

SHAILAJA NARAYAN

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<https://shailajanarayan.github.io>

Summary of Qualifications

- 4+ years of experience in Chemical Engineering
- Experienced in executing AGILE methodology for software programming (app, websites, coding, scripting)
- Designed and developed GUI for applications and modules, using JavaScript.
- Working knowledge of software design and development, systems operations and management, database architecture and design methodologies for relational database design and object-oriented design using UML diagramming technique
- Demonstrated ability to work well under pressure, organize and prioritize work assignments, and meet established deadlines
- Innovative problem solver when problems arise

Abilities, Competencies and Skills

Technical

Python programming, including installation of the integrated development environments, executing manipulation of data, the use of variables, operators, loops and decision making, file I/O and exception handling.

- JavaScript and PHP web application development for client facing and server-side programming
- Enhanced websites to provide form validation, rollover effects and cookie handling
- Developed consistent web pages simplified standardization and modification
- Proficient with Microsoft Office Suite including Excel, Word and PowerPoint
- Planning and designing website layouts paying attention to details.
- Writing maintainable, scalable, responsive, and cross-browser code
- Developed and updated database to analyze data received from departments
- Integrating data from various back-end services and databases using web services

Quality Assurance

- Worked closely with plant manager and operations manager to enhance plant operations.
- Maintained laboratory Quality Control records and documents
- Handled practical problems in the manufacture.
- Strived for safety environment, customer service, performance and quality

Customer Service

- Providing customer service and understanding the needs of the client.
- Documenting technical problems of a product in large numbers & reporting to concerned department.
- Attending weekly meetings to discuss new projects and to work on improving client satisfaction.

Education and Certifications

Software Development Certification	October 2019
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Southern Alberta Institute of Technology (SAIT)

Master of Technology	May 2013
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NIT Rourkela

Bachelor of Engineering	May 2010
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Shivaji University

Work Experience

Freelance Website Developer	June 2018 - Present
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Technical support advisor	June 2017 - October 2017
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CONCENTRIX

QC Engineer	June 2013 - August 2016
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RIOTECH INDUSTRIES