

S.H.A.I.D

Annual Report

Building Futures

..... Creating Choices



About Us

Since our inception in 1993 Single Homeless Action Initiative in Durham's principle focus has been to provide Housing Advice and Support to homeless and vulnerable young people within the Derwentside area.

In recent years SHAID has developed complimentary projects which include St Peters Court - supported accommodation for former armed services personnel and Derwentside and Sacriston Cree's - peer support projects for vulnerable and isolated men.

Key Objectives

Respond to young people who are homeless and in crisis.

Support young people in securing suitable housing and managing a home.

Contribute to and develop new projects to improve the quality of life for young people

Mission Statement

SHAID aims to provide a range of housing advice, support and related services for young people aged 16-25 living in County Durham

A Word From The Chair

It is with pleasure that as Chairman of the Trustees I can comment on the work of SHAID in this 18th Annual Report of our organisation.

This past twelve months have been noteworthy with regards to performance and numbers of clients helped and supported. They come to us with problems which they feel they cannot resolve. Our staff are able to offer support and I'm proud to be part of an organisation which has a simple ethos. The door is never closed and if we can't help we will know someone who can.

All projects which make up SHAID: Pre Tenancy Support, Floating Support, St Peters Court and Stanley and Sacriston Cree's, continue to flourish with demand increasing as austerity bites. We are finding cases now are much more complex as issues facing clients are multiple rather than simply homelessness.

During the year we managed to assist 158 young people with housing related issues each case averaging around 20 hours of support. Our Manager, Kevin Howe, estimates that savings to the County Council could be in excess of £800,000 which for a service which costs £27,000 per annum to run, is exceptional value for money.

I would like to thank all our staff and volunteers for continuing to provide a first class service for our clients and particularly I wish to thank our Manager who has strengthened our Organisation's reputation across County Durham as he strives to improve our services to the community. During the year with the support of Trustees and staff he has introduced new accounting software; a case management recording software; as well as a full management Tool Kit and Database linked to our drive to attain IOS 9001 status. The support of Office Manager, David Aidan Palmer is excellent and allows Kevin to be involved with several groups across the County. An example of this is Monkey, a fuel, furniture and finance project attend by all major housing providers across Durham. He believes in Partnership working and is open to new ideas which support the most vulnerable. He often quotes, *"it's amazing what you can accomplish if you do not care who gets the credit"*.

I know that the coming year will be challenging as will future years, but we are optimistic and will continue to look at new sources of funding and business opportunities.

My colleagues on the Board of Trustees have gained my appreciation for their continued support and work that enables our very talented and hard-working staff to continue to help those in need.

Thank you all.



Trevor Paine

Trevor Paine
Chair

A Year in Review

For 17 years, SHAID has been an anchor in our community, serving those who require assistance in many areas. We started by offering impartial housing advice and support to homeless young men and women. We progressed to providing accommodation to ex Armed Forces personnel who fell on hard times some of whom slept on the streets at times. Now we offer innovative programs and services so that individuals can regain independence and, ultimately, have a home of their own.

We have evolved into one of the most progressive and innovative organisations serving the homeless of Derwentside and Durham. We serve men and women with complex needs by operating the last remaining drop in for such services in Derwentside. We see a need and find a way to respond through a number of support services and groups which allow us to connect with our clients when they are most in need.

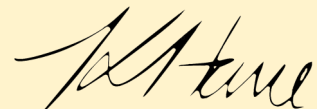
"Homelessness does not cost the Government a penny" A statement once said to me by an elected member of a local Authority, thankfully it was not Durham. Obviously I challenged the statement as arrogant and very short sighted and commenced my soap box exploration of the real costs of homelessness and how investment in preventative services across the country can mitigate the costs of main stream budgets across all councils. What evidence can we show to demonstrate that the work we

do has an impact on the savings to the local council? *530 homeless soldiers housed over the last 5 years at St Peters, 750, 16 to 25 year olds presented to the service over the same time period as homeless or in fear of becoming homeless, either housed or their fears met and homelessness averted.*

The outcomes and success which SHAID have are not recorded against the Governments statistical data, nevertheless if we were not there the need would not disappear and the costs of dealing with this client group would be far greater. All of us at SHAID, Trustees, Employees and Volunteers deal with the fall out of individuals who do not fit into the normal criteria of needing or being able to access traditional support, but need support nonetheless to this end the door to our services are never closed.

None of the work we do would be possible without the support of grant givers and Durham County Council, and for their support and on behalf of all the clients we work with we are eternally grateful.

I would especially like to thank the team of staff and volunteers at SHAID who work tirelessly to support clients across all our projects. A special thanks to the Trustees of SHAID who are hands on and always there to govern and support.



Kevin Howe
Manager



Pre Tenancy Support

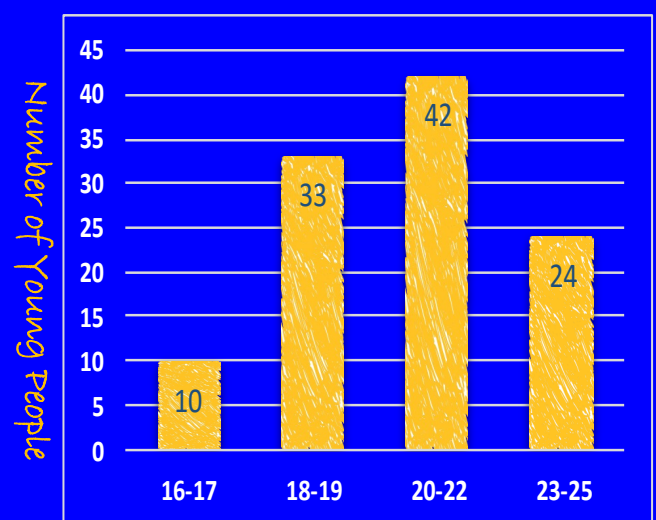
The Pre Tenancy Support Service offers support to young people aged 16-25 who have issues around housing.

The type of support offered includes:

- Advice if you are thinking of leaving home.
- Help in finding somewhere to live.
- Support if you find yourself homeless.
- Access to our Floating Support Scheme if you are living on your own and would like help.
- Help with filling in forms and applying for benefits or grants.
- Help in accessing furniture for your home.
- Someone to talk to if you are having problems.
- Contacts to other services if you require them.
- Contacts with community groups and facilities.
- Basic advice on housing rights.



Number of Young People
Presenting to SHAID
2014-15



Age Range

Floating Support

For a number of years SHAID have been working with young people in crisis and have focused its efforts upon those young people who have been subject to homelessness.

SHAID aims to offer practical assistance to young people by providing an easily accessible Floating Support service.

We have once again been running the service at full capacity, with **29** young people being supported at any one time. The total number of young people supported during this reporting period was **49**.

The high demand for the service shows no sign of abating, thanks to the reputation we have gained as a service provider with a commitment to improving the lives of young people who are starting out on their road to independent living.

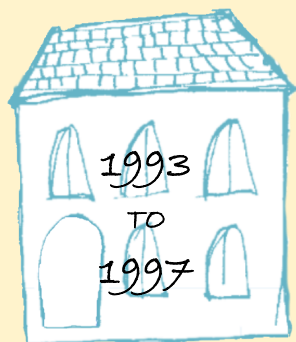
Durham Homestay

The Homestay Project is a partnership of four organisations: Stonham, Moving On, DASH and SHAID, who work collectively to provide housing support to people aged 16 and over throughout the county. Within this recording period SHAID's Homestay team have provided tenancy support to **64** individuals, with **15** supported at any one time.

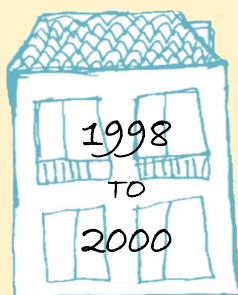
The Floating Support Team



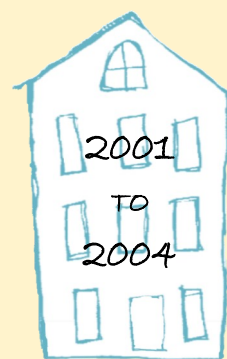
TIMELINE



93 ' SHAID Came Into Being
94' Constitution Adopted
95' Policies Adopted
96' Logo Adopted
97' Acquired First Office
97' Business Plan Adopted

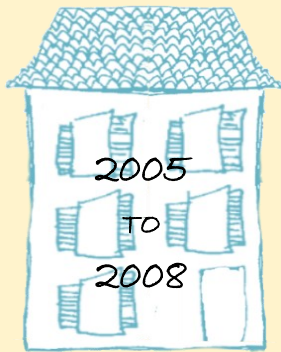


98' Awarded National Lottery Grant
98' Employed First Workers
98' Advice & Information Service Begins
98' Educational Work Commences
99' Lifeskills Starts
99' Drop In Begins @ St Andrews
99' New Logo Adopted
00' Awarded Social Services Contract for Aftercare Service
00' Employed YPA (Young Persons Advisor)



01' Awarded National Lottery Grant
01' Development Worker Employed
01' SHAIDY Characters Formed
02' Floating Support Commenced
02' 2nd Young Persons Advisor First workers
03' Lifeskills Worker Employed
03' Achieved IIP Status
03' Floating Support Worker Employed
04' Lifeskills Programme achieved CDL Quality Kitemark
04' SHAID 10th Anniversary Celebration Bash

SINGLE HOMELESS ACTION



05' SHAID Moved to larger Premises.

05' Secured Wear Rd Community House for Lifeskills Project

06' Joint Protocol Pilot Commenced

06' Impact Report - Making Best Practice Stick Report Produced for SHAID by Commission for Rural Communities

07' New logo Adopted

08' Homestay Partnership Project Commences

08' Awarded Positive about Disabled People Kite mark

08' SHAID Became Part of the Fareshare Food Distribution Scheme



09' Negotiations Begin to Secure St Peters Court Sacriston.

10' St Peters Lease Signed. Renovation Work Commenced

11' St Peters Opens its Door to Former Armed Service Personnel.

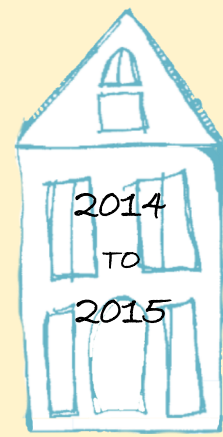
11' Development of Collaborate Durham with Moving On, Waddington St & DASH

11' Emergency Food Voucher Scheme Starts

12' Cree Men's Group is Formed

13' SHAID Moves to Stanley Front Street

13' SHAID become a full partner of the County wide MonKey project



14' Commenced negotiations via the Asset Management Team CDC to manage Stanley Youth Centre.

14' Explore the possibility of creating a social enterprise via a café on the front street Stanley.

14' SHAID become a partner of the Accredited Landlord scheme for South Moor and New Kyo

14' SHAID introduce two new management systems Activ and In form.

15' SHAID negotiated a further 10 year lease for St Peters Court and commissioned an external review of the service via Sounding Board

15' New Cree to be developed at Fulford Centre Sacriston

INITIATIVE IN DURHAM



Derwentside & Sacriston Cree

The Project

Stanley and Sacriston Cree is now into its third year, during this time we have supported over 400 Cree members with the help and commitment of volunteers and Cree Champions this project is service user led, men's self-help community project. With activities funded via East Durham Trust.

The project offers its members a home from home informal service, participants can take part in the daily drop in, get involved in planned activities and training opportunities, This project runs four days a week from 10 am – 4 pm plus two evenings per week.

The aim of the Cree is to breakdown the barriers of isolation, enhance self-confidence and wellbeing through new formed friendships, for some members it is enough for them to attend and belong. Meals are cooked and served daily and members who wish to gain cookery skills can assist in this activity. Through this interaction experiences are shared, which promotes conversation and peer mentoring.



Danny, SHAID volunteer and Cree member at Beamish

Referrals received during this reporting period have been made by:

- Social Services
- Durham County Council
- Cornerstones
- St Peter's Court
- Datt
- Princes Trust
- The Red Cross
- Welfare Rights
- Mental Health Support Team
- Stonham
- Self-Referral
- Stanley Town Council

Activities undertaken during this reporting period have included:

- Art and Crafts
- Debates
- Beamish Day's out
- Daily Drop In
- Board Games
- Wii Fit
- Film Day
- Daily Quiz
- Borderline Books.
- Digital Photography Course
- Fishing
- Sunderland Air Show ☐ Daily
- Debates
- Daily Meals
- Rambling outings to Waldrige Fell, Malton and Burnhope.
- Film days

Training Opportunities

Within this recording period participants have had the opportunity to participate in the following training:

- Nebosh
- IOSH
- Leadership & management
- Confidence Building.
- Forklift Truck Driving Licence, Reach & Counter Balance.
- PAT Testing
- Dog Training
- Guitar Tuition
- Food Hygiene
- Drugs Awareness
- First Aid at Work
- Mental Health First Aid

Some activities undertaken were therapeutic and promoted positive mental health and well-being they included:

- Art Therapy
- Clay Modelling
- Proggy mat making.
- Cookery.

A Fond Farewell

In this reporting period, Sadly the Hut had to say goodbye to two special people Jenny Robson who lived close to the Hut and enjoyed keeping an eye on it, and let us know of anything suspicious, She came to Tuesday nights Bingo and occasionally would pop in through the day just for the crack, we all miss our very own neighbourhood watch. We also lost Terry Shepard, Cree member, who was a real gentleman,

he enjoyed our Digital Photograph course, and he was a very challenging Chess opponent. Terry sadly lost his battle with cancer in March this year. Our thoughts and sympathy go out to both families.



Cree members Terry and John deeply engrossed in their chess match.

Cause for Celebration

On a happier note, August this year saw the marriage of Leigh Gaddes and Graham Hall. Leigh is a much valued Volunteer and Board member, Graham is also a Cree member and volunteer, Congratulations and best wishes for their future together from all of the Cree and SHAID staff.



Graham and Leigh on their special day

St Peter's Court

The St Peter's Court Project Continues to go From Strength to Strength.

The projects geographic networking continues to expand which has resulted in a high number of referral from external partner agencies.

During this reporting period St Peter's Court has supported 79 ex-service personnel both within the project and in the wider community.

St Peter's Court not only offers support accommodation to ex service personnel we have been supporting early service leavers and serving personnel from PRU (Personal Recovery Unit) Catterick Garrison helping individuals access accommodation within County Durham and the northeast.

Training at St Peter's Court

Thanks to good partnership working with other agencies within the district St Peter's have been able to offer in house training to further the prospects of our residents training courses undertaken have included:

- **NEBOSH Health & Safety**
- **PAT Testing**
- **First Aid at Work**

Complimentary Services

In addition to the training on offer our clients have also been able to access the Men's Cree mental health project run from our base at Sacriston and also Stanley. Participants have had the opportunity to take part in a whole range of activities including:

- **Archery**
- **Photography**
- **Art Classes**
- **Cultural Trips**
- **Fishing Excursions**
- **Weekly Drop-in Sessions**

Project Supporters

SHAID Trustees, Management, and Staff Member would like to take this opportunity to thank the following agencies for supporting the St Peters Court Project:

The Royal British Legion,

Comic Relief,

Sir James Knott Trust,

County Durham Community Foundation,

County Durham and Chester Le Street (AAP) Area Action Partnership.

Jon's Story



Jon Quinlivan receiving the keys to his home from St Peter's Manager Tony Hammond & Derwentside Home's Craig Hornsby

St Peters Court received a referral from (PRU) Personal Recovery Unit at Catterick Garrison to support a serving member of the armed forces who wished to relocate to County Durham area.

This is Jon's testimonial on the service he received via St Peters Court:

My name is Jon Quinlivan, I'm an injured soldier that has served 10 1/2 years in the British army. The injury I have sustained whilst in the forces means that I'm no longer able to do the job I have been doing. So I'm having to leave the army and start a new life as a civilian.

I have served my whole career in Germany, and have been deployed to Iraq and Afghanistan several times. So the thought of coming back to the UK and effectively being homeless was a

massive worry.

With the help of St Peters Court and Tony Hammond (St Peter's Court Manager) I was able to get a house very quickly. I was taken to see Tony in September for a meeting on the subject of housing by the officer that was looking after me. He was very friendly and extremely helpful. He took all the relevant information and asked that I leave it with him and he'd get back to me at a later date.

In early November I got a call from him asking me to go and see him as he may have a property for rent. I went down for the meeting and he took me for a viewing. I did not know it then but I was to walk away with a bunch of keys to my very own house.

Due to the help I received from Tony at St Peter's Court and Derwentside Homes I now have a place to live.

I would like to say a big thank you to Tony for helping me obtain a home of my own.

Kind regards

LCpl JT Quinlivan

Finance

The Project

SHAID is pleased to report yet another year of sound financial management and the excellent fundraising efforts of the staff. The following is a summary of information extracted from the full annual accounts approved by SHAID's Board of Directors.

Copies of the full audited accounts have reported without qualification. Copies are available upon request from the SHAID office.

Grants & Gifts in Kind

SHAID have been successful in their applications for grants for the young people, receiving **33** in this reporting year. The grants awarded were both financial, totalling **£4273.85**, and gifts in kind such as carpets, cookers, fridges etc.

We very much appreciate the continuing support of grant making trusts in helping us to provide vital necessities for those young people who wish to achieve independent living.

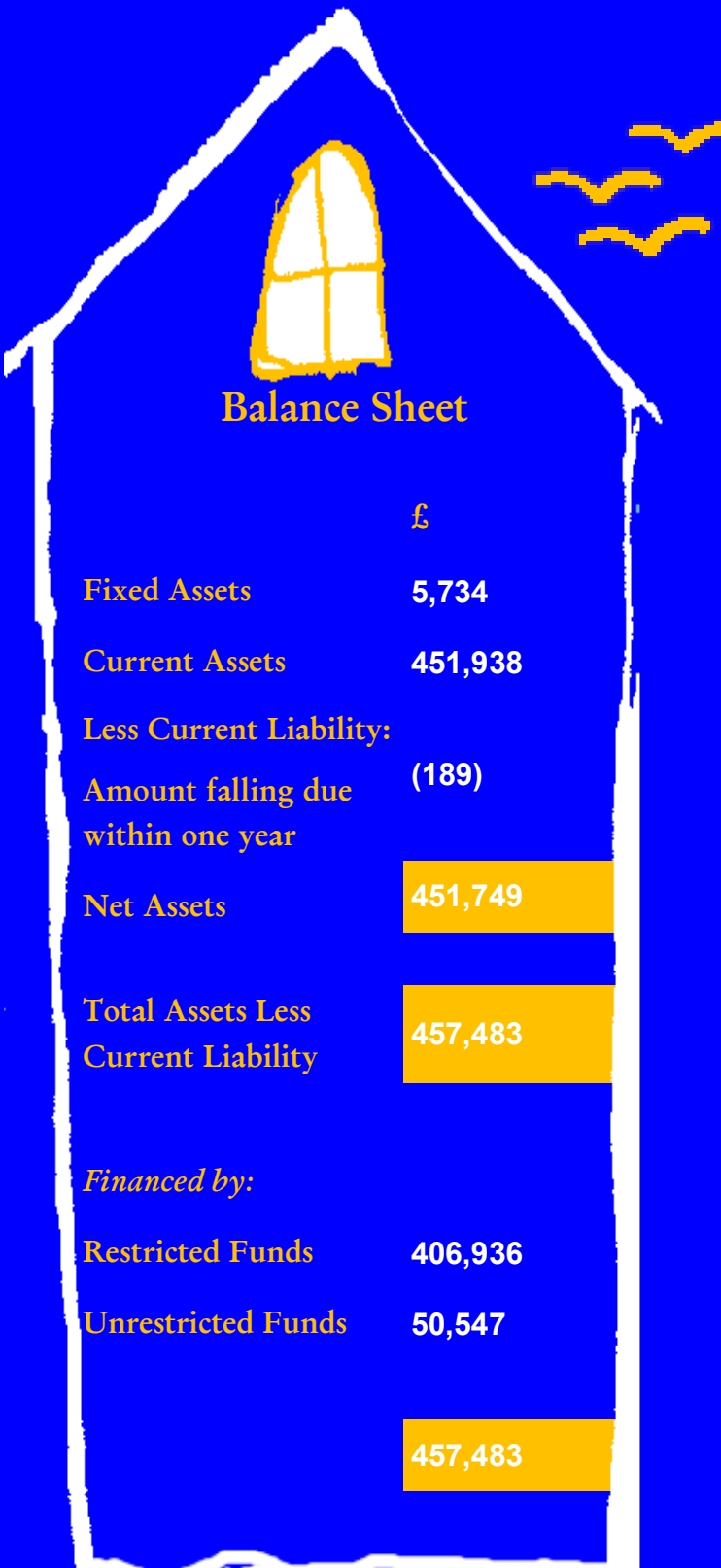
Those trusts being:

The Greggs Foundation

The Buttle Trust

The Christ Hospital in Sherburn

League of the Helping Hand



Balance Sheet	
	£
Fixed Assets	5,734
Current Assets	451,938
Less Current Liability:	
Amount falling due within one year	(189)
Net Assets	451,749
Total Assets Less Current Liability	457,483
Financed by:	
Restricted Funds	406,936
Unrestricted Funds	50,547
	457,483

INCOME**£**

Grants & Other Income (Restricted)	411,119
Grants & Other Income (Unrestricted)	5,787
Investment Income & Interest	56
Total Income	416,962

EXPENDITURE**£**

Management & Administration	463,741
Other Expenditure	-
Total Expenditure	463,741

Net Movement of Funds (46,779)

Balance Brought Forward at 1st April 2014 504,262

Balance Carried Forward **457,483**

Thank You to our Funders

As always we must not forget to thank those funders who continue to support SHAID.

Funders during this reporting period include:

- Durham County Council Supporting People
- DCC-First Stop
- East Durham Trust
- Buttle Trust
- Greggs Trust
- League of the Helping Hand
- Home Group
- Housing Benefit
- National Lottery
- Royal British Legion
- County Durham Community Foundation- Samares Investment



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