

BLOOM WITH PAYPAL

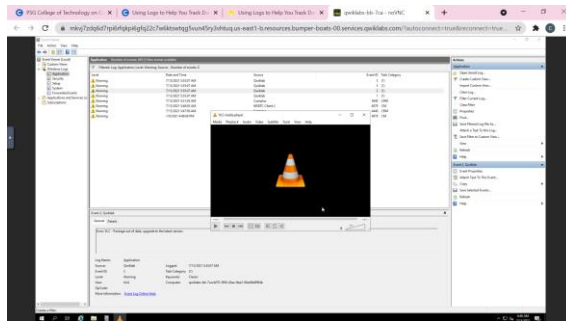
MODULE-2 – ASSIGNMENT-2

Using Logs to Help You Track Down an Issue in Windows

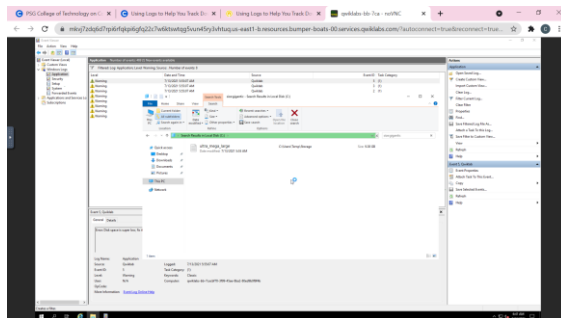
CHERUKURI SHALINI

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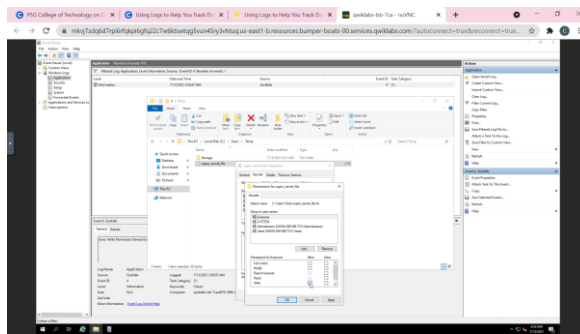
- Updating software that's out-of-date



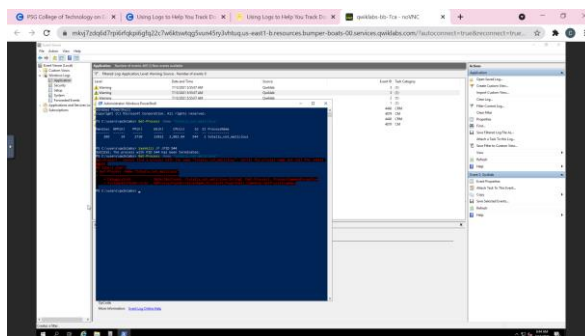
- Finding and deleting files



- Modifying file permissions



- Finding and terminating specific processes



Operating Systems and You: Becoming a Pro... > Week 6 > Using Logs to Help You Track Down an Issue in Windows

Using Logs to Help You Track Down an Issue in Windows

Introduction

In this lab, you'll use logs to help you troubleshoot and track down an issue. As an IT Support Specialist, it's crucial that you know how to troubleshoot and "follow the cosmic crumbs." There are five different issues that you'll need to resolve, using the skills you've learned so far in this course.

Head's up: You'll experience a delay as the labs initially load (particularly for Windows labs). So, please wait a couple of minutes for the labs to load. The grade is calculated when the lab is complete, so be sure to hit "End Lab" when you're done!

What you'll do

Here are the concepts you need to be familiar with before taking this lab:

- Updating software that's out-of-date
- Finding and deleting files
- Modifying file permissions
- Finding and terminating specific processes

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The scenario

Your computer is having some issues and you can't seem to figure out what's wrong. Although you're a log expert, you're not sure how to use the logs to figure out what's going on.

You'll use logs to troubleshoot issues on a Windows VM, which you'll then fix using the knowledge you've gained from the other labs that you've completed.

You'll have 60 minutes to complete this lab.

Passed: 100%

This course uses a third-party tool, Using Logs to Help You Track Down an Issue in Windows, to enhance your learning experience. The tool will reference basic information like your name, email, and Coursera ID.

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