SHAIK NOOR MOHAMMAD

SOFTWARE ENGINEER

+91-7799477206, +91-9398627571 | S.NOORINK@GMAIL.COM
LIVE RESUME | LINKEDIN PROFILE | PORTFOLIO
BANGALORE, INDIA

SUMMARY

I am a seasoned Technical Support Engineer and Software Engineer with proven expertise in troubleshooting and resolving complex production issues within Linux/Unix/Windows environments. My full-stack expertise, combined with a deep understanding of data integration and orchestration, equips me to deliver cost-efficient, scalable solutions while embracing new technologies.

EXPERIENCE – 5Y

Software Engineer, 08/2023 - Current
Informatica - Bangalore, IN

- Provide expert-level technical assistance and troubleshooting for Informatica PowerCenter and IICS products.
- Collaborated with cross-functional teams to diagnose issues and implement rapid fixes.
- Led the implementation of emergency bug fix releases to ensure system reliability.
- Worked closely with Product Specialist teams to address and resolve critical customer escalations.

Technical Support Engineer, 07/2020 - 07/2023
Informatica - Bangalore, IN

- Served as the primary contact for delivering data integration solutions to global clients.
- Created automation scripts to streamline workflows and improve efficiency.
- Contributed to the Data as a Service team to validate and verify postal and related services.

Senior Engineer, 10/2018 - 05/2019
F1 Info Solutions & Services Pvt Ltd - Bangalore, IN

- Led technical training sessions and managed the refurbishing/servicing of electronic devices.
- Optimized repair processes, reducing turnaround time by 25%.

CERTIFICATION

- Cloud Application Integration Services for Developers (Informatica)
- Informatica Platform Administration Fundamentals (Informatica)
- PowerCenter Data Integration for Developers (Informatica)
- PowerCenter Developer Level 2 (Informatica)
- Linux Fundamentals (Coursera)
- Unix Essential Training (LinkedIn Learning)
- Learning SQL Programming (LinkedIn Learning)
- Python for Data Science, AI & Development (Coursera)

SKILLS

Data Integration & Orchestration: PowerCenter, IICS, Nifi, Pentaho Data Integration, and Airflow
Languages and Frameworks: SQL, Python, JavaScript, React, Flask
Databases: Oracle, PostgreSQL, MongoDB, and Redis
Other: Docker, Git, Linux, Unix, Windows

TRAINING / COURSES

Zero To Mastery Academy
Complete Web Developer
Oracle DBA training from Tech360hub Software Solution
Oracle Database Administrator

KEY ACHIEVEMENTS

- Resolved 95% of client inquiries within 24 hours.
- Increased workflow efficiency by 40% developing automation scripts.
- Reduced turnaround time by 30% optimizing repair processes.
- Technical Training Leadership

EDUCATION AND TRAINING

Complete Web Developer, **Computer Programming**, 2023
Zero To Mastery Academy - Online

Bachelor of Commerce, 2017
Sri Krishnadevaraya University - Andhra Pradesh