


Problem Statement

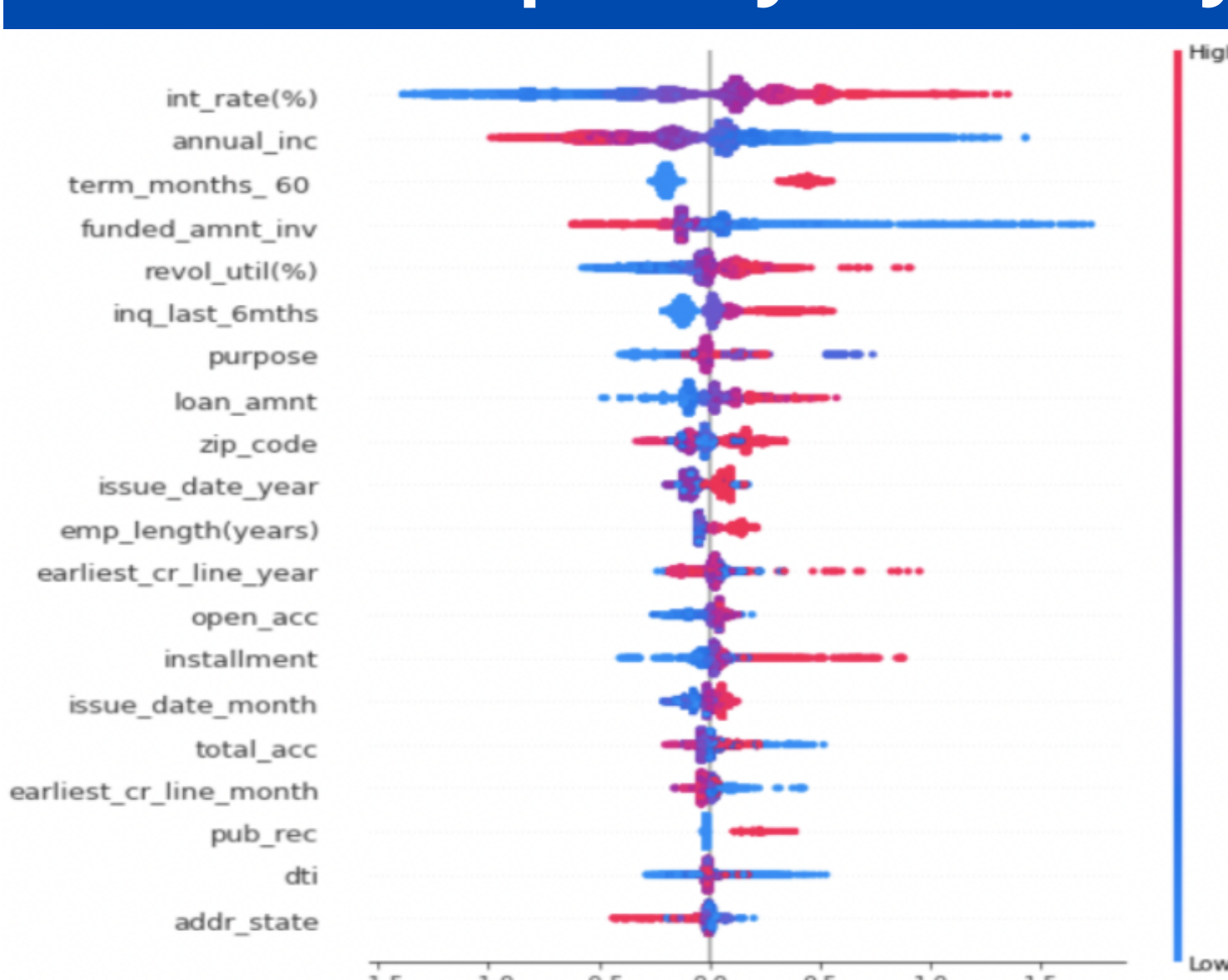
Predict: Which customers will default based on their historical data?

Prescribe: Which interest rate should we give to each cluster of customers to maximize our bank's profit?

Optimize Considering Real-World Constraints: How can we do that while considering next year's cut in budget?



Exploratory Data Analysis



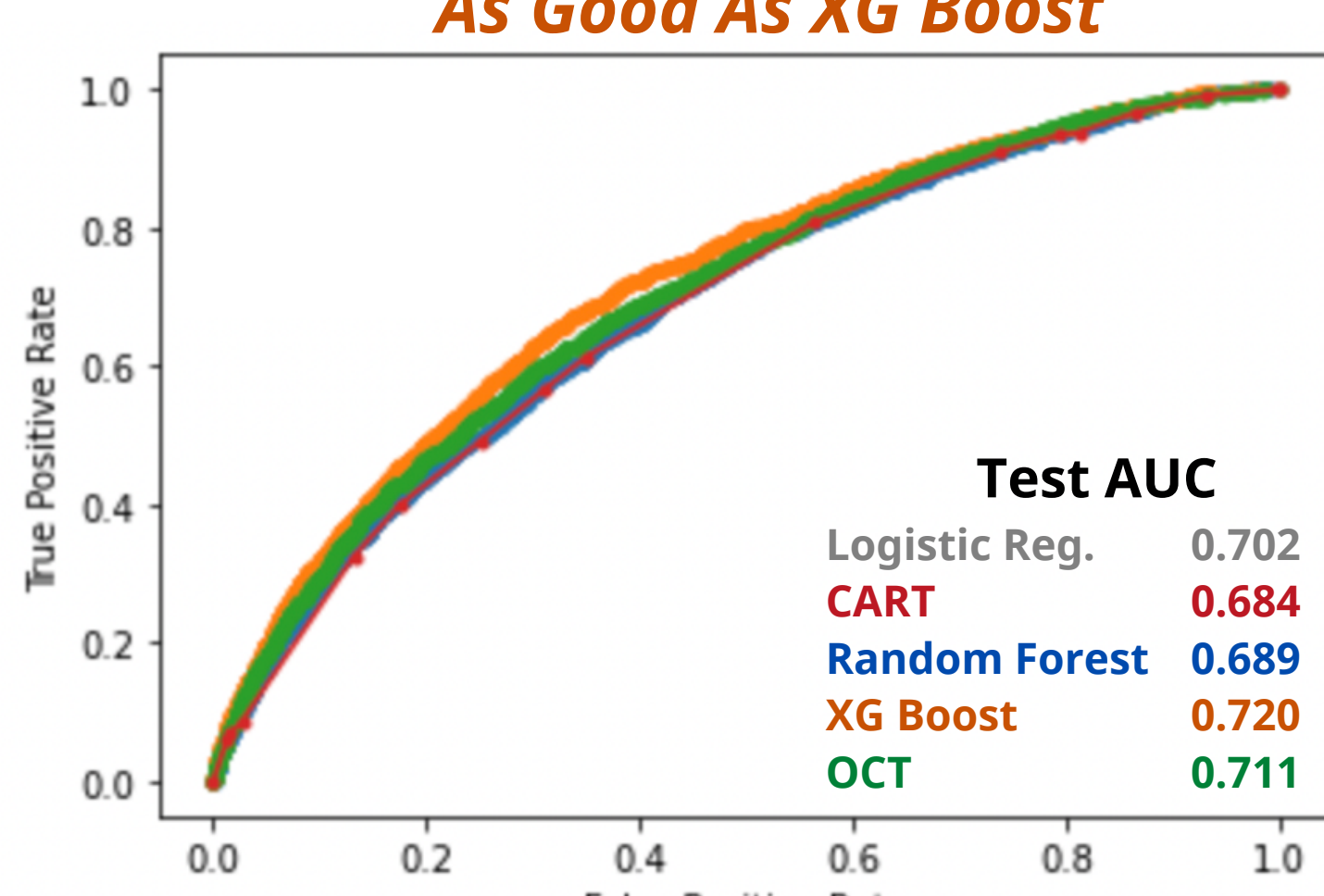
Sparse Logistic Regression
13 out of 33 Features

XG Boost Important Features

Methodology

1 PREDICT LOAN DEFAULT

Optimal Classification Tree (OCT)
As Good As XG Boost



Test AUC

Logistic Reg.	0.702
CART	0.684
Random Forest	0.689
XG Boost	0.720
OCT	0.711

OCT Gave More Interpretable Results than CART

CART only showed 1 leaf predicting default while OCT gave a highly interpretable general clustering of customers (below)

Shorter Term (3-years)

- High Interest Rate > 14% Default
- Medium Interest Rate 8 – 14% Depend on loan amount, # of inquiries, amount committed by investors
- Low Interest Rate < 8% No Default

Longer Term (5-years)

- Medium to High interest rate > 10% Default

2 PRESCRIBE OPTIMAL INTEREST RATE TO MAXIMIZE PROFIT

Deep-dive on the Policy Tree Methodology

Inputs: Sparse Features (more interpretable results) | Treatment = 3 Interest Rate Brackets

Reward Matrix Calculation: Calculating the profit or loss based on the probability of default under each interest rate (using threshold of 0.5). Manipulating the matrix to include a no loan category for very risky customers gives a flexible edge over the prescriptive trees as the bank can now give no loan instead of giving a high interest loan.

Optimal Prescriptive Tree

- One-Step Approach Predicting and Prescribing at Once
- R² = 0.68 (prescribed vs actual profit)
- More Risky (higher interest rate) Prescriptions \$ 300 M

Optimal Policy Tree

- Two-Step Approach Reward matrix is required as an input
- R² = 0.81 (prescribed vs actual profit)
- Less Risky (lower interest rate) Prescriptions \$ 102 M

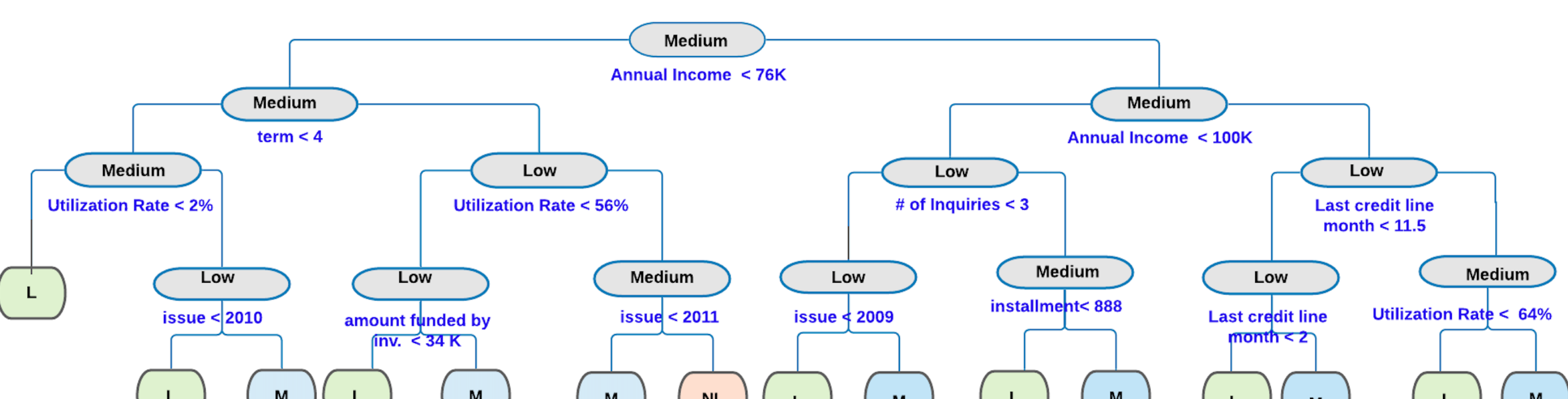
Policy Trees proved to be a better and more flexible approach for this problem

Customer	No Loan	Low	Medium	High
1	0	0.10	0.39	0.56
2	0	0.15	0.21	0.50
3	0	0.53	0.56	0.57

Probability of Default Matrix

Customer	No Loan	Low	Medium	High
1	0	1614.72	-15639	-21007.5
2	0	1983.51	7750.27	-24120.6
3	0	-3484.42	-4691.83	-6302.25

Profit Reward Matrix



3 OPTIMIZE - Simulate Real-Life Constraints

To develop a comprehensive methodology, an optimization model is formulated to maximize profit using the optimal prescriptions obtained from the previous step while simulating real-life budget and maximum # of customers constraints.

Input Parameters:

- n:** current number of customers
- m:** maximum number of customers to be credited
- b:** budget / total loan amount that can be credited
- λ:** penalizes customers based on their risk of default
- r_i:** risk of default for each customer *i* (from reward matrix)
- t_i:** term of loan for each customer *i*
- int_i:** interest rate prescribed by OPT for each customer *i*
- lmax_i:** maximum loan amount for each customer *i*

Decision Variables:

- l_i:** loan amount credited to customer *i*
- z_i:** whether the bank credits customer *i* or not

$$\max_{z,l} \sum_{i=1}^n \left(l_i * z_i * \left(1 + \frac{int_i}{100 * 12} \right)^{12t} - l_i \right) - (\lambda * z_i * r_i)$$
$$s.t. \sum_{i=1}^n z_i \leq m$$
$$\sum_{i=1}^n l_i \leq b$$
$$l_i \leq z_i * lmax_i \quad \forall i \in \{1, \dots, n\}$$
$$z_i \in \{0,1\} \quad \forall i \in \{1, \dots, n\}$$

RESULTS & CONCLUSIONS

Leveraging such an end-to-end methodology can help banks optimize their budgets by deriving optimal decisions in terms of who to lend to and at what interest rate to ultimately maximize their total profit

Total Profit

Actual	OPT Prescription	OPT Prescription + Constraints
\$ 42 M	\$ 102 M	\$ 95 M

+126% overall increase in profit