User Feedback:-

Bot: Hi! Did you like the training module on ID theft?

User: Yes, it was good. I enjoyed learning

Bot: What specific features did you like?

User:

Bots: Do you think learning about identity theft was needed and helpful?

User: Yes-

* I think so. It helped me to be more thoughtful about my personally identifiable information.
* Yes, it was helpful enough.

Bots: Do you think you can effectively use the strategies learned?

User: Yes-

* I think I can protect myself with the help of practice.

User: No-

* No, I hope to have more practice sessions.

User: No-

* No, I learned nothing new.
* No, I hope to learn more than this.

User: No, I did not

Bot: What didn’t you like about the module?

User:

Bots: Do you think learning about identity theft was needed and helpful?

User: Yes-

* I think so. It helped me to be more thoughtful about my personally identifiable information.
* Yes, it was helpful enough.

Bots: Do you think you can effectively use the strategies learned?

User: Yes-

* I think I can protect myself with the help of practice.

User: No-

* No, I hope to have more practice sessions.

User: No-

* No, I learned nothing new.
* No, I hope to learn more than this.

Flow 1:

A screen shot of a computer screen

Description automatically generated with low confidence

Flow 2:

A screenshot of a computer program

Description automatically generated with low confidence

Flow 3:

A picture containing text, screenshot, font

Description automatically generated

Flow 4:

A screen shot of a computer screen

Description automatically generated with low confidence

Flow 5:

A screenshot of a computer error

Description automatically generated with low confidence

Flow 6:

A picture containing text, screenshot, font

Description automatically generated