```
In [2]:  import pandas as pd
         import numpy as np
```

```
In [3]:  three11 = pd.read_csv('311_Service_Requests_from_2010_to_Present.
         csv', sep=',')
```

```
C:\Users\u275000\AppData\Local\Continuum\anaconda3\lib\site-pac
kages\IPython\core\interactiveshell.py:3049: DtypeWarning: Colu
mns (48,49) have mixed types. Specify dtype option on import or
set low_memory=False.
  interactivity=interactivity, compiler=compiler, result=resul
t)
```

```
In [9]:  three11.head()
```

Out[9]:

|   | Unique Key | Created Date | Closed Date | Agency | Agency Name | Complaint Type | Descriptor | Loc |
|---|---|---|---|---|---|---|---|---|
| 0 | 32310363 | 12/31/2015 11:59:45 PM | 01-01-16 0:55 | NYPD | New York City Police Department | Noise - Street/Sidewalk | Loud Music/Party | Stre |
| 1 | 32309934 | 12/31/2015 11:59:44 PM | 01-01-16 1:26 | NYPD | New York City Police Department | Blocked Driveway | No Access | Stre |
| 2 | 32309159 | 12/31/2015 11:59:29 PM | 01-01-16 4:51 | NYPD | New York City Police Department | Blocked Driveway | No Access | Stre |
| 3 | 32305098 | 12/31/2015 11:57:46 PM | 01-01-16 7:43 | NYPD | New York City Police Department | Illegal Parking | Commercial Overnight Parking | Stre |
| 4 | 32306529 | 12/31/2015 11:56:58 PM | 01-01-16 3:24 | NYPD | New York City Police Department | Illegal Parking | Blocked Sidewalk | Stre |

5 rows × 53 columns

```
In [3]:  import datetime as dt
         from datetime import datetime as dy
```

```
In [26]:  samp = three11['Created Date'][0]
          samp
```

Out[26]:  '12/31/2015 11:59:45 PM'

```
In [ ]:  dy.strptime(three11['Created Date'][0],"%m/%d/%Y %H:%M:%S %p" )
```