Shaik Noor Mohammad

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Objective

Highly motivated Technical Support Engineer with experience in Informatica PowerCenter, Administration, and data validation. Skilled in providing top-notch customer service and collaborating with clients and data analysts. Eager to contribute my expertise to a professional organization and drive impactful results.

Summary

✓ A self-motivated, responsible, and reliable team player with a diverse set of strong technical skills.

✓ Good exposure in handling production databases on Linux/Unix/Windows: Familiar with managing and maintaining databases.

✓ Solid understanding of SQL and proficiency in writing queries and scripts for data extraction and manipulation. Skilled in using VI and Nano Editors for text editing.

✓ Knowledgeable about Informatica PowerCenter and its functionalities, including client and server installation, configuring connections and repositories, and managing security. Familiar with designing and deploying ETL mappings and transformations.

✓ Hands-on experience in installing and configuring Oracle database versions 11g, 12c, and 19c on RedHat Linux systems, gaining practical exposure to database setup and integration.

✓ Skilled in utilizing Oracle Enterprise Manager (OEM) for database monitoring, health assessment, and resource utilization. Proficient in setting up alerts and notifications for effective issue resolution.

✓ Adaptable and open to diverse work environments, with a positive attitude towards handling changing priorities and meeting project deadlines.

✓ Effective communicator with the ability to collaborate with cross-functional teams and stakeholders. Proven track record of fostering a collaborative work environment to achieve shared goals.

✓ Enthusiastic about swiftly grasping new technologies and concepts, aiming to leverage these skills effectively in delivering impactful and efficient solutions.

Training

Oracle DBA training from Tech360hub Software Solution

➢ Having working knowledge of Oracle installations.
➢ Install and configure Oracle 11g/12c/18c on various LINUX platforms.
➢ Having good knowledge of Oracle Database Architecture .
➢ Managing & maintaining archive logs on disk.
➢ Have working knowledge of user management-Granted and Revoked privileges and roles to the users on different objects depending on their work requirement and provided the necessary security to the database.
➢ Have working Knowledge of Table Space Management - Checking growth of tablespaces, adding datafiles, resizing existing datafiles.

Skills

- ✓ PowerCenter
- ✓ Oracle DB 12c,19c
- ✓ SQL
- ✓ Linux
- ✓ Python
- ✓ Django / Django REST
- ✓ JavaScript
- ✓ React
- ✓ Html / CSS
- ✓ Git / Github

Education

Zero To Mastery Academy
Complete Web Developer,
Computer Programming
May 2022 – October 2022

Sri Krishnadevaraya University
BCom - Bachelor's Degree - 2014 - 2017

Work Experience

Technical Support Engineer
@Informatica
Jul 2020 - Present

As an Informatica Power Center Product Support Engineer, I provide expert-level technical assistance and troubleshooting to clients utilizing the Informatica Power Center. My daily responsibilities involved diagnosing, resolving, and preventing software issues, ensuring seamless operation for end-users. I handled customer inquiries, resolve software bugs, and collaborate with cross-functional teams to deliver effective solutions.

Senior Engineer
@F1 info solutions & services pvt ltd
Oct 2018 - May 2019

F1 Info Solutions is owned by Flipkart, and I was a part of the refurbishing and servicing team, and my primary responsibility was to restore and service electronic devices such as laptops and smartphones, which are resold on Flipkart.

Self-Learning & Certificates

- ➤ Cloud Application Integration Services for Developers
  - ✓ *View Certificate*
- ➤ Informatica Platform Administration Fundamentals
  - ✓ *View Certificate*
- ➤ PowerCenter: Developer, Level 2
  - ✓ *View Certificate*
- ➤ PowerCenter: Data Integration for Developer
  - ✓ *View Certificate*
- ➤ Linux Fundamentals
  - ✓ *View Certificate*
- ➤ Unix Essential Training
  - ✓ *View Certificate*
- ➤ *Learning SQL Programming*
  - ✓ *View Certificate*
- ➤ *Programming with JavaScript*
  - ✓ *View Certificate*
- ➤ *Web Development with HTML, CSS, JavaScript Essentials*
  - ✓ *View Certificate*

Personal Details

Date of Birth: *15th-Jan-1995*
Father's Name: *Shaik Allabakash (EX - RTC Employee)*
Marital Status: *Married*
Nationality: *INDIAN*
Hobbies: *Reading Books, Creating Educational Content.*
Address: *Kadiri, 515591, Andhra Pradesh.*

Yours faithfully

Shaik Noor