

## **Please Read These T&Cs Carefully Before Using Our Website or Placing an Order**

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### **A. WELCOME AND INTRODUCTION**

1. Welcome to our website Linvaro Leather (our “Website” / “Site”). We provide high-quality leather essentials with a seamless shopping and delivery experience, backed by exceptional customer service.
2. Our Website is provided to enable you personally to buy leather fashion accessories or other products and you may not use it for any other purpose.
3. By accessing this website, you are agreeing to the terms and conditions (our “T&C”) set out herein, which govern your (“you” or “your”) use of our Website, and ours (“we” or “our”). Please read these T&Cs carefully before using our Website or placing an order. If you do not agree to them, you may not use our Website.
4. We reserve the right to modify our T&C at our discretion, without prior notice. Your continued use of our Website following any change shall signify your agreement to the modified T&C.
5. You may not access, display, use, download, and/or otherwise copy or distribute content obtained on the website for marketing and other purposes without our consent.
6. You may not impersonate another entity or person, provide inaccurate or misleading bank, credit card or other information, or use a false email address.
7. Our Website is governed by the laws of South Africa. Our domicilium citandi et executandi for all purposes under this agreement shall be our South African address as set out at the end of these T&Cs.
8. If you have any queries with regard to our products or website, please email us at **linvaroleather@gmail.com**.
9. These Terms and Conditions are our copyrighted intellectual property. Use by third parties, even in part for commercial purposes, is not permitted. Legal action may be taken against any infringement.

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### **B. HOW TO SHOP**

1. Please email us at **linvaroleather@gmail.com** if you have any questions about shopping online.
2. When you order an item from our Website, you are offering to buy it at the stated price listed on our Website and under these T&C.
3. We try to ensure all product details, descriptions, and prices on our Website are accurate.
4. However, we reserve the right to refuse an order for any reason, including stock availability, payment authorization issues, or pricing errors.
5. Products are offered subject to availability. If stock runs out before we process your order, we will notify you, and no charge will be made for out-of-stock items.
6. Please check your order carefully before placing it. You will receive an order confirmation email, followed by a payment confirmation once we receive cleared payment. Only then is your order accepted.

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### **C. GIFT VOUCHERS**

1. Gift vouchers are valid for 12 months from the date of purchase.
2. Gift vouchers may not be used on sale items.

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#### D. MINIMUM AGE

1. Users under 18 must use this website under the supervision of a parent or guardian.

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#### E. METHODS OF PAYMENT

Orders are only dispatched once payment is cleared by either:

1. **PayFast** – Secure credit card and EFT payments.
2. **EFT** – We will provide our banking details upon order. Proof of payment must be emailed to **linvaroleather@gmail.com**.
  - Payment must be received within 7 working days or the order will expire.
  - Sale or promotional items require proof of payment within 3 hours or the item will be relisted.

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#### F. DELIVERY

Linvaro Leather delivers within South Africa as follows:

1. Orders over R500: **Free delivery** (excludes sale items).
2. Orders under R500: **R99 delivery fee** (non-refundable).
3. Outlying areas: Door-to-counter delivery. For door-to-door, a separate quote will be provided and must be settled in advance.
4. Sale items: Shipping fee is R99.

##### **Delivery Methods:**

- **Courier Delivery (1-5 Working Days)**
- **South African Post Office Delivery (7-10 Working Days)**
- **Collection (1-5 Working Days)** – Only upon appointment and confirmed cleared payment.

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#### G. RETURNS AND EXCHANGES

1. See our full Refunds & Returns Policy here: <https://linvaroleather.co.za/refunds-returns>

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#### H. WARRANTY & REPAIR

All Linvaro Leather bags carry a 12-month warranty against manufacturing defects. This excludes:

- Theft or loss
- Intentional damage
- Improper use (e.g. scratches, falls)
- Normal wear and tear
- Repairs by unauthorized third parties

Warranty returns are at the customer's expense. Questions? Email us at **linvaroleather@gmail.com**.

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#### I. ELECTRONIC COMMUNICATION

Using our Website or emailing us constitutes electronic communication. You agree that such communications meet any legal requirement for written communication.

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#### J. LIMITATION OF LIABILITY

1. We provide this Website "as is" and "as available."

2. You use our Website at your own risk. We are not liable for any damages resulting from use, including data loss or viruses.
3. We do not guarantee uninterrupted service or error-free content. Please report issues to **linvaroleather@gmail.com**.

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#### **K. PRODUCT INFORMATION**

1. Leather is a natural material; slight variations in colour or texture are normal.
2. Product images may differ slightly from actual items.
3. All sizes and measurements are approximate.

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#### **L. PRIVACY POLICY**

We keep your personal information confidential unless legally required to disclose it. We collect information to:

- Process and verify orders
- Improve your shopping experience
- Send you updates (optional)

You may unsubscribe at any time. We may share necessary personal data with PayFast and couriers for order fulfilment.

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#### **M. INTELLECTUAL PROPERTY AND COPYRIGHT**

All content on this Website is owned by or licensed to Linvaro Leather. It is protected by applicable copyright laws. No unauthorized use or reproduction is permitted.

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#### **N. CHANGES TO T&C**

We reserve the right to change these T&Cs. Please review this page regularly. Continued use of our Website implies acceptance of updates.

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#### **O. CONTACT AND DOMICILIUM**

**Website:** [www.linvaroleather.co.za](http://www.linvaroleather.co.za)

**Email:** linvaroleather@gmail.com

**Domicilium Address:** Linvaro Leather, Blairgowrie, Randburg, Gauteng, South Africa, 2194

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#### **P. ADDITIONAL TERMS**

1. You must request our permission before linking to our Website.
2. You may not post illegal, offensive, or copyrighted content using our interactive media.
3. We may change, suspend, or discontinue any website features at our discretion.

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#### **Q. MONOGRAMMING, PERSONALIZATION & ENGRAVING**

Personalized items (e.g. monogrammed or engraved) are non-refundable and non-exchangeable.

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#### **R. COMPETITION T&Cs**

1. Competitions are run by Linvaro Leather.
2. Open to South African residents only.
3. No purchase necessary.
4. Winners are selected randomly and announced on our social platforms.

5. Prizes are non-transferable and not redeemable for cash.
6. By entering, you agree to these T&Cs.
7. Competitions are not affiliated with Facebook or Instagram.

For questions about competitions or anything else, contact us at **[linvaroleather@gmail.com](mailto:linvaroleather@gmail.com)**.