5. Application Layer

Principles of Networking Applications

Suppose you have an idea for a new network application. Perhaps this application will be a great service to humanity, or will please your professor, or will bring you great wealth, or will simply be fun to develop. Whatever the motivation may be, let's now examine how you transform the idea into a real-world network application.

At the core of network application development is writing programs that run on different end systems and communicate with each other over the network. For example, in the Web application there are two distinct programs that communicate with each other: the browser program running in the user's host (desktop, laptop, tablet, smartphone, and so on); and the Web server program running in the Web server host. As another example, in a P2P file-sharing system there is a program in each host that participates in the file-sharing community. In this case, the programs in the various hosts may be similar or identical.

Thus, when developing your new application, you need to write software that will run on multiple end systems. This software could be written, for example, in C, Java, or Python. Importantly, you do not need to write software that runs on networkcore devices, such as routers or link-layer switches. Even if you wanted to write application software for these network-core devices, you wouldn't be able to do so. As we learned in Chapter 1, and as shown earlier in Figure 1.24, network-core devices do not function at the application layer but instead function at lower layers— specifically at the network layer and below. This basic design—namely, confining application software to the end systems—as shown in Figure 2.1, has facilitated the rapid development and deployment of a vast array of network applications.

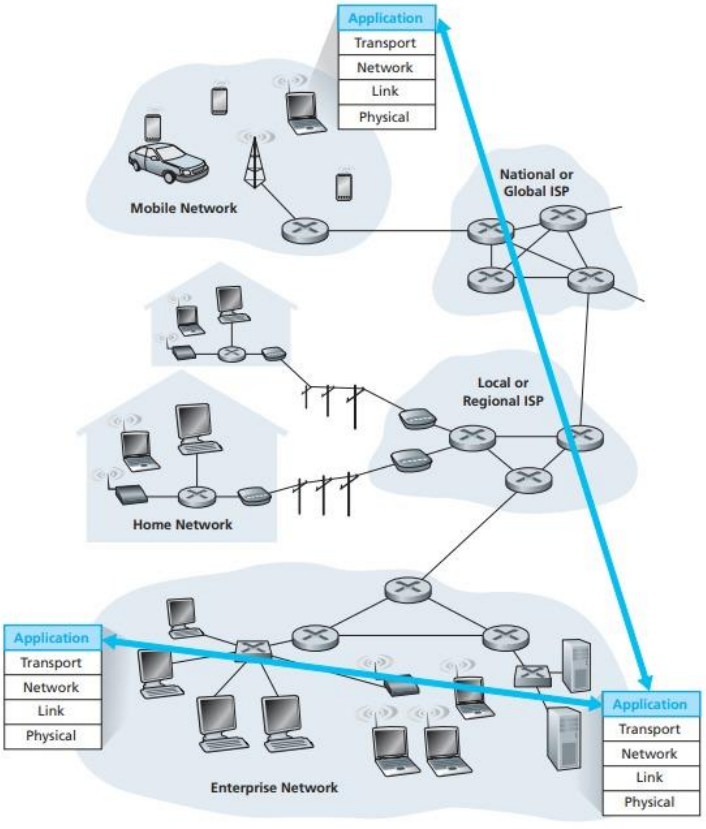

Figure 2.1 ♦ Communication for a network application takes place between end systems at the application layer

Network Application Architectures

Before diving into software coding, you should have a broad architectural plan for your application. Keep in mind that an application's architecture is distinctly different from the network architecture (e.g., the five-layer Internet architecture discussed in Chapter 1). From the application developer's perspective, the network architecture is fixed and provides a specific set of services to applications. The **application architecture**, on the other hand, is designed by the application developer and dictates how the application is structured over the various end systems. In choosing the application architecture, an application developer will likely draw on one of the two predominant architectural paradigms used in modern network applications: the client-server architecture or the peer-to-peer (P2P) architecture.

In a **client-server architecture**, there is an always-on host, called the server, which services requests from many other hosts, called clients. A classic example is the Web application for which an always-on Web server services requests from browsers running on client hosts. When a Web server receives a request for an object from a client host, it responds by sending the requested object to the client host. Note that with the client-server architecture, clients do not directly communicate with each other; for example, in the Web application, two browsers do not directly communicate. Another characteristic of the client-server architecture is that the server has a fixed, well-known address, called an IP address (which we'll discuss soon). Because the server has a fixed, well-known address, and because the server is always on, a client can always contact the server by sending a packet to the server's IP address. Some of the better-known applications with a client-server architecture include the Web, FTP, Telnet, and e-mail. The client-server architecture is shown in Figure 2.2(a).

Often in a client-server application, a single-server host is incapable of keeping up with all the requests from clients. For example, a popular social-networking site can quickly become overwhelmed if it has only one server handling all of its requests. For this reason, **a data center**, housing a large number of hosts, is often used to create a powerful virtual server. The most popular Internet services—such as search engines (e.g., Google and Bing), Internet commerce (e.g., Amazon and e-Bay), Web-based email (e.g., Gmail and Yahoo Mail), social networking (e.g., Facebook and Twitter)— employ one or more data centers. As discussed in Section 1.3.3, Google has 30 to 50 data centers distributed around the world, which collectively handle search, YouTube, Gmail, and other services. A data center can have hundreds of thousands of servers, which must be powered and maintained. Additionally, the service providers must pay recurring interconnection and bandwidth costs for sending data from their data centers.

In **a P2P architecture**, there is minimal (or no) reliance on dedicated servers in data centers. Instead the application exploits direct communication between pairs of intermittently connected hosts, called peers. The peers are not owned by the service provider, but are instead desktops and laptops controlled by users, with most of the peers residing in homes, universities, and offices. Because the peers communicate without passing through a dedicated server, the architecture is called peer-to-peer. Many of today's most popular and traffic-intensive applications are based on P2P architectures. These applications include file sharing (e.g., BitTorrent), peer-assisted download acceleration (e.g., Xunlei), Internet Telephony (e.g., Skype), and IPTV (e.g., Kankan and PPstream). The P2P architecture is illustrated in Figure 2.2(b). We mention that some applications have hybrid architectures, combining both client-server and P2P elements. For example, for many instant messaging applications, servers are used to track the IP addresses of users, but user-to-user messages are sent directly between user hosts (without passing through intermediate servers).

One of the most compelling features of P2P architectures is their self-scalability. For example, in a P2P file-sharing application, although each peer generates workload by requesting files, each peer also adds service capacity to the system by distributing files to other peers.

P2P architectures are also cost effective, since they normally don't require significant server infrastructure and server bandwidth (in contrast with clients-server designs with datacenters). However, future P2P applications face three major challenges:

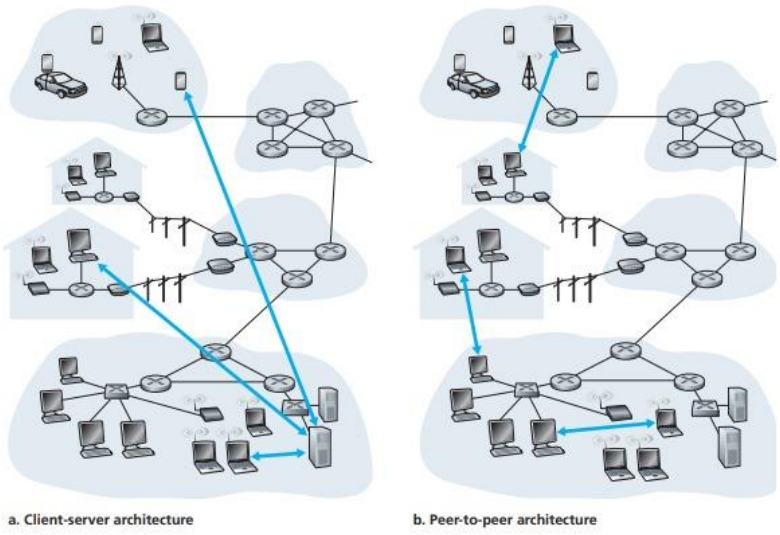

Figure 2.2 ♦ (a) Client-server architecture; (b) P2P architecture

1. ISP Friendly. Most residential ISPs (including DSL and cable ISPs) have been dimensioned for "asymmetrical" bandwidth usage, that is, for much more downstream than upstream traffic. But P2P video streaming and file distribution applications shift upstream traffic from servers to residential ISPs, thereby putting significant stress on the ISPs. Future P2P applications need to be designed so that they are friendly to ISPs [Xie 2008].

2.Security. Because of their highly distributed and open nature, P2P applications can be a challenge to secure [Doucer 2002; Yu 2006; Liang 2006; Naoumov 2006; Dhungel 2008; LeBlond 2011].

3. Incentives. The success of future P2P applications also depends on convincing users to volunteer bandwidth, storage, and computation resources to the applications, which is the challenge of incentive design [Feldman 2005; Piatek 2008; Aperjis 2008; Liu 2010].

Processes Communicating

Before building your network application, you also need a basic understanding of how the programs, running in multiple end systems, communicate with each other. In the jargon of operating systems, it is not actually programs but processes that communicate. A process can be thought of as a program that is running within an end system. When processes are running on the same end system, they can communicate with each other with interprocess communication, using rules that are governed by the end system's operating system. But in this book we are not particularly interested in how processes in the same host communicate, but instead in how processes running on different hosts (with potentially different operating systems) communicate.

Processes on two different end systems communicate with each other by exchanging messages across the computer network. A sending process creates and sends messages into the network; a receiving process receives these messages and possibly responds by sending messages back. Figure 2.1 illustrates that processes communicating with each other reside in the application layer of the five-layer protocol stack

Client and Server Processes

A network application consists of pairs of processes that send messages to each other over a network. For example, in the Web application a client browser process exchanges messages with a Web server process.

In a P2P file-sharing system, a file is transferred from a process in one peer to a process in another peer. For each pair of communicating processes, we typically label one of the two processes as the **client** and the other process as the **server**. With the Web, a browser is a client process and a Web server is a server process. With P2P file sharing, the peer that is downloading the file is labeled as the client, and the peer that is uploading the file is labeled as the server.

You may have observed that in some applications, such as in P2P file sharing, a process can be both a client and a server. Indeed, a process in a P2P file-sharing system can both upload and download files. Nevertheless, in the context of any given communication session between a pair of processes, we can still label one process as the client and the other process as the server. We define the client and server processes as follows:

*In the context of a communication session between a pair of processes, the process that initiates the communication (that is, initially contacts the other process at the beginning of the session) is labeled as the **client.** The process that waits to be contacted to begin the session is the **server.***

In the Web, a browser process initializes contact with a Web server process; hence the browser process is the client and the Web server process is the server. In P2P file sharing, when Peer A asks Peer B to send a specific file, Peer A is the client and Peer B is the server in the context of this specific communication session. When there's no confusion, we'll sometimes also use the terminology "client side and server side of an application." At the end of this chapter, we'll step through simple code for both the client and server sides of network applications.

The Interface Between the Process and the Computer Network

As noted above, most applications consist of pairs of communicating processes, with the two processes in each pair sending messages to each other. Any message sent from one process to another must go through the underlying network. A process sends messages into, and receives messages from, the network through a software interface called a **socket**. Let's consider an analogy to help us understand processes and sockets. A process is analogous to a house and its socket is analogous to its door. When a process wants to send a message to another process on another host, it shoves the message out its door (socket). This sending process assumes that there is a transportation infrastructure on the other side of its door that will transport the message to the door of the destination process. Once the message arrives at the destination host, the message passes through the receiving process's door (socket), and the receiving process then acts on the message.

Figure 2.3 illustrates socket communication between two processes that communicate over the Internet. (Figure 2.3 assumes that the underlying transport protocol used by the processes is the Internet's TCP protocol.) As shown in this figure, a socket is the interface between the application layer and the transport layer within a host. It is also referred to as the **Application Programming Inter**face (API) between the application and the network, since the socket is the programming interface with which network applications are built. The application developer has control of everything on the application-layer side of the socket but has little control of the transport-layer side of the socket. The only control that the application developer has on the transport-layer side is (1) the choice of transport protocol and (2) perhaps the ability to fix a few transport-layer parameters such as maximum buffer and maximum segment sizes (to be covered in Chapter 3). Once the application developer chooses a transport protocol (if a choice is available),the application is built using the transport-layer services provided by that protocol. We'll explore sockets in some detail in Section 2.7

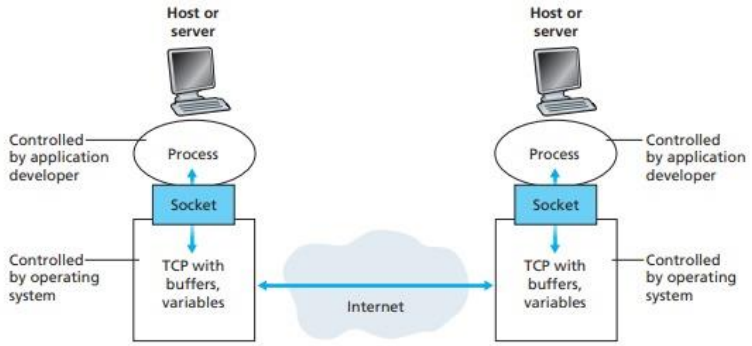

Figure 2.3 ♦ Application processes, sockets, and underlying transport protocol

Addressing Processes

In order to send postal mail to a particular destination, the destination needs to have an address. Similarly, in order for a process running on one host to send packets to a process running on another host, the receiving process needs to have an address. To identify the receiving process, two pieces of information need to be specified: (1) the address of the host and (2) an identifier that specifies the receiving process in the destination host.

In the Internet, the host is identified by its **IP address**. We'll discuss IP addresses in great detail in Chapter 4. For now, all we need to know is that an IP address is a 32-bit quantity that we can think of as uniquely identifying the host. In addition to knowing the address of the host to which a message is destined, the sending process must also identify the receiving process (more specifically, the receiving socket) running in the host. This information is needed because in general a host could be running many network applications. A destination **port number** serves this purpose. Popular applications have been assigned specific port numbers. For example, a Web server is identified by port number 80. A mail server process (using the SMTP protocol) is identified by port number 25. A list of well-known port numbers for all Internet standard protocols can be found at http://www.iana.org. We'll examine port numbers in detail in Chapter 3.

Transport Services Available to Applications

Recall that a socket is the interface between the application process and the transport-layer protocol. The application at the sending side pushes messages through the socket. At the other side of the socket, the transport-layer protocol has the responsibility of getting the messages to the socket of the receiving process.

Many networks, including the Internet, provide more than one transport-layer protocol. When you develop an application, you must choose one of the available transport-layer protocols. How do you make this choice? Most likely, you would study the services provided by the available transport-layer protocols, and then pick the protocol with the services that best match your application's needs. The situation is similar to choosing either train or airplane transport for travel between two cities. You have to choose one or the other, and each transportation mode offers different services. (For example, the train offers downtown pickup and drop-off, whereas the plane offers shorter travel time.)

What are the services that a transport-layer protocol can offer to applications invoking it? We can broadly classify the possible services along four dimensions: reliable data transfer, throughput, timing, and security.

Reliable Data Transfer

As discussed in Chapter 1, packets can get lost within a computer network. For example, a packet can overflow a buffer in a router, or can be discarded by a host or router after having some of its bits corrupted.

For many applications—such as electronic mail, file transfer, remote host access, Web document transfers, and financial applications—data loss can have devastating consequences (in the latter case, for either the bank or the customer!). Thus, to support these applications, something has to be done to guarantee that the data sent by one end of the application is delivered correctly and completely to the other end of the application. If a protocol provides such a guaranteed data delivery service, it is said to provide **reliable data transfer**. One important service that a transport-layer protocol can potentially provide to an application is process-to-process reliable data transfer. When a transport protocol provides this service, the sending process can just pass its data into the socket and know with complete confidence that the data will arrive without errors at the receiving process.

When a transport-layer protocol doesn't provide reliable data transfer, some of the data sent by the sending process may never arrive at the receiving process. This may be acceptable **for loss-tolerant applications**, most notably multimedia applications such as conversational audio/video that can tolerate some amount of data loss. In these multimedia applications, lost data might result in a small glitch in the audio/video—not a crucial impairment.

Throughput

In Chapter 1 we introduced the concept of available throughput, which, in the context of a communication session between two processes along a network path, is the rate at which the sending process can deliver bits to the receiving process. Because other sessions will be sharing the bandwidth along the network path, and because these other sessions will be coming and going, the available throughput can fluctuate with time. These observations lead to another natural service that a transport-layer protocol could provide, namely, guaranteed available throughput at some specified rate. With such a service, the application could request a guaranteed throughput of r bits/sec, and the transport protocol would then ensure that the available throughput is always at least r bits/sec. Such a guaranteed throughput service would appeal to many applications. For example, if an Internet telephony application encodes voice at 32 kbps, it needs to send data into the network and have data delivered to the receiving application at this rate. If the transport protocol cannot provide this throughput, the application would need to encode at a lower rate (and receive enough throughput to sustain this lower coding rate) or may have to give up, since receiving, say, half of the needed throughput is of little or no use to this Internet telephony application. Applications that have throughput requirements are said to be **bandwidth-sensitive applications**. Many current multimedia applications are bandwidth sensitive, although some multimedia applications may use adaptive coding techniques to encode digitized voice or video at a rate that matches the currently available throughput.

While bandwidth-sensitive applications have specific throughput requirements, elastic applications can make use of as much, or as little, throughput as happens to be available. Electronic mail, file transfer, and Web transfers are all elastic applications. Of course, the more throughput, the better. There's an adage that says that one cannot be too rich, too thin, or have too much throughput!

Timing

A transport-layer protocol can also provide timing guarantees. As with throughput guarantees, timing guarantees can come in many shapes and forms.

An example guarantee might be that every bit that the sender pumps into the socket arrives at the receiver's socket no more than 100 m sec later. Such a service would be appealing to interactive real-time applications, such as Internet telephony, virtual environments, teleconferencing, and multiplayer games, all of which require tight timing constraints on data delivery in order to be effective. (See Chapter 7, [Gauthier 1999; Ramjee 1994].) Long delays in Internet telephony, for example, tend to result in unnatural pauses in the conversation; in a multiplayer game or virtual interactive environment, a long delay between taking an action and seeing the response from the environment (for example, from another player at the end of an end-to-end connection) makes the application feel less realistic. For non-real-time application, lower delay is always preferable to higher delay, but no tight constraint is placed on the end-to-end delays.

Security

Finally, a transport protocol can provide an application with one or more security services. For example, in the sending host, a transport protocol can encrypt all data transmitted by the sending process, and in the receiving host, the transport-layer protocol can decrypt the data before delivering the data to the receiving process. Such a service would provide confidentiality between the two processes, even if the data is somehow observed between sending and receiving processes. A transport protocol can also provide other security services in addition to confidentiality, including data integrity and end-point authentication, topics that we'll cover in detail in Chapter 8.

File Transfer: FTP

In a typical FTP session, the user is sitting in front of one host (the local host) and wants to transfer files to or from a remote host.

In order for the user to access the remote account, the user must provide a user identification and a password. After providing this authorization information, the user can transfer files from the local file system to the remote file system and vice versa. As shown in Figure 2.14, the user interacts with FTP through an FTP user agent. The user first provides the hostname of the remote host, causing the FTP client process in the local host to establish a TCP connection with the FTP server process in the remote host. The user then provides the user identification and password, which are sent over the TCP connection as part of FTP commands. Once the server has authorized the user, the user copies one or more files stored in the local file system into the remote file system (or vice versa).

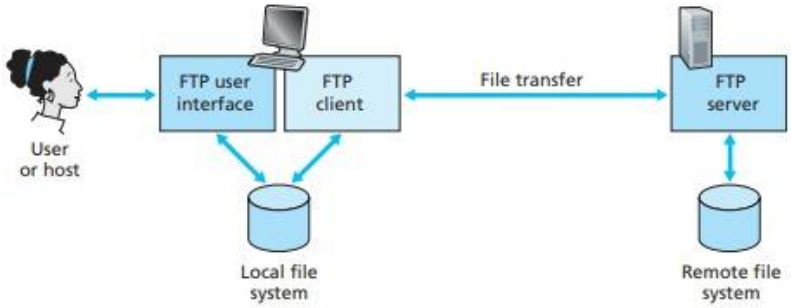

Figure 2.14 ♦ FTP moves files between local and remote file systems

Figure 2.15 ♦ Control and data connections

HTTP and FTP are both file transfer protocols and have many common characteristics; for example, they both run on top of TCP. However, the two application-layer protocols have some important differences. The most striking difference is that FTP uses two parallel TCP connections to transfer a file, a **control connection** and **a data connection**. The control connection is used for sending control information between the two hosts—information such as user identification, password, commands to change remote directory, and commands to "put" and "get" files. The data connection is used to actually send a file. Because FTP uses a separate control connection, FTP is said to send its control information **out-of-band**. HTTP, as you recall, sends request and response header lines into the same TCP connection that carries the transferred file itself. For this reason, HTTP is said to send its control information **in-band.** In the next section, we'll see that SMTP, the main protocol for electronic mail, also sends control information in-band. The FTP control and data connections are illustrated in Figure 2.15.

When a user starts an FTP session with a remote host, the client side of FTP (user) first initiates a control TCP connection with the server side (remote host) on server port number 21. The client side of FTP sends the user identification and password over this control connection. The client side of FTP also sends, over the control connection, commands to change the remote directory. When the server side receives a command for a file transfer over the control connection (either to, or from, the remote host), the server side initiates a TCP data connection to the client side. FTP sends exactly one file over the data connection and then closes the data connection. If, during the same session, the user wants to transfer another file, FTP opens another data connection. Thus, with FTP, the control connection remains open throughout the duration of the user session, but a new data connection is created for each file transferred within a session (that is, the data connections are non-persistent).

Throughout a session, the FTP server must maintain state about the user. In particular, the server must associate the control connection with a specific user account, and the server must keep track of the user's current directory as the user wanders about the remote directory tree. Keeping track of this state information for each ongoing user session significantly constrains the total number of sessions that FTP can maintain simultaneously. Recall that HTTP, on the other hand, is stateless—it does not have to keep track of any user state.

FTP Commands and Replies

We end this section with a brief discussion of some of the more common FTP commands and replies. The commands, from client to server, and replies, from server to client, are sent across the control connection in 7-bit ASCII format. Thus, like HTTP commands, FTP commands are readable by people. In order to delineate successive commands, a carriage return and line feed end each command. Each command consists of four uppercase ASCII characters, some with optional arguments. Some of the more common commands are given below:

USER username: Used to send the user identification to the server.

PASS password: Used to send the user password to the server.

LIST: Used to ask the server to send back a list of all the files in the current remote directory. The list of files is sent over a (new and non-persistent) data connection rather than the control TCP connection.

RETR filename: Used to retrieve (that is, get) a file from the current directory of the remote host. This command causes the remote host to initiate a data connection and to send the requested file over the data connection.

STOR filename: Used to store (that is, put) a file into the current directory of the remote host.

There is typically a one-to-one correspondence between the command that the user issues and the FTP command sent across the control connection. Each command is followed by a reply, sent from server to client. The replies are three-digit numbers, with an optional message following the number. This is similar in structure to the status code and phrase in the status line of the HTTP response message. Some typical replies, along with their possible messages, are as follows:

-> 331 Username OK, password required

-> 125 Data connection already open; transfer starting

-> 425 Can't open data connection

-> 452Error writing file

Readers who are interested in learning about the other FTP commands and replies are encouraged to read RFC 959.

Electronic Mail in the Internet

Electronic mail has been around since the beginning of the Internet. It was the most popular application when the Internet was in its infancy [Segaller 1998], and has become more and more elaborate and powerful over the years. It remains one of the Internet's most important and utilized applications.

As with ordinary postal mail, e-mail is an asynchronous communication medium—people send and read messages when it is convenient for them, without having to coordinate with other people's schedules. In contrast with postal mail, electronic mail is fast, easy to distribute, and inexpensive. Modern e-mail has many powerful features, including messages with attachments, hyperlinks, HTML-formatted text, and embedded photos.

In this section, we examine the application-layer protocols that are at the heart of Internet e-mail. But before we jump into an in-depth discussion of these protocols, let's take a high-level view of the Internet mail system and its key components.

Figure 2.16 presents a high-level view of the Internet mail system. We see from this diagram that it has three major components: **user agents, mail servers,** and the **Simple Mail Transfer Protocol (SMTP).**

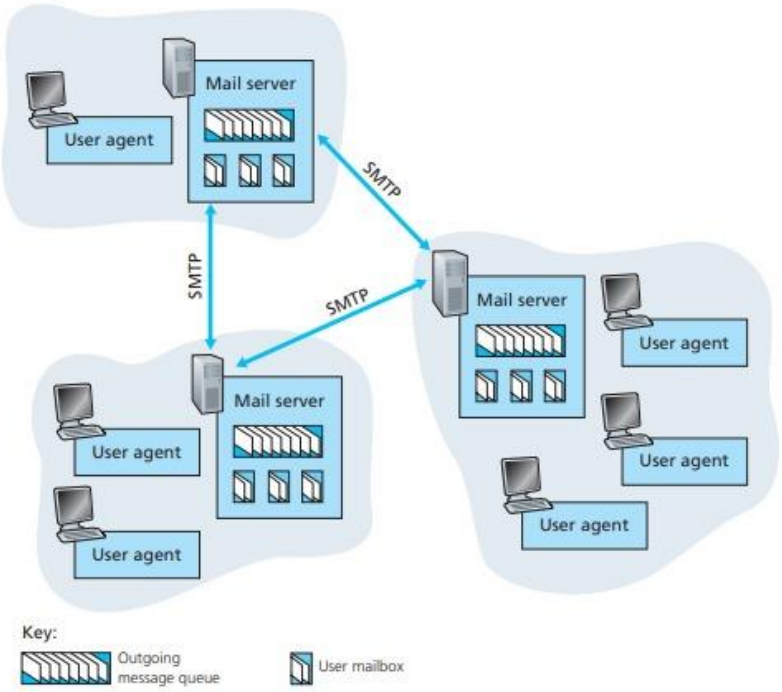

Figure 2.16 ♦ A high-level view of the Internet e-mail system

We now describe each of these components in the context of a sender, Alice, sending an e-mail message to a recipient, Bob. User agents allow users to read, reply to, forward, save, and compose messages. Microsoft Outlook and Apple Mail are examples of user agents for e-mail. When Alice is finished composing her message, her user agent sends the message to her mail server, where the message is placed in the mail server's outgoing message queue. When Bob wants to read a message, his user agent retrieves the message from his mailbox in his mail server.

Mail servers form the core of the e-mail infrastructure. Each recipient, such as Bob, has a **mailbox** located in one of the mail servers. Bob's mailbox manages and maintains the messages that have been sent to him. A typical message starts its journey in the sender's user agent, travels to the sender's mail server, and travels to the

recipient's mail server, where it is deposited in the recipient's mailbox.

When Bob wants to access the messages in his mailbox, the mail server containing his mailbox authenticates Bob (with usernames and passwords). Alice's mail server must also deal with failures in Bob's mail server. If Alice's server cannot deliver mail to Bob's server, Alice's server holds the message in a message queue and attempts to transfer the message later. Reattempts are often done every 30 minutes or so; if there is no success after several days, the server removes the message and notifies the sender (Alice) with an e-mail message.

SMTP is the principal application-layer protocol for Internet electronic mail. It uses the reliable data transfer service of TCP to transfer mail from the sender's mail server to the recipient's mail server.

As with most application-layer protocols, SMTP has two sides: a client side, which executes on the sender's mail server, and a server side, which executes on the recipient's mail server. Both the client and server sides of SMTP run on every mail server. When a mail server sends mail to other mail servers, it acts as an SMTP client. When a mail server receives mail from other mail servers, it acts as an SMTP server.

SMTP

SMTP, defined in RFC 5321, is at the heart of Internet electronic mail. As mentioned above, SMTP transfers messages from senders' mail servers to the recipients' mail servers. SMTP is much older than HTTP. (The original SMTP RFC dates back to 1982, and SMTP was around long before that.) Although SMTP has numerous wonderful qualities, as evidenced by its ubiquity in the Internet, it is nevertheless a legacy technology that possesses certain archaic characteristics. For example, it restricts the body (not just the headers) of all mail messages to simple 7-bit ASCII. This restriction made sense in the early 1980s when transmission capacity was scarce and no one was e-mailing large attachments or large image, audio, or video files. But today, in the multimedia era, the 7-bit ASCII restriction is a bit of a pain—it requires binary multimedia data to be encoded to ASCII before being sent over SMTP; and it requires the corresponding ASCII message to be decoded back to binary after SMTP transport. Recall from Section 2.2 that HTTP does not require multimedia data to be ASCII encoded before transfer.

To illustrate the basic operation of SMTP, let's walk through a common scenario. Suppose Alice wants to send Bob a simple ASCII message.

1. Alice invokes her user agent for e-mail, provides Bob's e-mail address (for example, bob@someschool.edu), composes a message, and instructs the user agent to send the message.

2. Alice's user agent sends the message to her mail server, where it is placed in a message queue.

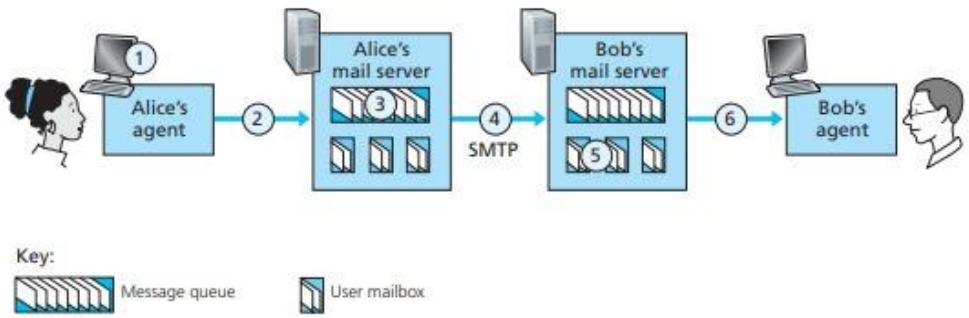

Figure 2.17 ♦ Alice sends a message to Bob

3. The client side of SMTP, running on Alice's mail server, sees the message in the message queue. It opens a TCP connection to an SMTP server, running on Bob's mail server.

4. After some initial SMTP handshaking, the SMTP client sends Alice's message into the TCP connection.

5. At Bob's mail server, the server side of SMTP receives the message. Bob's mail server then places the message in Bob's mailbox.

6. Bob invokes his user agent to read the message at his conve

The scenario is summarized in Figure 2.17.

It is important to observe that SMTP does not normally use intermediate mail servers for sending mail, even when the two mail servers are located at opposite ends of the world. If Alice's server is in Hong Kong and Bob's server is in St. Louis, the TCP connection is a direct connection between the Hong Kong and St. Louis servers. In particular, if Bob's mail server is down, the message remains in Alice's mail server and waits for a new attempt—the message does not get placed in some intermediate mail server.

Let's now take a closer look at how SMTP transfers a message from a sending mail server to a receiving mail server. We will see that the SMTP protocol has many similarities with protocols that are used for face-to-face human interaction. First, the client SMTP (running on the sending mail server host) has TCP establish a connection to port 25 at the server SMTP (running on the receiving mail server host). If the server is down, the client tries again later. Once this connection is established, the server and client perform some application-layer handshaking—just as humans often introduce themselves before transferring information from one to another, SMTP clients and servers introduce themselves before transferring information. During this SMTP handshaking phase, the SMTP client indicates the e-mail address of the sender (the person who generated the message) and the e-mail address of the recipient. Once the SMTP client and server have introduced themselves to each other, the client sends the message. SMTP can count on the reliable data transfer service of TCP to get the message to the server without errors. The client then repeats this process over the same TCP connection if it has other messages to send to the server; otherwise, it instructs TCP to close the connection.

Let's next take a look at an example transcript of messages exchanged between an SMTP client (C) and an SMTP server (S). The hostname of the client is crepes.fr and the hostname of the server is hamburger.edu. The ASCII text lines prefaced with C: are exactly the lines the client sends into its TCP socket, and the ASCII text lines prefaced with S: are exactly the lines the server sends into its TCP socket. The following transcript begins as soon as the TCP connection is established.

S: 220 hamburger.edu C: HELO crepes.fr

S: 250 Hello crepes.fr, pleased to meet you

C: MAIL FROM:

S: 250 alice@crepes.fr ... Sender ok

C: RCPT TO:

S: 250 bob@hamburger.edu ... Recipient ok

C: DATA

S: 354 Enter mail, end with "." on a line by itself

C: Do you like ketchup?

C: How about pickles?

C: .

S: 250 Message accepted for delivery

C: QUIT

S: 221 hamburger.edu closing connection

In the example above, the client sends a message (“Do you like ketchup? How about pickles?”) from mail server

crepes.fr to mail server hamburger.edu. As part of the dialogue, the client issued five commands: HELO (an abbreviation for HELLO), MAIL FROM, RCPT TO, DATA, and QUIT. These commands are self-explanatory. The client also sends a line consisting of a single period, which indicates the end of the message to the server. (In ASCII jargon, each message ends with CRLF.CRLF, where CR and LF stand for carriage return and line feed, respectively.) The server issues replies to each command, with each reply having a reply code and some (optional) English-language explanation. We mention here that SMTP uses persistent connections: If the sending mail server has several messages to send to the same receiving mail server, it can send all of the messages over the same TCP connection. For each message, the client begins the process with a new MAIL FROM: crepes.fr, designates the end of message with an isolated period, and issues QUIT only after all messages have been sent.

It is highly recommended that you use Telnet to carry out a direct dialogue with an SMTP server. To do this, issue.

telnet server Name 25

where server Name is the name of a local mail server. When you do this, you are simply establishing a TCP connection between your local host and the mail server. After typing this line, you should immediately receive the 220 reply from the server. Then issue the SMTP commands HELO, MAIL FROM, RCPT TO, DATA, CRLF.CRLF, and QUIT at the appropriate times. It is also highly recommended that you do Programming Assignment 3 at the end of this chapter. In that assignment, you’ll build a simple user agent that implements the client side of SMTP. It will allow you to send an e-mail message to an arbitrary recipient via a local mail server.

Comparison with HTTP

Let’s now briefly compare SMTP with HTTP. Both protocols are used to transfer files from one host to another: HTTP transfers files (also called objects) from a Web server to a Web client (typically a browser); SMTP transfers files (that is, e-mail messages) from one mail server to another mail server. When transferring the files, both persistent HTTP and SMTP use persistent connections. Thus, the two protocols have common characteristics. However, there are important differences. First, HTTP is mainly a **pull protocol**—someone loads information on a Web server and users use HTTP to pull the information from the server at their convenience. In particular, the TCP connection is initiated by the machine that wants to receive the file. On the other hand, SMTP is primarily a **push protocol**—the sending mail server pushes the file to the receiving mail server. In particular, the TCP connection is initiated by the machine that wants to send the file.

A second difference, which we alluded to earlier, is that SMTP requires each message, including the body of each message, to be in 7-bit ASCII format.If the message contains characters that are not 7-bit ASCII (for example, French characters with accents) or contains binary data (such as an image file), then the message has to be encoded into 7-bit ASCII. HTTP data does not impose this restriction. 12

A third important difference concerns how a document consisting of text and images (along with possibly other media types) is handled. As we learned in Section 2.2, HTTP encapsulates each object in its own HTTP response message. Internet mail places all of the message’s objects into one message.

DNS—The Internet's Directory Service

We human beings can be identified in many ways. For example, we can be identified by the names that appear on our birth certificates. We can be identified by our social security numbers. We can be identified by our driver's license numbers. Although each of these identifiers can be used to identify people, within a given context one identifier may be more appropriate than another. For example, the computers at the IRS (the infamous –tax-collecting agency in the United States) prefer to use fixed-length social security numbers rather than birth certificate names. On the other hand, ordinary people prefer the more mnemonic birth certificate names rather than social security numbers. (Indeed, can you imagine saying, "Hi. My name is 132-67-9875. Please meet my husband, 178-87-1146.")

Just as humans can be identified in many ways, so too can Internet hosts. One identifier for a host is its **hostname.** Hostnames—such as cnn.com, www.yahoo. com, gaia.cs.umass.edu, and cis.poly.edu—are mnemonic and are therefore appreciated by humans. However, hostnames provide little, if any, information about the location within the Internet of the host. (A hostname such as www.eurecom.fr, which ends with the country code .fr, tells us that the host is probably in France, but doesn't say much more.) Furthermore, because hostnames can consist of variablelength alphanumeric characters, they would be difficult to process by routers. For these reasons, hosts are also identified by so-called **IP addresses.**

We discuss IP addresses in some detail in Chapter 4, but it is useful to say a few brief words about them now. An IP address consists of four bytes and has a rigid hierarchical structure. An IP address looks like 121.7.106.83, where each period separates one of the bytes expressed in decimal notation from 0 to 255. An IP address is hierarchical because as we scan the address from left to right, we obtain more and more specific information about where the host is located in the Internet (that is, within which network, in the network of networks). Similarly, when we scan a postal address from bottom to top, we obtain more and more specific information about where the addressee is located.

Services Provided by DNS

We have just seen that there are two ways to identify a host—by a hostname and by an IP address. People prefer the more mnemonic hostname identifier, while routers prefer fixed-length, hierarchically structured IP addresses. In order to reconcile these preferences, we need a directory service that translates hostnames to IP addresses. This is the main task of the Internet's domain name system (DNS). The DNS is (1) a distributed database implemented in a hierarchy of DNS servers, and (2) an application-layer protocol that allows hosts to query the distributed database. The DNS servers are often UNIX machines running the Berkeley Internet Name Domain (BIND) software [BIND 2012]. The DNS protocol runs over UDP and uses port 53.

DNS is commonly employed by other application-layer protocols—including HTTP, SMTP, and FTP—to translate user-supplied hostnames to IP addresses. As an example, consider what happens when a browser (that is, an HTTP client), running on some user's host, requests the URL www.someschool.edu/ index.html.

In order for the user's host to be able to send an HTTP request message to the Web server www.someschool.edu, the user's host must first obtain the IP address of www.someschool.edu. This is done as follows.

1 .The same user machine runs the client side of the DNS application.

2 .The browser extracts the hostname, www.someschool.edu, from the URL and passes the hostname to the client side of the DNS application.

3. The DNS client sends a query containing the hostname to a DNS server.

4. The DNS client eventually receives a reply, which includes the IP address for the hostname.

5. Once the browser receives the IP address from DNS, it can initiate a TCP connection to the HTTP server process located at port 80 at that IP address.

We see from this example that DNS adds an additional delay—sometimes substantial—to the Internet applications that use it. Fortunately, as we discuss below, the desired IP address is often cached in a "nearby" DNS server, which helps to reduce DNS network traffic as well as the average DNS delay.

DNS provides a few other important services in addition to translating hostnames to IP addresses:

1. Host aliasing. A host with a complicated hostname can have one or more alias names. For example, a hostname such as relay1.west-coast.enterprise.com could have, say, two aliases such as enterprise.com and www.enterprise.com. In this case, the hostname relay1.westcoast.enterprise.com is said to be a canonical hostname. Alias hostnames, when present, are typically more mnemonic than canonic DNS can be invoked by an application to obtain the canonical hostname for a supplied alias hostname as well as the IP address of the host.

2. **Mail server aliasing.** For obvious reasons, it is highly desirable that e-mail addresses be mnemonic. For example, if Bob has an account with Hotmail, Bob's e-mail address might be as simple as bob@hotmail.com. However, the hostname of the Hotmail mail server is more complicated and much less mnemonic than simply hotmail.com (for example, the canonical hostname might be something like relay1.west-coast.hotmail.com). DNS can be invoked by a mail application to obtain the canonical hostname for a supplied alias hostname as well as the IP address of the host. In fact, the MX record (see below) permits a company's mail server and Web server to have identical (aliased) hostnames; for example, a company's Web server and mail server can both be called enterprise.com.

3. **Load distribution.** DNS is also used to perform load distribution among replicated servers, such as replicated Web servers. Busy sites, such as cnn.com, are replicated over multiple servers, with each server running on a different end system and each having a different IP address. For replicated Web servers, a set of IP addresses is thus associated with one canonical hostname. The DNS database contains this set of IP addresses. When clients make a DNS query for a name mapped to a set of addresses, the server responds with the entire set of IP addresses, but rotates the ordering of the addresses within each reply. Because a client typically sends its HTTP request message to the IP address that is listed first in the set, DNS rotation distributes the traffic among the replicated servers.

DNS rotation is also used for e-mail so that multiple mail servers can have the same alias name. Also, content distribution companies such as Akamai have used DNS in more sophisticated ways [Dilley 2002] to provide Web content distribution (see Chapter 7).

The DNS is specified in RFC 1034 and RFC 1035, and updated in several additional RFCs. It is a complex system, and we only touch upon key aspects of its operation here. The interested reader is referred to these RFCs and the book by Albitz and Liu [Albitz 1993]; see also the retrospective paper [Mockapetris 1988], which provides a nice description of the what and why of DNS, and [Mockapetris 2005].

Overview of How DNS Works

We now present a high-level overview of how DNS works. Our discussion will focus on the hostname-to-IP-address translation service.

Suppose that some application (such as a Web browser or a mail reader) running in a user's host needs to translate a hostname to an IP address. The application will invoke the client side of DNS, specifying the hostname that needs to be translated. (On many UNIX-based machines, gethostbyname() is the function call that an application calls in order to perform the translation.) DNS in the user's host then takes over, sending a query message into the network. All DNS query and reply messages are sent within UDP datagrams to port 53. After a delay, ranging from milliseconds to seconds, DNS in the user's host receives a DNS reply message that provides the desired mapping. This

mapping is then passed to the invoking application. Thus, from the perspective of the invoking application in the user's host, DNS is a black box providing a simple, straightforward translation service. But in fact, the black box that implements the service is complex, consisting of a large number of DNS servers distributed around the globe, as well as an application-layer protocol that specifies how the DNS servers and querying hosts communicate.A simple design for DNS would have one DNS server that contains all the mappings. In this centralized design, clients simply direct all queries to the single DNS server, and the DNS server responds directly to the querying clients. Although the simplicity of this design is attractive, it is inappropriate for today's Internet, with its vast (and growing) number of hosts. The problems with a centralized design include:

1. A single point of failure. If the DNS server crashes, so does the entire Internet!

2. Traffic volume. A single DNS server would have to handle all DNS queries (for all the HTTP requests and e-mail messages generated from hundreds of millions of hosts).

3. Distant centralized database. A single DNS server cannot be "close to" all the querying clients. If we put the single DNS server in New York City, then all queries from Australia must travel to the other side of the globe, perhaps over slow and congested links. This can lead to significant delays.

4. Maintenance. The single DNS server would have to keep records for all Internet hosts. Not only would this centralized database be huge, but it would have to be updated frequently to account for every new host.

In summary, a centralized database in a single DNS server simply doesn't scale. Consequently, the DNS is distributed by design. In fact, the DNS is a wonderful example of how a distributed database can be implemented in the Internet.

A Distributed, Hierarchical Database

In order to deal with the issue of scale, the DNS uses a large number of servers, organized in a hierarchical fashion and distributed around the world. No single DNS server has all of the mappings for all of the hosts in the Internet. Instead, the mappings are distributed across the DNS servers. To a first approximation, there are three classes of DNS servers—root DNS servers, top-level domain (TLD) DNS servers, and authoritative DNS servers—organized in a hierarchy as shown in Figure 2.19. To understand how these three classes of servers interact, suppose a DNS client wants to determine the IP address for the hostname www.amazon.com. To a first approximation, the following events will take place. The client first contacts one of the root servers, which returns IP addresses for TLD servers for the top-level domain com. The client then contacts one of these TLD servers, which returns the IP address of an authoritative server for amazon.com. Finally, the client contacts one of the authoritative servers for amazon.com, which returns the IP address for the hostname www.amazon.com. We'll soon examine this DNS lookup process in more detail. But let's first take a closer look at these three classes of DNS servers:

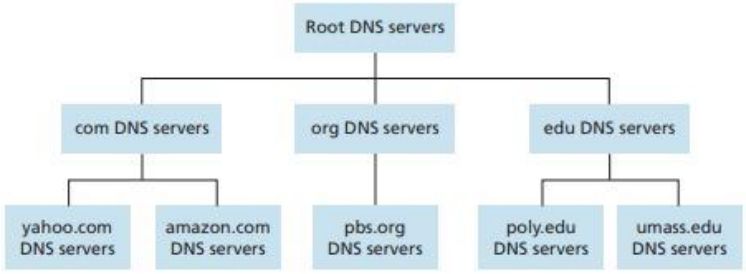

Figure 2.19 ♦ Portion of the hierarchy of DNS servers

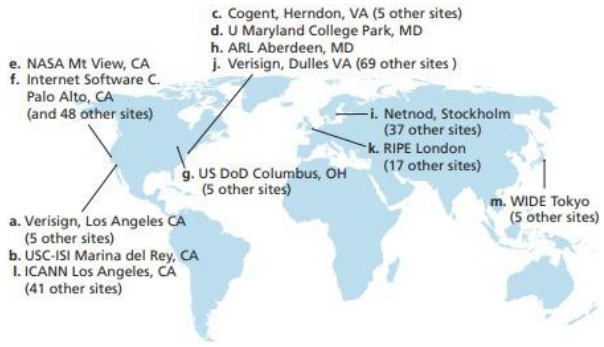

Figure 2.20 ♦ DNS root servers in 2012 (name, organization, location)

1. Root DNS servers. In the Internet there are 13 root DNS servers (labeled A through M), most of which are located in North America. An October 2006 map of the root DNS servers is shown in Figure 2.20; a list of the current root DNS servers is available via [Root-servers 2012]. Although we have referred to each of the 13 root DNS servers as if it were a single server, each "server" is actually a network of replicated servers, for both security and reliability purposes. All together, there are 247 root servers as of fall 2011.

2. Top-level domain (TLD) servers. These servers are responsible for top-level domains such as com, org, net, edu, and gov, and all of the country top-level domains such as uk, fr, ca, and jp. The company Verisign Global Registry Services maintains the TLD servers for the com top-level domain, and the company Educause maintains the TLD servers for the edu top-level domain. See [IANA TLD 2012] for a list of all top-level domains.

3. Authoritative DNS servers. Every organization with publicly accessible hosts (such as Web servers and mail servers) on the Internet must provide publicly accessible DNS records that map the names of those hosts to IP addresses. An organization's authoritative DNS server houses these DNS records. An organization can choose to implement its own authoritative DNS server to hold these records; alternatively, the organization can pay to have these records stored in an authoritative DNS server of some service provider. Most universities and large companies implement and maintain their own primary and secondary (backup) authoritative DNS server.

The root, TLD, and authoritative DNS servers all belong to the hierarchy of DNS servers, as shown in Figure 2.19. There is another important type of DNS server called the local DNS server. A local DNS server does not strictly belong to the hierarchy of servers but is nevertheless central to the DNS architecture. Each ISP—such as a university, an academic department, an employee's company, or a residential ISP—has a local DNS server (also called a default

name server). When a host connects to an ISP, the ISP provides the host with the IP addresses of one or more of its local DNS servers (typically through DHCP, which is discussed in Chapter 4). You can easily determine the IP address of your local DNS server by accessing network status windows in Windows or UNIX.

A host's local DNS server is typically "close to" the host. For an institutional ISP, the local DNS server may be on the same LAN as the host; for a residential ISP, it is typically separated from the host by no more than a few routers. When a host makes a DNS query, the query is sent to the local DNS server, which acts a proxy, forwarding the query into the DNS server hierarchy, as we'll discuss in more detail below.

Let's take a look at a simple example. Suppose the host cis.poly.edu desires the IP address of gaia.cs.umass.edu. Also suppose that Polytechnic's local DNS server is called dns.poly.edu and that an authoritative DNS server for gaia.cs.umass.edu is called dns.umass.edu. As shown in Figure 2.21, the host cis.poly.edu first sends a DNS query message to its local DNS server, dns.poly.edu. The query message contains the hostname to be

translated, namely, gaia.cs.umass.edu. The local DNS server forwards the query message to a root DNS server. The root DNS server takes note of the edu suffix and returns to the local DNS server a list of IP addresses for TLD servers responsible for edu. The local DNS server then resends the query message to one of these TLD servers. The TLD server takes note of the umass.edu suffix and responds with the IP address of the authoritative DNS server for the University of Massachusetts, namely, dns.umass.edu. Finally, the local DNS server resends the query message directly to dns.umass.edu, which responds with the IP address of gaia.cs.umass.edu. Note that in this example, in order to obtain the mapping for one hostname, eight DNS messages were sent: four query messages and four reply messages! We'll soon see how DNS caching reduces this query traffic.

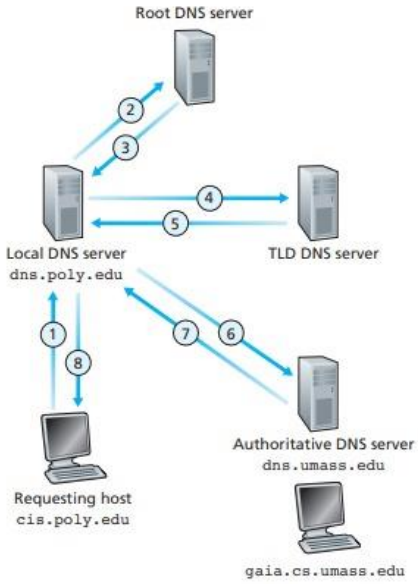

Figure 2.21 ♦ Interaction of the various DNS servers

Our previous example assumed that the TLD server knows the authoritative DNS server for the hostname. In general this not always true. Instead, the TLD server may know only of an intermediate DNS server, which in turn knows the authoritative DNS server for the hostname. For example, suppose again that the University of Massachusetts has a DNS server for the university, called dns.umass.edu. Also suppose that each of the departments at the University of Massachusetts has its own DNS server, and that each departmental DNS server is authoritative for all hosts in the department. In this case, when the intermediate DNS server, dns.umass.edu, receives a query for a host with a hostname ending with cs.umass.edu, it returns to dns.poly.edu the IP address of dns.cs.umass.edu,

which is authoritative for all hostnames ending with cs.umass.edu. The local DNS server dns.poly.edu then sends the query to the authoritative DNS server, which returns the desired mapping to the local DNS server, which in turn returns the mapping to the requesting host. In this case, a total of 10 DNS messages are sent.

The example shown in Figure 2.21 makes use of both **recursive queries** and **iterative queries.** The query sent from cis.poly.edu to dns.poly.edu is a recursive query, since the query asks dns.poly.edu to obtain the mapping on its behalf. But the subsequent three queries are iterative since all of the replies are directly returned to dns.poly.edu. In theory, any DNS query can be iterative or recursive. For example, Figure 2.22 shows a DNS query chain for which all of the queries are recursive. In practice, the queries typically follow the pattern in Figure 2.21: The query from the requesting host to the local DNS server is recursive, and the remaining queries are iterative.

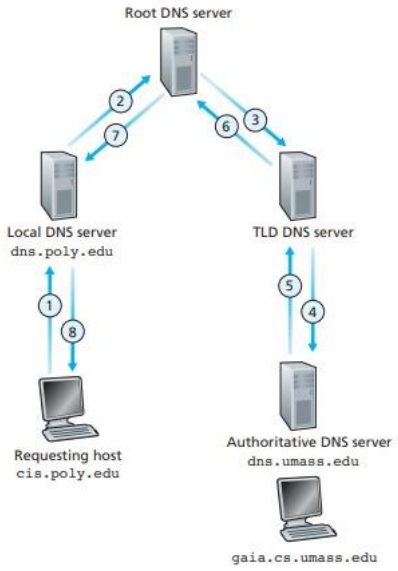

Figure 2.22 ♦ Recursive queries in DNS

DNS Caching

Our discussion thus far has ignored DNS caching, a critically important feature of the DNS system. In truth, DNS extensively exploits DNS caching in order to improve the delay performance and to reduce the number of DNS messages ricocheting around the Internet. The idea behind DNS caching is very simple. In a query chain, when a DNS server receives a DNS reply (containing, for example, a mapping from a hostname to an IP address), it can cache the mapping in its local memory. For example, in Figure 2.21, each time the local DNS server dns.poly.edu receives a reply from some DNS server, it can cache any of the information contained in the reply. If a hostname/IP address pair is cached in a DNS server and another query arrives to the DNS server for the same hostname, the DNS server can provide the desired IP address, even if it is not authoritative for the hostname. Because hosts and mappings between hostnames and IP addresses are by no means permanent, DNS servers discard cached information after a period of time (often set to two days).

As an example, suppose that a host apricot.poly.edu queries dns.poly.edu for the IP address for the hostname cnn.com. Furthermore, suppose that a few hours later, another Polytechnic University host, say, kiwi.poly.fr, also queries dns.poly.edu with the same hostname. Because of caching, the local DNS server will be able to immediately return the IP address of cnn.com to this second requesting host without having to query any other DNS servers. A local DNS server can also cache the IP addresses of TLD servers, thereby allowing the local DNS server to bypass the root DNS servers in a query chain (this often happens).

DNS Records and Messages

The DNS servers that together implement the DNS distributed database store **resource records (RRs),** including RRs that provide hostname-to-IP address mappings. Each DNS reply message carries one or more resource records. In this and the following subsection, we provide a brief overview of DNS resource records and messages; more details can be found in [Abitz 1993] or in the DNS RFCs [RFC 1034; RFC 1035].

A resource record is a four-tuple that contains the following fields:

(Name, Value, Type, TTL)

TTL is the time to live of the resource record; it determines when a resource should be removed from a cache. In the example records given below, we ignore the TTL field. The meaning of Name and Value depend on Type:

1. If Type=A, then Name is a hostname and Value is the IP address for the hostname. Thus, a Type A record provides the standard hostname-to-IP address mapping. As an example, (relay1.bar.foo.com, 145.37.93.126, A) is a Type A record.

2. If Type=NS, then Name is a domain (such as foo.com) and Value is the hostname of an authoritative DNS server that knows how to obtain the IP addresses for hosts in the domain. This record is used to route DNS queries further along in the query chain. As an example, (foo.com, dns.foo.com, NS) is a Type NS record.

3. If Type=CNAME, then Value is a canonical hostname for the alias hostname Name. This record can provide querying hosts the canonical name for a hostname. As an example, (foo.com, relay1.bar.foo.com, CNAME) is a CNAME record.

4. If Type=MX, then Value is the canonical name of a mail server that has an alias hostname Name. As an example, (foo.com, mail.bar.foo.com, MX) is an MX record. MX records allow the hostnames of mail servers to have simple aliases. Note that by using the MX record, a company can have the same aliased name for its mail server and for one of its other servers (such as its Web server). To obtain the canonical name for the mail server, a DNS client would query for an MX record; to obtain the canonical name for the other server, the DNS client would query for the CNAME record.

If a DNS server is authoritative for a particular hostname, then the DNS server will contain a Type A record for the hostname. (Even if the DNS server is not authoritative, it may contain a Type A record in its cache.) If a server is not authoritative for a hostname, then the server will contain a Type NS record for the domain that includes the hostname; it will also contain a Type A record that provides the IP address of the DNS server in the Value field of the NS record. As an example, suppose an edu TLD server is not authoritative for the host gaia.cs.umass.edu. Then this server will contain a record for a domain that includes the host gaia.cs.umass.edu, for example, (umass.edu, dns.umass.edu, NS). The edu TLD server would also contain a Type A record, which maps the DNS server dns.umass.edu to an IP address, for example, (dns.umass.edu, 128.119.40.111, A).

DNS Messages

Earlier in this section, we referred to DNS query and reply messages. These are the only two kinds of DNS messages. Furthermore, both query and reply messages have the same format, as shown in Figure 2.23.The semantics of the various fields in a DNS message are as follows:

1. The first 12 bytes is the header section, which has a number of fields. The first field is a 16-bit number that identifies the query. This identifier is copied into the reply message to a query, allowing the client to match received replies with sent queries. There are a number of flags in the flag field. A 1-bit query/reply flag indicates whether the

message is a query (0) or a reply (1). A 1-bit authoritative flag is set in a reply message when a DNS server is an authoritative server for a queried name. A 1-bit recursion-desired flag is set when a client (host or DNS server) desires that the DNS server perform recursion when it doesn't have the record. A 1-bit recursionavailable field is set in a reply if the DNS server supports recursion. In the header there are also four number-of fields. These fields indicate the number of occurrences of the four types of data sections that follow the header.

2. The question section contains information about the query that is being made. This section includes (1) a name field that contains the name that is being queried, and (2) a type field that indicates the type of question being asked about the name—for example, a host address associated with a name (Type A) or the mail server for a name (Type MX).

3. In a reply from a DNS server, the answer section contains the resource records for the name that was originally queried. Recall that in each resource record there is the Type (for example, A, NS, CNAME, and MX), the Value, and the TTL. A reply can return multiple RRs in the answer, since a hostname can have multiple IP addresses (for example, for replicated Web servers, as discussed earlier in this section).

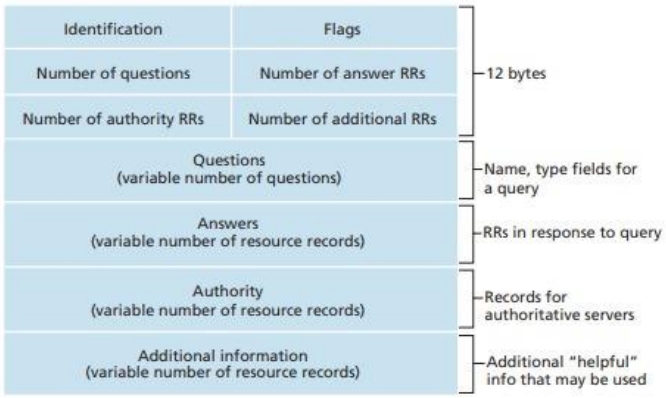

Figure 2.23 ♦ DNS message format

→ The authority section contains records of other authoritative servers. The additional section contains other helpful records. For example, the answer field in a reply to an MX query contains a resource record providing the canonical hostname of a mail server. The additional section contains a Type A record providing the IP address for the canonical hostname of the mail server.

How would you like to send a DNS query message directly from the host you're working on to some DNS server? This can easily be done with the **nslookup program,** which is available from most Windows and UNIX platforms. For example, from a Windows host, open the Command Prompt and invoke the nslookup program by simply typing "nslookup." After invoking nslookup, you can send a DNS query to any DNS server (root, TLD, or authoritative). After receiving the reply message from the DNS server, nslookup will display the records included in the reply (in a human-readable format). As an alternative to running nslookup from your own host, you can visit one of many Web sites that allow you to remotely employ nslookup. (Just type "nslookup" into a search engine and you'll be brought to one of these sites.) The DNS Wireshark lab at the end of this chapter will allow you to explore the DNS in much more detail.

Inserting Records into the DNS Database

The discussion above focused on how records are retrieved from the DNS database. You might be wondering how records get into the database in the first place. Let's look at how this is done in the context of a specific example.

Suppose you have just created an exciting new startup company called Network Utopia. The first thing you'll surely want to do is register the domain name networkutopia.com at a registrar. A registrar is a commercial entity that verifies the uniqueness of the domain name, enters the domain name into the DNS database (as discussed below), and collects a small fee from you for its services. Prior to 1999, a single registrar, Network Solutions, had a monopoly on domain name registration for com, net, and org domains.

But now there are many registrars competing for customers, and the Internet Corporation for Assigned Names and Numbers (ICANN) accredits the various registrars. A complete list of accredited registrars is available at http://www.internic.net.

When you register the domain name networkutopia.com with some registrar, you also need to provide the registrar with the names and IP addresses of your primary and secondary authoritative DNS servers.

Suppose the names and IP addresses are dns1.networkutopia.com, dns2.networkutopia.com, 212.212.212.1, and 212.212.212.2. For each of these two authoritative DNS servers, the registrar would then make sure that a Type NS and a Type A record are entered into the TLD com servers. Specifically, for the primary authoritative server for networkutopia.com, the registrar would insert the following two resource records into the DNS system:

(networkutopia.com, dns1.networkutopia.com, NS)

(dns1.networkutopia.com, 212.212.212.1, A)

You'll also have to make sure that the Type A resource record for your Web server www.networkutopia.com and the Type MX resource record for your mail server mail.networkutopia.com are entered into your authoritative DNS servers. (Until recently, the contents of each DNS server were configured statically, for example, from a configuration file created by a system manager. More recently, an UPDATE option has been added to the DNS protocol to allow data to be dynamically added or deleted from the database via DNS messages. [RFC 2136] and [RFC 3007] specify DNS dynamic updates.)

Once all of these steps are completed, people will be able to visit your Web site and send e-mail to the employees at your company. Let's conclude our discussion of DNS by verifying that this statement is true. This verification also helps to solidify what we have learned about DNS. Suppose Alice in Australia wants to view the Web page www.networkutopia.com. As discussed earlier, her host will first send a DNS query to her local DNS server. The local DNS server will then contact a TLD com server. (The local DNS server will also have to contact a root DNS server if the address of a TLD com server is not cached.) This TLD server contains the Type NS and Type A resource records listed above, because the registrar had these resource records inserted into all of the TLD com servers. The TLD com server sends a reply to Alice's local DNS server, with the reply containing the two resource records. The local DNS server then sends a DNS query to 212.212.212.1, asking for the Type A record corresponding to www.networkutopia.com. This record provides the IP address of the desired Web server, say, 212.212.71.4, which the local DNS server passes back to Alice's host. Alice's browser can now initiate a TCP connection to the host 212.212.71.4 and send an HTTP request over the connection. Whew! There's a lot more going on than what meets the eye when one surfs the Web!