Welcome to Veritas Loom. You must complete this provisioning form in order to proceed for Onboarding to Loom platform. Once you have completed this form, please email the form to Veritas contact who approached you for Beta.

# Veritas Information Map Services Order Information

|  |  |
| --- | --- |
| Request Type | Pre-Beta Onboarding  New Service or Subscription  Increase Capacity Licensing  Trial or Proof of Concept request |

# Company Information\*

| Contact to receive welcome letter (This resource will be sent the initial communications as well as the master Information Map login details): | |
| --- | --- |
| Company Name |  |
| Customer Admin Contact Name |  |
| Customer Admin Contact Telephone Number |  |
| Customer Admin Contact Email Address |  |
| Desired Default Tenant Name (Optional) |  |

# Veritas Account Team

| Please enter the details of your Veritas Account Manager (if known): | |
| --- | --- |
| Account Manager name |  |
| Account Manager contact email address |  |
| Account SE name |  |
| Account SE contact email address |  |

# Veritas Partner

| If you normally conduct your business with Veritas through a partner, please enter details of the partner (if known): | |
| --- | --- |
| Partner name |  |
| Partner Account Manager name |  |
| Partner Account Manager contact email address |  |
| Partner Account SE name |  |
| Partner Account SE contact email address |  |

# Technical Contacts\*

| Technical contacts for the Veritas Loom: | |
| --- | --- |
| Primary Tenant administrator name\* |  |
| Primary Tenant administrator email address\* |  |
| Primary Tenant administrator phone number\* |  |

# Veritas Loom URL\*

| Use following URL when onboarding confirmation is received | |
| --- | --- |
| Veritas Loom Beta URL | https://<URL> |

# Data Center Location\*

| The Veritas Loom platform is deployed by Veritas SaaS operations team in Azure in US-West-2 location only. | |
| --- | --- |
| Onboard to following location | US-West2 |

# Content Sources

| Indicate all content sources that you intend to connect to and analyze content from with Veritas Loom: |
| --- |

|  |  |  |
| --- | --- | --- |
| Veritas Backup Exec (v20 or later) | IBM Filenet | Microsoft SharePoint Online |
| Veritas NetBackup (v7.6 or later) | Microsoft Azure SQL Storage | Microsoft SharePoint On-Premises |
| Veritas NetBackup Appliances (v2.6 or later) | Microsoft Azure Storage Blob | Microsoft SQL Server |
| Amazon S3 | Microsoft Azure Storage File | OpenText Documentum |
| Box | Microsoft Exchange Online | OpenText Livelink |
| Google Cloud Storage | Microsoft Exchange On-Premises | Oracle Databases |
| Google GDrive | Microsoft OneDrive for Business | S3 Generic Connector |
| Google GMail | Native FS (Netapp, Windows File Server) |  |

# Other Information

| Your answers to the following questions will enable Veritas to provide you with an appropriate level of support while implementing your Veritas Loom service: | |
| --- | --- |
| Approximate volume of data you intend to bring in | No. of Content sources  Appx Total Number of objects in thousands       K |

|  |  |
| --- | --- |
| Outgoing public IP addresses | List IP addresses of gateways which are exposed to internet for connecting to Veritas Loom platform  (Typically, gateway public IP addresses only from those regions from where users and data engines will connect to Loom platform) |

Trade and Compliance

# GMP

The US Government controls the use of “ENC Restricted” encryption technology to Government, Military and Police related end-use activities outside of the “Supplement 3 Countries.”

Are any parties located **OUTSIDE** the GMP Country list below?

**Yes: Answer the GMP question (below)**

**No:** Skip GMP question

| Supplement 3 Country list | | | | | | | |
| --- | --- | --- | --- | --- | --- | --- | --- |
| Austria  Australia  Belgium  Bulgaria  Canada | Czech Republic  Cyprus  Denmark  Estonia  Finland | France  Germany  Greece  Hungary  Iceland | Ireland  Italy  Japan  Latvia  Lithuania | Luxembourg  Malta  Netherlands  New Zealand | Norway  Poland  Portugal  Romania | Slovakia  Slovenia  Spain  Sweden | Switzerland  Turkey  United Kingdom  United States\* |

\*Also includes US Possessions & Territories

| GMP Question | | |
| --- | --- | --- |
| Is the end-use related to any government, military or police entity or, is the end-user a government, military or police entity? (§736.2 and §742.15 of the EAR) | Yes | No |

# EPCI

The United States prohibits exports and re-exports of items if the exporter knows that the items will be used in certain prohibited end uses such as nuclear, missile, and chemical and biological activities. These controls are known as EPCI, or Enhanced Proliferation Control Initiative controls.

**For users in the Asia Pacific Japan (APJ) region, are all users located in Australia, Japan, or New Zealand?**

**YES** Skip EPCI questions

**NO** Answer the EPCI questions:

**For users in the America’s & Europe, Middle East, & Africa (EMEA) are any users in one of the locations below?**

**NO** Skip EPCI questions

**YES** Answer the EPCI questions:

| EPCI Required for Sales to End-Users in the Following Locations | | | | | | | |
| --- | --- | --- | --- | --- | --- | --- | --- |
| Armenia  Azerbaijan  Bahrain  Belarus  China | Egypt  Gaza Strip  Georgia  India  Iraq | Israel  Jordan  Kazakhstan  Kuwait  Kyrgyzstan | Lebanon  Libya  Macau  Moldova  Mongolia | Myanmar [Burma]  Occupied Palestinian Territory | Oman  Pakistan  Qatar  Russia  Saudi Arabia | Taiwan  Tajikistan  Turkmenistan  United Arab Emirates | Uzbekistan  Vietnam  West Bank  Yemen |

| EPCI Questions | | | |
| --- | --- | --- | --- |
| 1) | **NUCLEAR**: Is the end-use related to any nuclear activities including, but not limited to, explosive activities, certain safeguarded and unsafeguarded nuclear activities or in a maritime nuclear propulsion project? ( §736.2, §742.3, §744.2.a.2 and §744.5 of the EAR) | Yes | No |
| 2) | **CHEM/BIO**: Is the end-use related to the design, development, production, stockpiling or use of chemical or biological weapons? (§736.2, §742.2 and §744.4.a of the EAR) | Yes | No |
| 3) | **SPACE**: Is the end-use related to the design, development, production or use of space launch vehicles? (§736.2 and §744.3.a of the EAR) | Yes | No |
| 4) | **MISSILE**: Is the end-use related to the design, development, production or use of Missiles? (§736.2, §742.3 and §744.4.a.2 of the EAR) | Yes | No |

Onboarding process:

Customer Onboarding and tenant creation

After the provisioning form is validated, and all necessary information is verified to be present, the provisioning team member can begin on-boarding process for the specific customer.

The provisioning team member will have Partner admin role user in the Beta deployment for Veritas Loom.

He/She logs in, and then navigates to Organizations, and clicks on Customers.

There, she clicks on Add button.

Based on the information present in Provisioning form, the customer name and customer admin First name, last name and email address is entered. The billing ID is at this point notional, and any numeric value can be entered there.

If the form indicates a desired default tenant name, it is changed accordingly. Then, by clicking on Save, the customer account is created. A success display message is shown indicating customer account creation and assignment of customer admin.

A default tenant creation process is triggered and should be completed in few minutes.

The provisioning team member ensures that tenant creation was successful by viewing appropriate logs.

Also, the provisioning team will add public IP addresses given by customers to white list of IP addresses.

Customer admin receives a welcome email once the user is added for him in Veritas Loom under his customer.

He can click on the link to reset password. Once password is reset, he can access Veritas Loom interface by launching the URL given in provisioning form.

After logging in, with help of Veritas provisioning team, he will do following over a webex:

Verify that default tenant is active by going to Organizations->Tenants

Go to Organizations/users and add user with tenant admin role who will be technical contact provided in provisioning form. This user/person will also receive welcome email once he is added. That user can similarly reset password and log-in.

Add more users as desired for various officers with role tenant user.