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ISO/TR 9241-100:2010 Ergonomics of human-system interaction — Part 100: Introduction to standards related to software ergonomics (IDT)



27 2002 . N91&4- « 1.0—2004 « 1 2 201 « 29 2012 . Ne 1290-4 ISO/TR 9241 -100:2010 « -100. » (ISO/TR 9241-100:2010 «Ergonomics of human-system interaction — Part 100: Introduction to standards related to software ergonomics»). 5 *»*. ()

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100 Ergonomics of human-system interaction. Part 100. introduction to standards related to software ergonomics **— 2013—12—01** 1): 2) (ergonomics study of human 2.1 factors): [6385:2004. 2.3)

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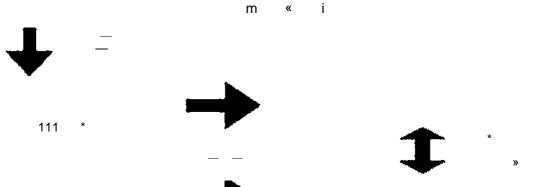
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11 IVR — interactive voice response.31 ITV—interactive television.

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- [2) ISO 6385:2004, Ergonomic principles in the design of work systems
- (3) ISO/IEC 0126-1. Software englneenng Product quality Part 1: Quality model1)
- (4] ISO 13407:1099. Human-centred design processes for interactive systems²)
- [5] ISO 14915-1. Software ergonomics for multimedia user Interfaces Part 1: Design principles and framework
- [6] ISO 14915-2. Software ergonomics tor multimedia user interfaces Part 2: Multimedia navigation and control
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- (8) ISO/IEC 15504-2. Information technology Process assessment Part 2: Performing an assessment
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- (10] ISO/IEC TR 15504-6. Information technology— Process assessment— Part 6: An exemplar system life cycle process assessment model
- (11] ISO/TR 16082, Ergonomics of human-system interaction Usability methods supporting human-centred design
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- (13| ISO/TR 18529. Ergonomics—Ergonomics of human-system interaction Human-centred life cycle process descriptions
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- (IS) ISO/TR 22411:2008. Ergonomics data and guidelines forthe application of iSO/tEC Guide 71 to products and services to address the needs of older persons and persons with disabilities
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²¹ ISO 13407:1999 ISO 9241-210:2010 «Ergonomics of human-system interaction — Part 210: Human-centred design for interactive systems*.

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