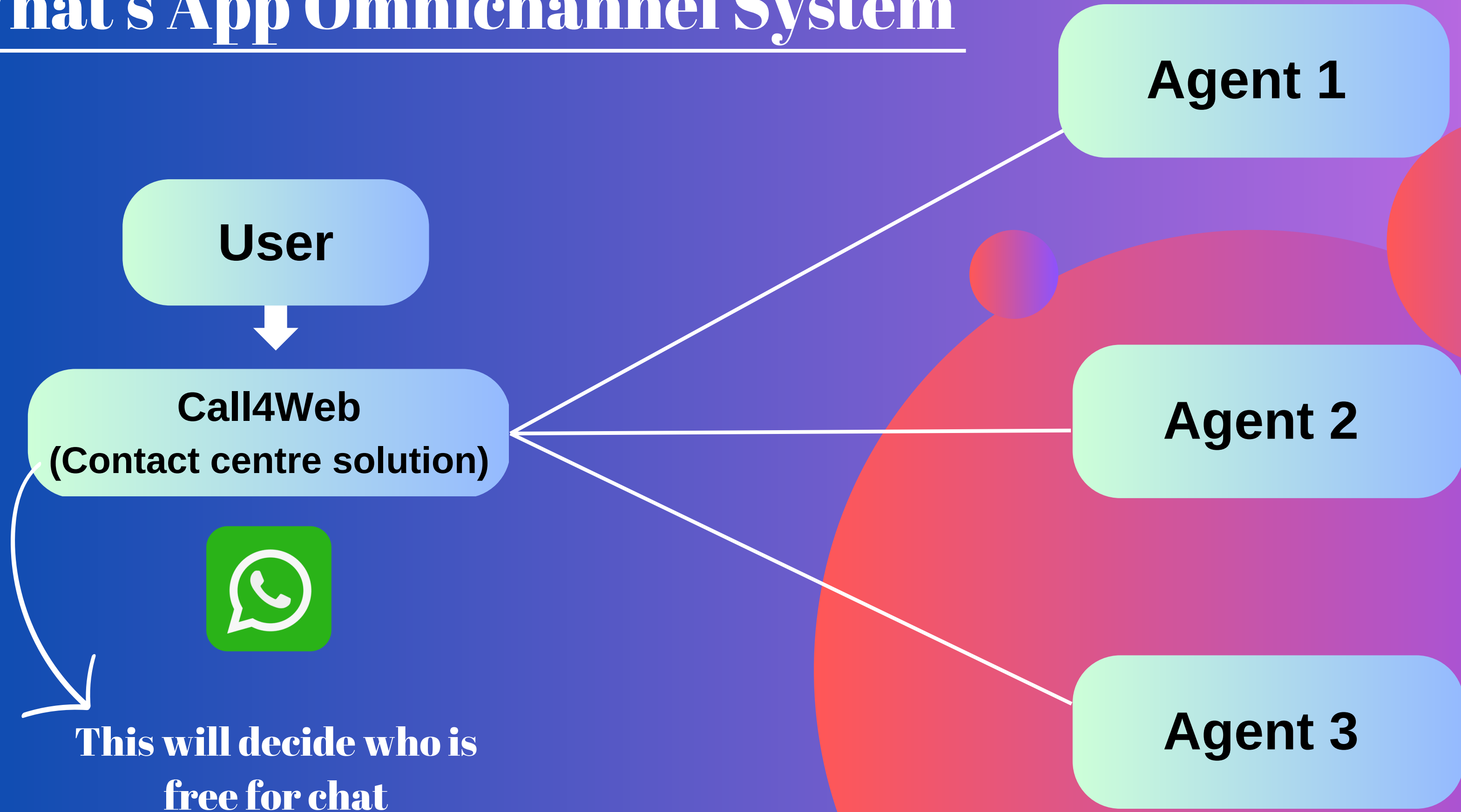# • What is Whats app omni channel?

WhatsApp Omnichannel is a powerful tool for businesses to communicate with their customers. It allows you to send and receive messages across multiple channels, making it easier to provide great customer service

What's App Omnichannel System

Agent 1

User

Call4Web
(Contact centre solution)

Agent 2

This will decide who is
free for chat

Agent 3

Conclusion

Using **WhatsApp Omnichannel** can help businesses to provide better customer service, increase customer satisfaction, and build stronger relationships with their customers. You can get started with WhatsApp Omnichannel and start seeing the benefits for your business.

THANK YOU

FOR SHOWING INTEREST IN OUR SERVICES