

Dormire Shala

 **Malishevë, Kosovo**
 +383 48 333 523
 shaladormire1@gmail.com

Objective

Motivated and detail-oriented IT technician with hands-on experience in computer networks, basic cybersecurity, and software fundamentals. Cisco-certified and passionate about continuous learning, seeking a remote position in network administration, IT support, or junior cybersecurity.

Skills

- Cisco Networking (Certified)
- Network Setup and Configuration (LAN/WAN)
- Basic Cybersecurity Principles
- Windows & Linux OS Troubleshooting
- Basic Programming (Python, HTML, JavaScript)
- Good Communication in English (6 levels completed)

Education

IAAP "Skënder Luarasi" – Suharekë
Technical School – IT for Business 2022 – 2025
UBT" University for Business and Technology"-Prishtinë
Bachelor-Computer Science & Engineering

Certifications & Courses

-  Cisco Network Certificate – Cactus Education
-  Cybersecurity Training – Cactus Education
-  English Language Course (6 Levels)
-  Programming Course (Front-end)

Projects

School Network Design & Implementation
- Successfully planned and deployed the internal network infrastructure of the school.
- Installed and configured routers, switches, and access points.
- Worked with IP addressing, cable management, and wireless setup.

Internship Experience

Internship – Telkos, Suharekë
• Completed an unpaid internship focusing on networking and IT systems.

- Gained hands-on experience in configuring network devices and providing technical support.
- Worked alongside experienced technicians in real-world network environments.

Languages

- Albanian – Native
- English – Intermediate (B1–B2 level)