# Shailja Shukla

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## **Profile Summary**

32 months experience in IT sector Health Insurance domain in Client Interaction, Weekly Forecasting and Project Management

## **Professional Experience**

## Infosys

## **Senior Systems Engineer**

### **August 2011 - April 2014**

- Responsible for project quality auditss, creating initial project documents and ensuring approvals from relevant stakeholders for project deliverables for around 30 projects as Associate Project Manager
- Estimated & allocated effort to stakeholders according to tasks in planview tool to track budget and time
- Led team of 12 for **intra-project process improvement program** reducing errors in project from 7 to 2
- Conducted several informal team building exercises to improve the group dynamics
- Responsible for weekly reporting to build burn rate reports and project financial health reports which forecasted future trends to **ensure that no project exceeds timelines or budgets**
- Sent monthly reports on customer satisfaction to senior management to track performance as per contract
- Arranged for transportation for 52 colleagues which involved daily interaction

### **Academic Achievements**

Degree	Year	Institute, University/ Board	% /CGPA
PGPM (Marketing)	2015 (Expected)	Great Lakes Institute of Management, Chennai	Pursuing
B. Tech Hons.( <i>IT</i> )	2011	Galgotias College of Engineering and Technology	75.9/100.00
H.S.C	2007	St. Joseph Cathedral, CBSE	85.80%
S.S.C.	2005	St. Joseph Cathedral, CBSE	85.20%

Secured 94th rank in National Math Olympiad in class 11<sup>th</sup> (Year 2006)

## **Live/ Academic Projects**

- Conceptualized a Health Information System to aggregate and analyze healthcare data from hospitals provide
  insights to governments and policy makers, healthcare providers, educational institutions and NGOs
- Empirical study on "Relationship between business school education & entrepreneurial intentions of students in India". Studying if Entrepreneurship Intention is dependent on Entrepreneurial Activities, Entrepreneurship Courses, Networking, Entrepreneur Faculty, Entrepreneurial guest speeches in a Business school.
- Conducted a survey on 120 consumers to evaluate the **drivers of IPL viewership** through regression and factor analysis on primary data and found entertainment and ambience as the main driving factors for IPL.
- Industry analysis **research project in Indian bearings market** by comparing the growth of SKF India with its competitors by using last 5 years data. Looked at macroeconomic factors affecting the industry and the financials and growth prospects of SKF India with respect to the competitor.

## **Other Achievements**

- Winner of Hyperion An international B-Plan competition
- Leading a team of 14 students in **Karmayoga Leadership Program** at Great Lakes by defining clear and achievable goals for various initiatives.
- Core member for the past 2 years at **SNEH**, a foundation aiming for better education and health of kids and women. With seniors guidance established a sustainable new branch for SNEH which is till date running and serving 50 student's education and health needs. Learnt collaboration, leadership and responsibility skills.
- **Member of the sponsorship team** for the inter-college festival which was held during the 2nd year of my college and helped in bringing in sponsorship worth Rs.3 lac in form of cash, vouchers and discount coupons
- Won several medals and certificates in Basketball, Badminton, Running, Kho-Kho and Volleyball in Inter College and Inter School matches. Was the **School Sports Captain** in class 11<sup>th</sup> (Year 2006)