# SHALINI SINGH

Mobile#: +91- 7001329703 | Email: shalini.singh14us@gmail.com | Kolkata,WB, India | LinkedIn

"As a Salesforce Developer, I aim to build scalable, impactful solutions that drive business success and enhance user experience. I'm committed to deepening my expertise, innovating through automation, and being a reliable problem-solver within my team".

#### **OBJECTIVE**

Targeting opportunities as a Salesforce Developer to leverage expertise in developing innovative solutions. My current goal is to apply my knowledge to real-world projects

#### **PROFILE SUMMARY**

- 2 years of hands-on experience in the IT sector, specializing in Salesforce Development at Cognizant.
- Engaged as a Developer, dedicated to honing expertise in the LWC framework and elevating project development standards.
- Proficient in Apex, Visualforce, Lightning Components, and Java.
- Demonstrated ability to develop and optimize scalable solutions.
- Enhanced business processes and driven growth.
- Strong problem-solving skills.
- Eager to contribute to innovative projects.
- Work with Java Spring Boot framework to develop API for project.

# **TECHNICAL SKILLS**

• Salesforce Administration • Salesforce Development • Lightning Web Component(LWC) • Apex Programming • SOSL & SOQL Queries • Java • Spring Boot • MySQL • Aura • Devops • Git & Github

#### **WORK EXPERIENCE**

# Programmer Analyst, Cognizant Tech. Solutions, Kolkata | Sep'22 - Present

- Spearheading Salesforce projects, optimizing processes, driving operational efficiency and data protection measures to ensure project success. Collaborating with cross-functional teams to design and implement innovative solutions.
- Conducting in-depth analysis to optimize Salesforce processes and enhance user experience.
- Providing technical expertise in Lightning Web Components (LWC).
- Managing data integration and customization using Salesforce tools.

# EAS Salesforce Intern, Cognizant, Kolkata| Mar'22 - Aug'22

- Worked on Salesforce Aura framework, enhanced functionalities, collaborated with senior developers, and earned 166 badges in Trailblazer.
- Contributed to project planning and execution, developed custom objects, and provided technical support.
- Dedicated to continuous learning, resolved technical challenges, ensured timely delivery, and fostered a collaborative work environment.

# **EDUCATION**

- MCA (Master of Computer Application) from Heritage Institute of Technology, Kolkata, India.
- B.Sc.(Hons Computer Science) from St. Xaviers College, Burdwan, West Bengal.

#### **CERTIFICATIONS**

- CEH Certification (In Progress)
- Udemy Devops with Salesforce DX | Aug'24
- Financial Services Cloud Accredited Professional | Apr'24
- Professional Salesforce Platform Developer I | Mar'23
- Salesforce Certified Administrator | Feb'23

- Core Java | Nov'20
- Udemy Learn Spring Boot in 100 Steps JavaFramework
- Udemy- The complete Oracle SQL Certification Course
- Udemy Docker for the Absolute Beginner Devops
- Pre Security Learning Path
- Introduction to Cyber Security Learning Path
- Deloitte Virtual Experience ProgramParticipant

# **PERSONAL DETAILS**

Gender: Female Marital Status: Unmarried

Languages Known: English, Hindi, Bengali.

### **SOFT SKILLS**

Proactive
Interpersonal Skill
Effective Communication

Empathy
High Business Ethics
Analytical Problem Solving

# **ANNEXURE-PROJECTS UNDERTAKEN**

Project #1: Project Management Enterprise Application – Salesforce | Role: Salesforce Developer | Architecture/Platform: - Salesforce (SFDC) | Languages/Tools: Salesforce, APEX, LWC, Aura and lightning components

- It is an application developed and running on the Salesforce Platform used for Project Management of all the projects of Cognizant's Clients globally.
- It all about project management of projects from creating an opportunity to completion of project i.e. Maintaining all the information of projects, deals, resource allocation, revenues & costing, approvals, completion of projects.

Project #2: Portfolio Builder | Industry: Corporate IT | Role: Assistant Manager-Technology | Role: Salesforce Developer | Architecture/Platform: - Salesforce (SFDC) | Languages/Tools: Salesforce, APEX, LWC, Aura and lightning components

- This application is about keeping a record of all projects within a resume, using LWC, API integration, styling hooks, data modeling.
- Experience Site building using LWR template.
- Calling API through APEX and building surveys and publishing