

RAJAT KUMAWAT

B U S I N E S S A N A L Y S T

☎ +91 6367586228
✉ rajatkumawat2002@gmail.com
📍 Jaipur, Rajasthan

PROFILE

I am a qualified Business Analyst with experience developing, documenting, and implementing innovations that advance business goals. Draw on strong knowledge of tailored software solutions to raise efficiency. Generate fresh, cost-effective solutions that help drive sustained revenue and profit growth

SKILLS

- Documentations (BRD, FSD, FRS, SRS, SRD, etc..)
- Wireframing
- Digital Marketing (**Google Certified**)
- Microsoft Office
- WordPress
- Interpersonal Skills & Strong Communication
- AI Tools

EXPERIENCE

BUSINESS ANALYST PROGRAMMATES PVT LTD. Jan 2023 to Present

- Collaborating with stakeholders to identify and document business requirements, objectives, and constraints.
- Building and maintaining strong relationships with stakeholders, including clients, project managers, development teams, and subject matter experts.
- Creating clear and concise documentation, such as BRD, FSD, FRS, SRS, SRD, etc.
- Collaborating with testing teams to develop test cases, perform system testing, and ensure the quality and integrity of the delivered solution.
- Monitoring key performance indicators (KPIs), conducting post-implementation reviews, and recommending process improvements to drive ongoing business success.

EDUCATION

BACHELOR OF COMMERCE

INDIRA GANDHI NATIONAL OPEN
UNIVERSITY
2020 - 2023

CLIENT RELATIONSHIP MANAGER

FUTURETEK COMMERCE PVT LTD. (eShiksha) Nov 2021 to Dec 2022

- Handling client complaints and sought timely resolutions.
- Address technical issues and coordinated with technical team to seek resolutions.
- Monitor clients accounts and identified possible issues.
- Addressed client inquiries.
- Handling team.