QuickBite Express Crisis Recovery Dashboard

| Crisis Impact Overview	City & Restaurant Performance	Delivery SLA & Cancellation	Customer ratings & sentiment

Total Orders by Month

● Recovery ● Pre-crisis ● Crisis

Month	Value
January	15.0K
February	4.7K
March	1.6K
April	0.5K
May	0.2K
June	0.0K
July	0.0K
August	0.0K
September	0.0K
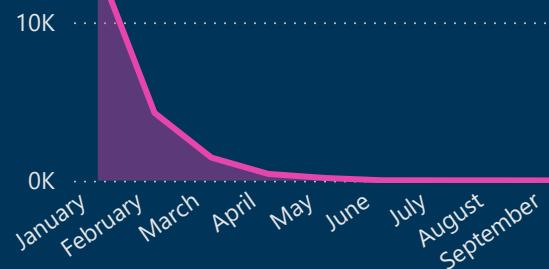
Customer segments

● At-Risk ● Lost ● Active

31.82%
36.23%
31.95%

Order trends

10K
0K

January
February
March
April
May
June
July
August
September
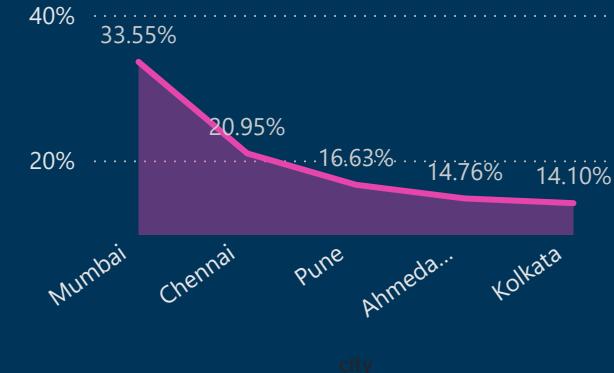
Top 5 cities - Largest decline

40%
20%

33.55%
20.95%
16.63%
14.76%
14.10%

Mumbai
Chennai
Pune
Ahmeda...
Kolkata

city

Delivery delay

● Avg_Actual_Delivery ● Avg_Expected_Delivery
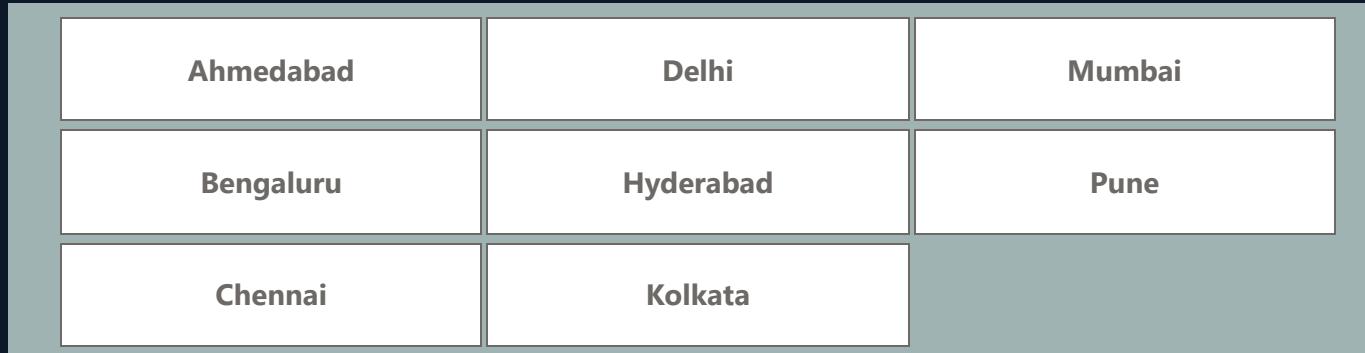
40
37

Pre-crisis

QuickBite Express Crisis Recovery Dashboard

Crisis Impact Overview

City & Restaurant Performance

Delivery SLA & Cancellation

Customer ratings & sentiment

Ahmedabad	**Delhi**	**Mumbai**
Bengaluru	**Hyderabad**	**Pune**
Chennai	**Kolkata**	
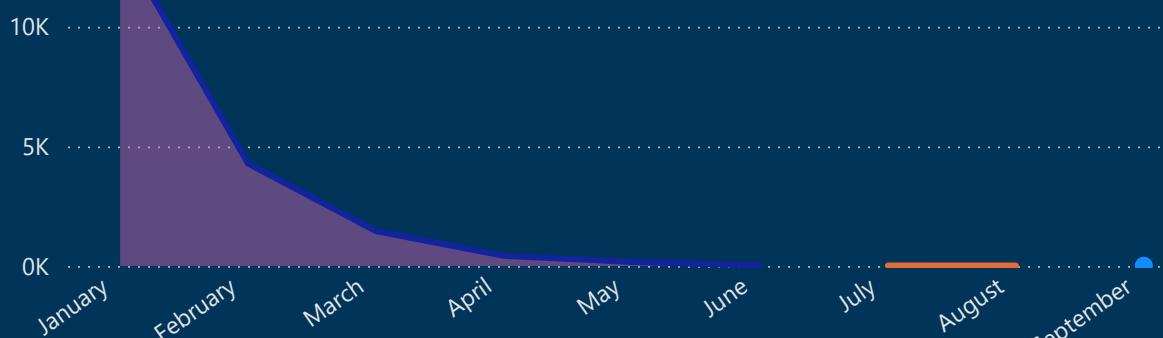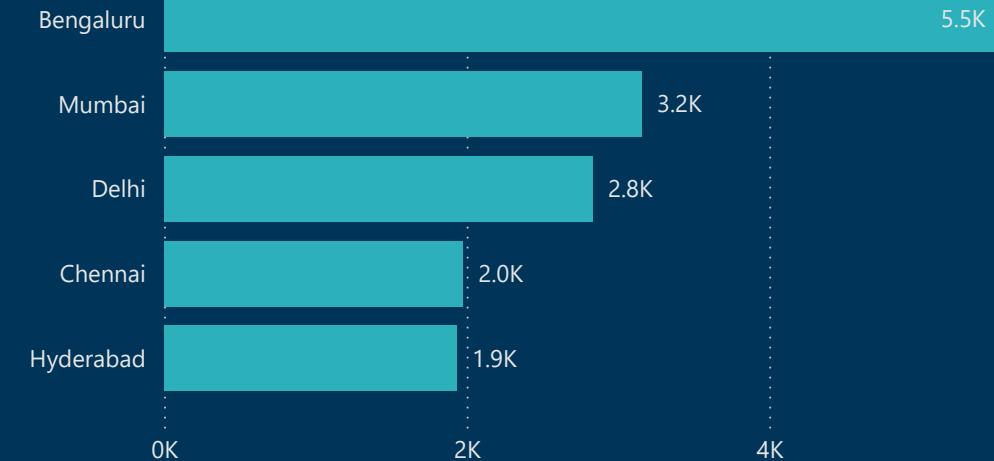
56
Avg_Actual_Delivery

Monthly orders trend

● Crisis ● Pre-crisis ● Recovery
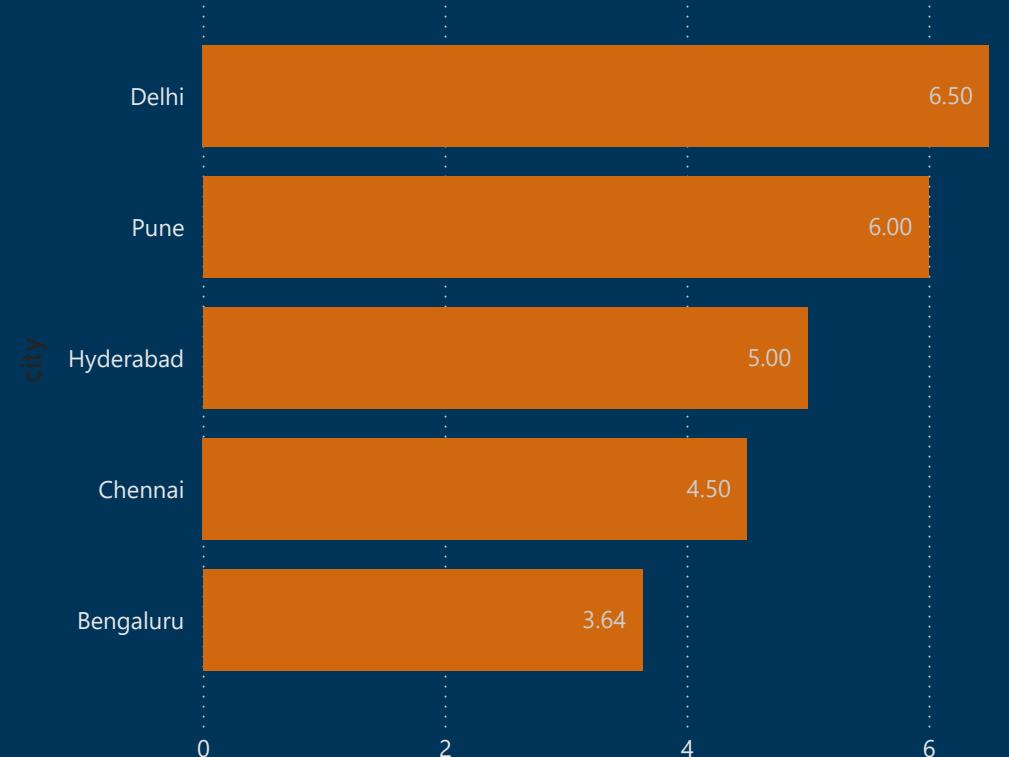
10K

5K

0K

January February March April May June July August September

Citywise Total Orders

Bengaluru — 5.5K

Mumbai — 3.2K

Delhi — 2.8K

Chennai — 2.0K

Hyderabad — 1.9K

0K   2K   4K

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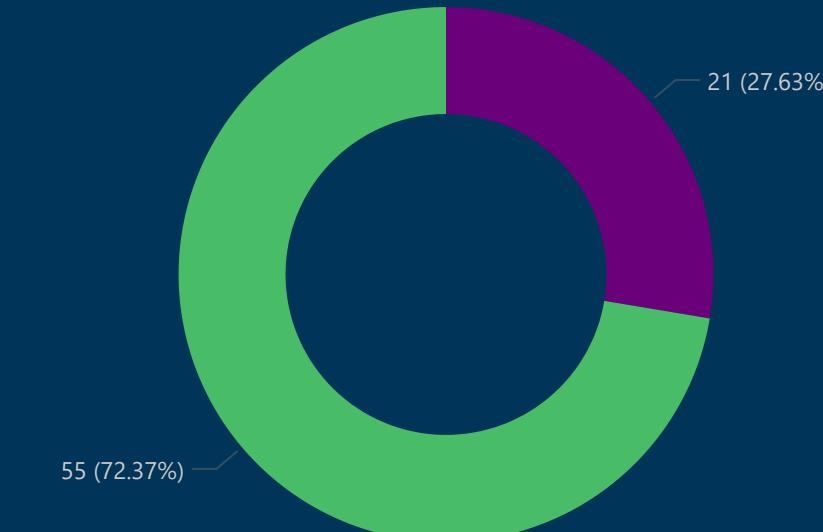
Customer ratings & sentiment

Average of delivery_delay by city

| City	Value
Delhi	6.50
Pune	6.00
Hyderabad	5.00
Chennai	4.50
Bengaluru	3.64

city

OnTimeDeliveries and DelayedDeliveries
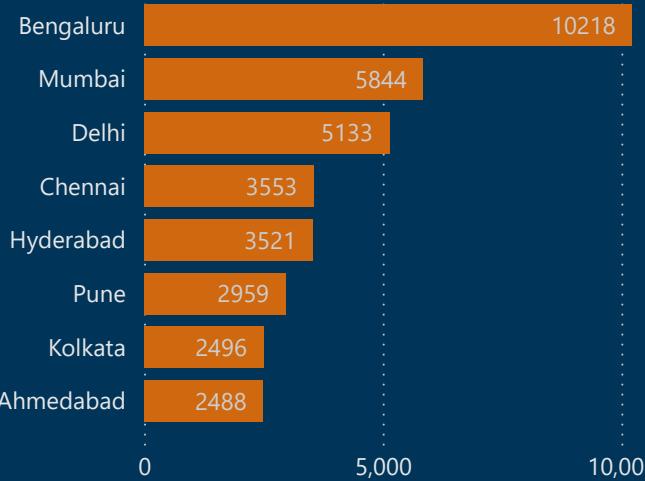
● OnTimeDeliveries ● DelayedDeliveries

21 (27.63%)

55 (72.37%)

QuickBite Express Crisis Recovery Dashboard

Crisis Impact Overview

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Delivery SLA & Cancellation

Customer ratings & sentiment

Sum of sentiment_score by city

City	Score
Bengaluru	10218
Mumbai	5844
Delhi	5133
Chennai	3553
Hyderabad	3521
Pune	2959
Kolkata	2496
Ahmedabad	2488

Top 10 Restaurant name by Average rating

Restaurant	Rating
Classic Tandoor Heaven	4.24
Sri Express Point	4.17
Thindi Mane Grill Darbar	4.16
Punjabi Express Central	4.04
Spicy Tandoor Cafe	4.03
Tandoori Curry Nest	3.95
Punjabi Kitchen Point	3.90
Hot & Crispy Curry Bhojanalay	3.81
Hot & Crispy Biryani Heaven	3.76
Hot & Crispy Kitchen Clouds	3.68

40.02K
PositiveSentiment

16K
NegativeSentiment

13K
NeutralSentiment