# SHARUKH SHAIKH



## Senior Software Engineer | Tech Lead | Associate Solution Architect | AI Engineer

#### **SUMMARY**

Around 10 years experienced enterprising software engineering professional, gained hands-on experience in designing, implementing, and installing software solutions and developing high-quality software designs & architecture. Adept at brainstorming & creating various tools and applications by producing efficient code, conducting systems analysis to improve operations, and automating tasks through appropriate tools & scripting. Proficient in interacting with the clients to successfully execute multiple big-ticket projects within the stipulated time.

#### **PROFESSIONAL EXPERIENCE**

**Senior System Analyst** 

Nov '23 - Present

**DNA Infotech PTE LTD (Synapxe)** 

Singapore

#### **Domain & Description**

• Enhanced patient care efficiency & **doctor-patient interaction** through a telemedicine solution platform utilized by general physicians for managing patient visits, consultations, & subsidies

#### **Technology Stack**

Optimized queries & performed data modeling in Sql Server 2016 alongside developing APIs with
 C#, .Net Core Web API, AWS managed services, Entity Framework, & WPF

#### **Roles and Responsibilities**

- Doubled sales & maximized efficiency by 30% through tailored services development & management leveraging AWS, Azure, .NET, & cloud technology with agile methods
- Utilized Scrum & Kanban methodologies to significantly improve stakeholder satisfaction, achieving early project milestones through collaborative user story mapping techniques
- Decreased downtime by 40% by leveraging Azure Devops Kanban bug tracking system for efficient issue resolution, resulting in **enhanced operational efficiency**
- Improved data access efficiency by optimizing database design, stored procedures, functions, & triggers utilizing **SQL Server**, resulting in enhanced performance metrics & reduced response time

## **Senior Software Consultant**

Mar '21 - Nov '23

## **Datamatics Global Services LTD (Holman)**

Mumbai, IN

#### **Domain & Description**

 Implemented telematics devices, GPS tracking system, & fleet management software for crossfunctional integration across global operations. Employed neural networks to process raw data from edge devices, extracting pattern recognition user insights

## **Technology Stack**

Leveraged NService Bus in C#, ASP.Net MVC, Entity Framework, Windows Service, NHybernate,
 Oracle, & WCF Service to accelerate data processing speed & fortify real-time ETL resilience

## **Roles and Responsibilities**

- Develop and uphold tailored web applications and services utilizing ASP.net MVC, C#, Web API, Oracle, and Agile project methodologies.
- Work together with business analysts, users, and other stakeholders to gather requirements and execute them effectively.
- Handle issues, resolve bugs, and troubleshoot any problems that arise.
- Architected Oracle database solutions, designed procedures, functions, & triggers to optimize query execution for efficient data access

### **Software Developer**

Mar '17 - Mar '21

## **Celusion Technologies PVT LTD (Creditsafe)**

Mumbai, IN

## **Domain & Description**

• Utilized Creditsafe platform, integrating data from Experian, Equifax, & others, to assess potential partnerships & provide tailored credit reports to inform purchasing decisions, ultimately enhancing

#### **CONTACT**

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#### **KEY SKILLS**

- Software Development & Unit Testing
- Data Analytics Artificial Intelligence •

Microservices • Distributed Computing •

Communication • Leadership • Project

Management • Problem-solving •

Research • Collaboration • Adaptability

and Flexibility • Technical Proficiency •

Cybersecurity & Compliance • Risk

Identification and Mitigation • System
Design • Object-oriented Design • On-

premise and Cloud-based Solutions •

DevSecOps • Infrastructure as Code (IaC)

Creativity and Innovation • Customer

Focus • Continuous Learning • Agile Methodologies

## **TECHNICAL SKILLS**

### **Programming Languages:**

C#,JavaScript,Python,Go

Web Application &

Frameworks:HTML5,CSS,Bootstrap,ReactJ

S,VueJS

#### Databases:

Oracle, MySQL, MS SQL

Server, Mongo DB, Postgre SQL

Container

Orchestration:Docker,Kubernetes

### Al Frameworks:

TensorFlow,Keras

### Al Algorithms:

Deep Learning, Attention

Mechanisms, Transformers, Support Vector Machines (SVM), Computer Vision

(CV),Reinforcement Learning (RL),Natural

Language Processing (NLP)

## Message Brokers:

RabbitMQ,MSMQ,Amazon Simple Queue Service (SQS),Azure Service Bus

## **Cloud Computing:**

Microsoft Azure, Amazon Web Services (AWS)

Web App Servers:

decision-making processes. The product serveres as a platform for business to check for creadit rating of a company before doing business with it. It is similar to CIBIL scor but for businesses

#### **Technology Stack**

• C#, Sitecore ASP.Net MVC,Web API, Entity Framework,Jquery, Sql Server.2016. .Net framework, MVC 5, MS-SQL, Angular, Type script, WPF, WCF, Azure, Application Insight, SSRS, Sharepoint, Tapi,

#### **Roles and Responsibilities**

- Develop and maintain customized web applications and services using ASP.net MVC,C#,Web
- Implemented Oracle Database & API integration to streamline project timelines, leading to a 20% productivity increase following Agile methodologies
- Create and apply UI requirements using Razor view engine, Jquery, HTML and CSS
- · Collaborate with business anlaysts ,users and other stake holder to collect requirements and provide
- Responsible for the development, implementation and support of the database.
- Development of the database, procedures, functions, triggers to support responsive data access .

## **Software Developer**

Oct '15 - Mar '17

### Datamagic (India) Pvt. Ltd.

Mumbai, IN

#### **Domain**

• Developed a patient-related service platform in healthcare & spearheaded a promotional campaign in finance, leveraging expertise in healthcare compliance regulations & advanced financial modeling

#### **Technology Stack**

• c#, Sitecore .net framework, MVC web API, Bootstrap, Jquery, MSSQL, Entity framework, HSM, AWK script

#### **Roles and Responsibilities**

- · Developing web applications to cater the need of different clients in finance and healthcare domain which had a customer facing website with end to end workflow and use cases.
- Producing clean & efficient code and supervising code testing, debugging & Deploying

#### **Software Developer**

Aug '14 - Oct '15

#### Geecon Solutions Pvt. Ltd. (Compassion UK)

Mumbai, IN

#### **Domain & Description**

• Led the Compassion UK project aimed at child sponsorship across various domains, resulting in increased community engagement

## **Technology Stack**

• C#, .net framework, WCF, Oracle right now crx, PHP, NService Bus, MSMQ, MSSQL, WPF

## **Roles and Responsibilities**

- · Customizing blackbaud crm with .net framework to centralize the data warehouse for customers across all the NGO platform
- · Producing clean & efficient code and supervising code testing, debugging & Deploying

## **EDUCATION**

Jun '20 - Oct '22 Master of Science in Artificial Intelligence and **Machine Learning** Liverpool, UK **Liverpool John Moores University** Jul '11 - Jul '14 **Bachelor of Science in Information Technology Mumbai University** Mumbai, IN

Apache, Internet Information Services (IIS),nginx

#### **Source Version Control:**

Git (Azure DevOps), GitHub, Bitbucket

Web Application Security Project), Sitecore, Microservices, NServiceB us, Matplotlib, E-commerce Management, Machine Learning

Services, GraphQL, Microservices Architecture, Serverless Computing, Data

ETL/ELT, AIOps/MLOps, Internet of Things (IoT),Infrastructure as Code (IaC) with terraform, Relational Database Management Systems

Other Frameworks and Libraries: ASP.NET MVC Framework, OWASP (Open Operations (MLOps), DevOps, Parallel Programming, Continuous Integration/Continuous Deployment (CI/CD), RESTful API, SOAP Pipelines and (RDBMS), Jira, NoSQL, Optical Character Recognition (OCR) with Tesseract

## Certifications

- PG Diploma in Machine Learning and AI | Upgrad | Jun '21
- GNIIT (Software Engineering) | NIIT | Jun '17