

Form No:

Mumbai Metro

Which stations do you usually use?

- ☐ Versova
- ☐ DN Nagar
- ☐ Azad Nagar
- ☐ Andheri
- ☐ Western Express Highway
- ☐ Chakala
- ☐ Airport Road
- ☐ Marol Naka
- ☐ Saki Naka
- ☐ Asalpha
- ☐ Jagruti Nagar
- ☐ Ghatkopar

Where are you going?

- ☐ Office
- ☐ School/College
- ☐ Social visit
- ☐ Other _____

How frequently do you use the Metro?

- ☐ Almost daily
- ☐ A few times a week
- ☐ A few times a month
- ☐ Every now and then

What mode of transport has the Metro replaced?

- ☐ Rikshaw/Taxi
- ☐ Bus
- ☐ Train
- ☐ Other _____

Please rate the pricing of the tickets.

- ☐ 1
- ☐ 2
- ☐ 3
- ☐ 4
- ☐ 5
- Disappointing
- Exceptional

Was the Metro clean?

- ☐ 1
- ☐ 2
- ☐ 3
- ☐ 4
- ☐ 5
- Disappointing
- Exceptional

Was the Metro safe and comfortable?

- ☐ 1
- ☐ 2
- ☐ 3
- ☐ 4
- ☐ 5
- Disappointing
- Exceptional

Why do you like the Metro?

- ☐ Disabled-friendly
- ☐ Ease of transport
- ☐ Air-conditioning
- ☐ Speed
- ☐ Comfortable
- ☐ Other _____

Please rate the overall quality of the Metro.

- ☐ 1
- ☐ 2
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Phone/E-mail:

Place of Residence:

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