

Shaik Aman Sayer

Senior Analyst

Senior Analyst at Google Operations Center with expertise in operational support, workflow optimization, and data-driven problem-solving. Known for improving processes and supporting critical Google product workflows. Skilled in React, JavaScript, HTML, and CSS through independent projects, with interest in applying these skills to build user-friendly interfaces and internal tools. Open to roles combining technical support, operations, and front-end engineering.

amansayer1313@gmail.com

6309130028

Hyderabad

amansayerportfolio.netlify.app/

linkedin.com/in/shaik-aman-sayer-503881250

github.com/shaikamansayer13

WORK EXPERIENCE

Analyst

Google Operations center

10/2023 - Present

Hyderabad

Achievements/Tasks

- **Leveraged** data-driven customer analysis to identify pain points and drive process improvements.
- **Adaptable** problem-solver focused on enhancing customer satisfaction and resolving complex issues efficiently.
- **Developed** an internal "one-stop" website using Google Sites, centralizing resources for agents and improving onboarding efficiency.
- **Supported** a nesting batch by coaching and guiding new agents through operational workflows, ensuring smooth transition and operational readiness.

EDUCATION

Electronics and Communication Engineering

Aurora's Technological And Research Institute.

05/2019 - 08/2023

7.8 GPA

ECE

- ECE graduate with expertise in web development, innovative problem-solving, and recognized project achievements.

Intermediate

St.Anthony's Junior college

07/2017 - 03/2019

93.1

MPC

- Scored 93.1% in Intermediate with a strong foundation in Mathematics. Demonstrated excellent problem-solving, analytical, and logical reasoning skills.

SKILLS

JAVA

HTML

CSS

JAVASCRIPT

REACT

BASIC SQL

BASIC DSA

WEB DEVELOPMENT

PROCESS-OPTIMIZATION

PROBLEM SOLVING

ADAPTABILITY

ANALYTICS

WORKFLOW-MANAGEMENT

PERSONAL PROJECTS

TaskFlow Dashboard (React)

- A modern and responsive React-based Task Management System designed for small teams. Admins can create and assign tasks, while Employees can manage their workflow through a clean, intuitive UI.

Notes App (React)

- Built a responsive notes application using React and CSS, enabling users to add, delete, and manage notes seamlessly. Designed a clean and minimal UI and deployed the app on Netlify for fast and reliable access.

Cardify

- Created a dynamic personal dashboard using HTML, CSS, and JavaScript. Added custom card creation, local storage support, and responsive design to enhance front-end development skills.

Front-End – ECommerce

- Built a fully responsive e-commerce front-end using HTML5, CSS3, and JavaScript. Implemented product listings, filters, and a clean user interface focused on usability.

Front-End – Myntra Clone

- Recreated a front-end clone of Myntra using HTML, CSS, and JavaScript. Built responsive layouts, navigation, and product grids inspired by real-world UI patterns.

More Pojects

- More projects showcased on portfolio website.

ACHIEVEMENTS

Spark and Star Award (09/2025 - Present)

Recipient of the Spark Award and Star Award for exceptional individual contributions and performance excellence.