

Camping

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وزارة السياحة
Ministry of Tourism





Camping is an establishment providing accommodation and other services within accommodation units mainly comprising of tents and other similar, non-permanent, units (e.g. mobile homes, caravans). It can also provide a camping plot for guests arriving with their tents, mobile homes/caravans, and similar transportation/accommodation vehicles. The establishment should be surrounded by a fence, hedge or wall, or any other structure providing safety and the ability to control the entry and exit of the guests and other visitors. The establishment has to provide sanitary facilities, has the main entrance, reception area, food, and beverage outlets, and can also provide other commercial services (e.g. services focused on recreation). A campsite is usually located outdoors at a distance from a city centre or at least in an urban location surrounded by nature.

Accommodation unit types:

- Tents
- Camping plots
- Mobile homes
- Caravans



M: Mandatory requirement. All mandatory requirements have to be met by the property.

After meeting all mandatory requirements for the category, the property has to achieve a certain number of additional points to achieve the designated rating.

In cases when a certain requirement does not apply to the property, points for the requirement are excluded from maximum points for the type of accommodation, but the minimum share of points to be achieved remains the same.

1	Maximum points for type of accommodation: 694	***	****	*****
2	Mandatory points	314	421	521
3	Additional points to be achieved for category	36	29	34
4	Minimum points for category	350	450	555
5	Minimum share of maximum points for category	50%	65%	80%



No.	Requirements	Max. points per requirement	Point	3*	4*	5*	Description
1.	General Requirements						
1	For new properties: All necessary licenses and certificates that have to be obtained before the Ministry of Tourism evaluation are available and valid For already operating properties: All necessary licenses and certificates are available and valid (including license and classification from the Ministry of Tourism)	2	2	M	M	M	The originals of all licenses and certificates are stored in the back office or GM's office and available for inspection on request.
2	Official signboard with accommodation type and grade	2	2	M	M	M	The classification signboard containing the accommodation type and grade, the name of the issuer (the Ministry of Tourism) as well as a QR code with relevant information is placed in a prominent place outside the main entrance either on the left or right side. Only applicable for properties undergoing a renewal of license and classification certificate.
3	The price list is available in Arabic and English	2	2	M	M	M	The price list is available at the reception and online (camp's website), containing valid prices (rack rates) per guest or room; tax or other applying charges must be included or separately listed. The price list is also available in the accommodation unit.
4	The area is visibly separated from its surroundings	3	3	M	M	M	The Camp area has to be separated from its surroundings due to safety and security issues and the ability to control the entrance and exit to the area. This can be done by fence, wall, hedge, or any similar structures.



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5	All facilities are clearly signposted	3	3	M	M	M	All services and facilities are signposted within the camp area, securing simple navigation for camp guests. The usage of sustainable materials is strongly encouraged.
6	There is lighting available that illuminates the path	3	3	M	M	M	External lighting of good quality ensures the safety of guests. Pedestrian entrances should be evenly illuminated to a minimum of 150 lux at their exterior. The walking paths should have illumination not less than 20 lux on average.
7	The exterior areas are well maintained in a sound and clean condition	3	3	M	M	M	Clean outside areas, without any visible damages, are well maintained, and do not pose a health and safety hazard to the public or camp's employees. Maintenance and cleaning records are to be kept.
8	All facilities and equipment are in a proper hygienic and clean condition, in working order, without any noticeable deficiencies	3	3	M	M	M	This requirement includes all facilities at guests' disposal, as well as back-end property facilities. Maintenance and cleaning records are to be kept.
9	The site is easy to find via GPS/navigation device	3	5	M	M	M	The address of the site can be found on any standard international GPS device, and/or the campsite location information is available on Google Maps, Apple Maps, and similar platforms.
10	If the main entrance is not adapted for people with special needs, there should be directional signage to the adapted entrance point	2	2	M	M	M	Directional signage available pointing to the accessible camp entrance for people with special needs.



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11	A minimum of one percent of all units (with a minimum of one) is suitable for people with special needs	10	10	M	M	M	
12	Accessible units should be designed according to standards, specifications, and measurements	2	2	M	M	M	<p>1- The narrowest passage width of the room, between fixed furniture and the interior (for example, furnishings and relevant paths) must not be less than 90 cm.</p> <p>2- Areas of movement in front of essential fixed furniture (e.g. wardrobe) are at least 150 cm x 150 cm in size.</p> <p>3- Light switches should not be higher than 100 cm.</p> <p>4- Telephones should be reachable from one of the bedsides while laying down.</p> <p>5- Wake up calls should be supported by alarm clock with optical signal and vibration.</p>
13	An accessible path of travel to the accessible unit(s) should be designed according to standards, specifications, and measurements	2	2	M	M	M	The path leading to entry must be sufficiently illuminated (100 lux).
14	Current escape and rescue plans are posted in the tents/buildings and public areas	3	3	M	M	M	



No.	Requirements	Max. points per requirement	Point	3*	4*	5*	Description
15	All staff are wearing the uniform or the traditional Saudi attire, as well as their name tags	10	10	M	M	M	Staff can be identified through their name tags or tags indicating their position in English and Arabic.
16	Garden lights powered with solar energy	2	2				
17	Availability of at least one employee around the clock and certified in first aid by the Saudi Red Crescent	5	5	M	M	M	For properties with less than 50 accommodation units, a defibrillator is optional.
18	Saudization percentage is 10% or more of total employees	15	5				
19	Saudization percentage is 30% or more of total employees		10				
20	Saudization percentage is 50% or more of total employees		15				
II.	Reception and services						
21	Automated software to register guest data that has to be integrated with Ministry reporting system	2	2	M	M	M	
22	Reception area operating at least 10 hours	10	5	M			Staffed reception service for 10 hours, and the activation of 24/7 service to receive phone calls from inside and outside the camp.
23	The reception is open 24/7		10	-	M	M	Staffed reception service for 10 hours, and the activation of 24/7 service to receive phone calls from inside and outside the camp.



No.	Requirements	Max. points per requirement	Point	3*	4*	5*	Description
24	At least one bilingual employee (Arabic, English) in every shift	10	5	M	M	M	
25	At least one multilingual employee (Arabic, English and at least one other foreign language) in every shift		10			-	
26	Information material is available (at least one brochure/flyer of the region)	8	8		M	M	(Digital or printed)
27	Cashless payment is possible	5	5	M	M	M	
28	Secured luggage storage for arriving and departing guests	5	5		M	M	
29	Parking for guests on check-in and check-out	8	8		M	M	Parking spots should be close to reception area (3-4 spots available for arriving and departing guests)
30	Shuttle service	5	5				Shuttle service connecting the property with other destinations is at the guest's disposal, free of charge or with payment.
31	Sports equipment for rent	10	10				At least 1 device for 25 guests to be rented, e.g. boats, bicycles, fishing rods, etc.
32	Waste disposal is provided	3	3	M	M	M	
33	Additional pillows and blankets are available on request	3	3	M	M	M	



No.	Requirements	Max. points per requirement	Point	3*	4*	5*	Description
34	Complete first aid kit and defibrillator following Red Crescent requirements	2	2	M	M	M	For properties with less than 50 accommodation units or a capacity of less than 100 persons, a defibrillator is optional.
35	The sockets and light switches are without defects	3	3	M	M	M	
36	Safety deposit box/locker at the reception	3	3		M	M	Central safe is available for guests' valuable possessions.
III.	Facilities						
37	Public fireplace area for guests on the campsite with seats	5	5				
38	Parking lots (at least 40% of beds)	5	5		M	M	
39	There must be at least one parking space per accessible unit, which is marked as such. Accessible parking should be designed according to standards, specifications, and measurements	1	1	M	M	M	For each accessible room or unit in the hotel, there should be one specially adapted and marked handicapped parking space.
40	Deck chairs (at least 1 for every 10 guests)	8	8				
41	Supermarket/Minimarket on the campsite (offering drinks, fruits, snacks)	10	10		M	M	
42	Entertainment program	10	10				Entertainment programs can be music programs, traditional shows, lectures, or presentations. Programs have to be organized at least once a week.
43	Chargers/adapters on request	5	5				For various electrical devices such as mobile phones.
44	Outdoor heated swimming pool covering an area not less than 60 m ²	10	10				



No.	Requirements	Max. points per requirement	Point	3*	4*	5*	Description
45	Swimming pools should be designed according to standards, specifications, and measurements	2	2				If a swimming pool is not adapted for a person with disabilities, it should be clearly stated on the website and the property.
IV.	Food & Beverage						
46	At least one full-service restaurant is open to guests for breakfast, lunch, and dinner, seven days a week, with kitchen facilities within the property	10	10	M	M	M	
47	Restaurant: the equipment for children (high chairs, tables, etc.) is in perfect technical condition, and there is no risk of injury	3	3	M	M	M	
48	Kitchen: Regular hygiene checks are carried out. The results are documented and defects are immediately remedied. HACCP concept is available	3	3	M	M	M	
49	Lunch boxes will be offered	5	5				
50	Local food is offered in the restaurant	3	3		M	M	
51	Vending Machine is available 24/7 in the camp, offering food, drinks and some light snacks	5	5	M	M	M	A maxi bar is a vending machine that dispenses small articles such as food, drinks, or hygiene articles when a coin or card is inserted. Should be replenished regularly.
52	Separate bar area (not within the restaurant)	10	10				
53	Zero food waste strategy	10	10				Zero food waste strategy can be developed in cooperation with NGOs or internally, the strategy can be part of a larger sustainability program.



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54	No single-use plastics policy	10	10				The establishment has a policy in place not to use single-use plastics such as single-use plastic water bottles, plastic straws, and single-use plastics for toiletries.
55	A list of allergens is available at least upon demand	2	2	M	M	M	
V.	Events facilities						
56	The bed/sleeping area in a tent is not less than 4 m ²	3	3	M	M	M	
57	Family tents (one tent for one family)	5	5			M	
58	Single/double tents	5	5			M	
59	Stable bed systems in tents (bedframe, mattress)	5	5			M	
60	Bed linen is available (pillow, blanket, bed sheet)	5	5		M	M	
61	Change of bed linen (at least once a week)	8	5	M	M		
62	Change of bed linen (at least every 3 days)		8			M	
63	Change of bed linen for every new guest	5	5	M	M	M	
64	Carpet floor (fully covered)	5	5		M	M	
65	The sand floor is covered within the tent	5	5				
66	Power station for charging purposes (one per bed)	8	8			M	
67	Power station for charging purposes (one with multiple ports per tent)	5	5		M		
68	The reading light is located on the bed	5	5			M	
69	Electrical light inside the tent	5	5			M	



No.	Requirements	Max. points per requirement	Point	3*	4*	5*	Description
70	Towels per guest: a) 1 Hand Towel b) 1 Bath Towel	5	1	M			
71	Towels per guest: a) 1 Hand Towel b) 1 Bath Towel c) 1 Face Towel		5		M	M	
72	The tent is fully air-conditioned		10			M	
73	Waste disposal is provided	3	3	M	M	M	
74	The sockets and light switches are free of defects	3	3	M	M	M	
75	A safety box in the tent is available	5	5			M	
76	Safety box with an integrated power socket in the tent	8	8				
VI.	Camping Spots						
77	Clean and guest-ready camping spot	2	2	M	M	M	The spot is clear from obstacles such as rocks and the like. The spot should be prepared for setting up the tent.
78	The camping spot is clearly signed and numbered	2	2	M	M	M	
79	Camping spot covers at least 30 m ² area (additional 30 m ² for spots envisioned for caravans)	8	2	M			
80	Camping spot covers at least 45 m ² area (additional 30 m ² for spots envisioned for caravans)		5		M		
81	Camping spot covers at least 60 m ² area (additional 30 m ² for spots envisioned for caravans)		8			M	



No.	Requirements	Max. points per requirement	Point	3*	4*	5*	Description
82	Waste disposal is provided	3	3	M	M	M	
83	Electrical power is provided for each camping spot	5	5	M	M	M	
84	50% of camping spots provide running water	10	10			M	
VII.	Mobile Homes						
85	A mobile home contains at least a bedroom (one or more), living room and dining room, kitchen/ kitchenette, and a bathroom	10	10	M	M	M	
86	Bedroom is separated from the rest of the mobile home	2	2	M	M	M	
87	The bathroom is separated from the rest of the mobile home	2	2	M	M	M	
88	One-bedroom mobile home size of at least 30 m ²	10	2	M			
89	One-bedroom mobile home size of at least 40 m ²		5		M		
90	One-bedroom mobile home size of at least 50 m ²		10			M	
91	Two-bedroom mobile home size of at least 38 m ²	10	2	M			
92	Two-bedroom mobile home size of at least 48 m ²		5		M		
93	Two-bedroom mobile home size of at least 58 m ²		10			M	
94	Three-bedroom mobile home size of at least 46 m ²	10	2	M			
95	Three bedroom mobile home size of at least 56 m ²		5		M		
96	Three bedroom mobile home size of at least 66 m ²		10			M	



No.	Requirements	Max. points per requirement	Point	3*	4*	5*	Description
97	Single beds of at least 0.80 m x 1.90 m and double beds of at least 1.60 m x 1.90 m	10	1	M			
98	Single beds of at least 0.90 m x 1.90 m and double beds of at least 1.80 m x 1.90 m		5		M		
99	Single beds of at least 1.20 m x 2.00 m and double beds of at least 1.80 m x 2.00 m		10			M	
100	Baby cots on request	3	3			M	
101	Mattress protection to prevent it from getting dirty	5	5	M	M	M	The mattresses must be protected, it could be encased mattresses or mattress protection.
102	One clean top and one clean bottom sheet	2	2	M	M	M	
103	At least one clean blanket or one clean duvet with cover per bed	2	2	M	M	M	A record of blanket and duvet cleaning is required. Duvet covers are treated as a sheet in terms of replacement.
104	One clean pillow per guest with a clean pillowcase and a pillow protector	3	1	M	M		
105	Two clean pillows per guest with a clean pillowcase and a pillow protector		3			M	
106	Change of bed linen for every new guest	5	5	M	M	M	
107	Change of bed linen (at least twice a week)	8	5	M	M		
108	Change of bed linen every day		8			M	
109	Two dual (two point) power sockets available, conveniently located for use of electrical/electronic equipment	1	1	M	M	M	



No.	Requirements	Max. points per requirement	Point	3*	4*	5*	Description
110	Appropriate lighting	1	1	M	M	M	Maintained illumination level 100 lux for general guestroom lighting.
111	Reading light at the bed	2	2	M	M	M	Maintained illumination level 250 lux for headboard reading.
112	Wastepaper basket	1	1	M	M	M	Washable and made of non-flammable material.
113	In room safety deposit box	5	5		M	M	A safety deposit box with instructions in Arabic and English is available in all guest rooms.
114	Air conditioning	5	5	M	M	M	In an occupied unit, the temperature should be between 20°C and 22°C; in an unoccupied unit, the temperature should be between 26°C and 27°C. Acceptable systems are all kinds of split system air conditioners. Window air conditioning is not acceptable.
115	Device for internal and external communication (telephone) with an instruction manual (printed or digital)	5	5	M	M	M	
116	Zones with a free Internet access on camping grounds	5	5		M	M	Not applicable if there is free Internet access in the mobile home.
117	An emergency evacuation plan and emergency contact numbers are displayed inside the accommodation unit in both Arabic and English	2	2	M	M	M	On the back of the entrance door.
118	Bathroom area $\geq 4 \text{ m}^2$	2	2	M	M	M	
119	Washbasins in the bathroom with continuous supply of hot and cold water with sufficient water pressure	2	2	M	M	M	The water heater must be hidden.



No.	Requirements	Max. points per requirement	Point	3*	4*	5*	Description
120	A hand hose beside each toilet	1	1	M	M	M	
121	LED Lighting at the washbasin	2	2	M	M	M	Maintained illumination level 400 lux at 60 cm for mirror.
122	Mirror in the bathroom	1	1	M	M	M	
123	Accessible, free socket near the mirror	1	1	M	M	M	
124	Towels per guest: a) 1 Hand Towel b) 1 Bath Towel	5	1	M			
125	Towels per guest: a) 1 Hand Towel b) 1 Bath Towel c) 1 Face Towel d) 1 Bidet Towel (if bidet is available)		5		M	M	
126	Towel ring/rack/hook	1	1	M	M	M	Sufficient number of rings/racks/hooks according to the number of towels defined in criteria 124 and 125.
127	Heating possibility in the bathroom	5	5				
128	Mug/glass that can be used to clean teeth	1	1	M	M	M	



No.	Requirements	Max. points per requirement	Point	3*	4*	5*	Description
129	Soap Shampoo Shower gel Shoehorn* Items with * are available on request	7	3	M			
130	Soap Shampoo Shower gel Shoehorn Body lotion* Conditioner* Dental kit* Nail care kit * Sanitary bags* Sewing kit* Shower cap* Vanity kit* Items with * are available on request		5		M		Vanity kit: cotton wool pads, cotton bud sticks with paper stems, and an emery board.



No.	Requirements	Max. points per requirement	Point	3*	4*	5*	Description
131	Soap Shampoo Shower gel Vanity kit Body lotion Conditioner Shower cap Shoehorn Dental kit* Nail care kit * Sanitary bags* Sewing kit* Shoe polish Kit* Items with * are available on request	7	7			M	Vanity kit: cotton wool pads, cotton bud sticks with paper stems, and an emery board.
132	Toilet brush	2	2	M	M	M	
133	Paper facial tissues	2	2	M	M	M	
134	A spare roll of toilet paper	1	1	M	M	M	
135	Hair dryer on request	2	1	M			
136	Hair dryer		2		M	M	
VIII.	Sanitary Facilities						
137	Washing facilities are at the guest's disposal	3	3	M	M	M	
138	Shower facilities with hot water (at least one for 10 guests)	5	5	M	M	M	



No.	Requirements	Max. points per requirement	Point	3*	4*	5*	Description
139	Shower facilities with hot water (at least one for 5 guests)	8	8				
140	Toilets with toilet paper (one toilet for 10 guests)	5	5	M	M	M	
141	Toilets with toilet paper (one toilet for 5 guests)	8	8				
142	Hand hose next to each toilet	3	3	M	M	M	
143	Washbasins	8	3	M			
144	Washbasins (at least one for 10 guests)		5		M		
145	Washbasins (at least one for 5 guests)		8			M	
146	Cleaning of all sanitary facilities once a day	5	2	M	M		
147	Cleaning of all sanitary facilities twice a day		5			M	
148	Hair dryer (one per 10 beds)	5	5			M	
149	Family bathrooms (one bathroom for one family)	3	3				
150	Laundry service is available	3	3				
151	Launderette/Laundry machines (1 washing machine per 30 beds)	3	3	M	M	M	
152	Detergent powder available	3	3				
153	Washbasin for laundry (one for 30 beds)	3	3	M	M	M	
154	Clothes lines	3	3		M	M	
155	Dryer	3	3		M	M	
156	Wastebasket with foot pedal	3	3	M	M	M	
IX.	Environment						
157	Water-saving management (such as stopping the flushing of the toilets or water-saving tap nozzle)	3	3	M	M	M	



No.	Requirements	Max. points per requirement	Point	3*	4*	5*	Description
158	The guest informed about the Camp's environmental protection measures	3	3	M	M	M	
159	Battery charging stations, etc. are not located near tents (for safety reasons and noise pollution)	3	3	M	M	M	
160	Prevent direct or indirect contamination of surface, ground, and coastal waters that may be caused by solid or liquid residues	3	3	M	M	M	
161	Hazardous, poisonous, or radioactive waste is prohibited	3	3	M	M	M	
162	Sanitary waste, industrial waste, hazardous waste, domestic waste (including operating materials such as petrol, oils, and construction material...), and wastewater (e.g. sanitary drainage water, washing water, industrial wastewater) must be disposed of properly by contracting with a specialized company	3	3	M	M	M	
163	All new facilities, as well as major modifications to existing facilities, shall be designated, operated, and maintained, according to the adopted environment standard by the Kingdom, at the time of design approval	3	3	M	M	M	
164	Prevent the harvesting, capture, molestation, transport, or use of wild flora and fauna by guests or people involved in the activities of the accommodation establishment	3	3	M	M	M	



No.	Requirements	Max. points per requirement	Point	3*	4*	5*	Description
165	Prevent harmful use of new materials deriving from plants and animal wildlife species	3	3	M	M	M	
166	Prevent the predatory use of raw materials deriving from species of plants and animal wildlife	3	3	M	M	M	
167	Take care of animals used in tourism activities	3	3	M	M	M	
168	Prevent the domestication of wild animals by not permitting artificial feeding	3	3	M	M	M	
169	Plan and implement a recycling system through measures to reduce, reuse or recycle solid waste	3	3	M	M	M	
170	The planning and operation of the landscaping shall be carried out in a manner that minimizes the environmental impact	3	3	M	M	M	
171	Charging station for electric cars	3	3				
172	Eco-labeling (certificates, programs, platforms,...) based on UN Sustainable Development Goals, GSTC Criteria, Hotel Sustainability Basics by WTTC, and on ISO criteria	10	10				
X.	Services via Website						
173	Possibility of online booking	8	8	M	M	M	The online booking possibility can be provided by any online booking platform (e.g., Booking.com (mandatory), Agoda, Expedia, etc.).
174	A website with updated information and realistic pictures of the camping grounds as well as directions sketch/route description	5	5	M	M	M	Information provided includes at least location, meal times, and opening hours of facilities and can be accessed via search engines such as Google and others.



No.	Requirements	Max. points per requirement	Point	3*	4*	5*	Description
175	The website should provide changeable font sizes	2	2				
176	The website should provide changeable contrasts	2	2				
177	Information about units designated for people with special needs and specific equipment should be available in the camp, such as: camp distribution	2	2	M	M	M	
XI.	Score						



THANK YOU