

SANDHYA KUMARI

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Highly motivated and customer-oriented cashier with 2 years of experience in the retail industry. Diligent and detail-oriented, adept at handling monetary transactions accurately and efficiently. Exceptional interpersonal skills, ensuring positive interactions with customers and colleagues. Proficient in operating cash registers, processing payments, and maintaining a neat and organized checkout area. Proven ability to multitask and thrive in fast-paced environments. Committed to delivering outstanding customer service and creating a welcoming shopping experience. A reliable team player with a strong work ethic, seeking to contribute my skills and contribute to the success of the organization

WORK EXPERIENCE

Guest Advocate

09/2021 to 04/2022

Target

Ridgedale, Minnetonka, MN

As a Guest Advocate, my primary responsibility is to provide exceptional customer service and ensure a positive experience for all guests visiting the establishment. My role revolves around assisting and engaging with customers to meet their needs and resolve any issues they may encounter. Here is a more detailed job description:

- **Cash Handling:** Process transactions accurately and efficiently, including cash, credit/debit cards, and other forms of payment. Maintain the integrity of cash registers and ensure correct change is given to customers.
- **Customer Service:** Greet guests with a friendly and welcoming demeanor, actively listen to their inquiries, and assist with product or service information. Provide knowledgeable responses to questions and offer recommendations to enhance their shopping or service experience.
- **Sales and Upselling:** Identify opportunities to upsell or cross-sell products or services to customers, enhancing their overall experience and increasing sales for the establishment.
- **Product Knowledge:** Stay informed about the establishment's products, services, promotions, and policies to effectively assist customers and provide relevant information.

Cashier

06/2020 to 08/2021

Bed Bath and Beyond

WestRidge, 11240 Wayzata Blvd, Minnetonka, MN 55305

As a cashier, my main responsibility is to efficiently and accurately handle monetary transactions for customers purchasing goods or services. I play a crucial role in providing excellent customer service and ensuring a smooth checkout process.

Here is a comprehensive job description for a cashier:

- **Customer Service:** Greet customers in a friendly and welcoming manner as they approach the checkout

- counter. Assist customers with locating items, answering questions, and providing information about products or services.
- Cash Handling: Operate cash registers and point-of-sale (POS) systems to process various forms of payment, including cash, credit/debit cards, mobile payments, and gift cards. Ensure all transactions are completed accurately, and proper change is given to customers
- Returns and Exchanges: Process returns, exchanges, and refunds following established store policies. Handle these transactions with a focus on customer satisfaction and resolving any issues they may have.

SKILLS

Cash handling and processing transaction - 2 years

Customer Service - 2 years

Computer knowledge - 2 years

EDUCATION

Vinoba Bhave University

Bachelor's

History

Hazaribag, India

05/2005 to 12/2008

Tenughat Mahavidyalaya

High school or equivalent

Economics, History, Social studies, Hindi

Tenughat, India

04/2003 to 05/2005