related issues & configuring network switches.
* Hardware Maintenance of systems like Dell, HP and logging call for issues with vendors.
* Supported in 8 location nationwide, as well as Headquarters users
* Working with the ticket tool CA service desk

1. **CMC Limited** - subsidiary of **Tata Consultancy Services**

Client: **Bangalore International Airport Ltd**

Working as **IT Engineer** from **June 2012 – February 2014**

Responsibilities:

* Installation and configuration of Operating systems such as Windows Workstation’s ,XP, Vista,

Windows 7, Windows 8, Windows 2003 & 2008 servers.

* Providing remote infrastructure support to the Clients.
* Installation and configuration of ADS, DNS, DHCP in Windows Server Operating Systems.
* Assigning the rights to domain users in order to maintain the security level across the network
* Providing support to users using AD (Reset/unlock password, create user, deactivate user etc.)
* Installation and configuration of Printers including network printers.
* Working with the ticket tool HP Service Manager 7.01
* Download and Updating of Windows Service Pack, Critical Updates, Windows Driver Updates and

Antivirus Patches on time

* Checking for system, application, and security log at Event Viewer for critical issues
* Working with Remote connectivity tools like Remote Desktop and Microsoft Lync.
* Providing technical support to user all time via telephone
* Installation and configuration of McAfee Anti-virus and its patch-management.
* Supporting Hardware, Application, Internet related problem at both Server-end
* Troubleshooting the issues related Microsoft Outlook and other MS office products
* Installation, Configuration and Support for Application (MS office, SAP, etc.) and supporting the End

Users on day to day Technical Issues.

1. **Team Computers, Bangalore**

Client: **Confederation of Indian Industry (CII-IQ) Bangalore**

Worked as **Technical support Engineer** from **October 2009** to **June 2012**

## **EXPERIENCE/KNOWLEDGE & Skills**

**MCITP: Microsoft Certified IT Professional**

* FSMO Roles Transfer and seize
* Configuring Active directory sites and services
* Group policy deployment through OU and Sites
* Implementing, managing and troubleshooting Devices and Drivers
* Managing and troubleshooting Desktop Environment
* Managing and handling Server and Client Environment
* Managing Backup and Restore
* File Server and users filtering and monitoring files screening

## **Certificate / TECHNICAL COURSE Details**

* Completed training on MCITP Windows server 2008 Jetking Bangalore.
* Completed training on REDHAT SYSTEM ADMINISTRATOR Linux learning center Bangalore

**Certifications: Windows server 2008.**

**Reference ID**: 9072650**.**

* MCITP-70-640 - Active Directory configuration and Configuring.
* RH-124 & RH134 REDHAT SYSTEM ADMINISTRATOR

## **PERSONAL DETAILS**

Date of Birth : 16th November 1988

Sex : Male.

Marital Status : Married.

Languages Known : English, Tamil, and Kannada

Nationality : Indian

Permanent Address : No: 25#c Ambeadkar 2nd car street Pathamadai

Governor Road, Tirunelveli (Dist) Tamilnadu-India

## **DECLARATION**

I hereby declare that the above written particulars are true to the best of my knowledge and belief.

**Shahul Hameed VM**