

Project Proposal

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Project Title : UML Complaint System

Team Members : Dharti Patel and Shaili Trivedi

Abstract

We are planning to create a Complaint management system where university student, employees and faculty can register their complaints by creating new account or signing into existing account. After filing a complaint, admin will receive a notification with the complaint ID. The purpose of hiding complaint details is to make secure environment around university and make user comfortable to talk about incidences happening around them by keeping their identity secret.

Let's assume that someone reported a student who was misbehaving in the campus shuttle at night. Upon receiving of the complaint, the administrator will inform the Transportation Department about it here we are trying to keep the user's details secret, ensuring that he / she won't experience any further problems.

If the user is dissatisfied with the department's response or observes the same situation recurring, he or she may reactivate the original complaint and this time complaint will get notified to higher-ranking member of the hierarchy in respective department.

Weekly_Project_Progress_Report_1

Project Name : UML Complain Management System

Team Members : Shaili Trivedi and Dharti Patel

Technologies :

Front-End : HTML, CSS, Java Script

Work Done:

Shaili Trivedi : I have created front end for the system. For the system's front end, I have created 5 Home Pages(Welcome page, Register Complaint Page, Track Complaint Page, Re Complain Page and Feedback Page) also with Contact Us Page using HTML, CSS and JavaScript.

Dharti Patel : My team member has created rest of the system pages such as User, Admin and Department Page using HTML, CSS and JavaScript.

Future Implementation :

For the next week we are planning to implement backend and create database for individual User Model, Admin Model and Department Model.