

SHALOO SHALINI

Full Stack Documentation (Information Architect, Docs Engineer, Tech Writer)

Building what's worth writing. Writing what's worth reading, igniting minds.



COORDINATES

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WORK SAMPLES

Blog: [EIP-7702 Musings](#)

Open Source: [GenPipes](#)

Web3: [Personas](#)

Dev Docs: [Arcana Network](#)

Marketing: [Cloud TL Series](#)

Portfolio: [Body of Work](#)

EDUCATION

Delhi Institute of Tech (Delhi University) **94% with honors**
B.E Computer Science 1993

OVERVIEW

Turning **complexity** into **clarity**, bridging the customer-product gap with full-stack technical documentation.

I translate deeply technical concepts into accessible, **UX/DX/CX-driven documentation**. I specialize in user guides, developer and API docs, product briefs, and sales and marketing collateral that spark meaningful conversations. I drive value across engineering, sales, and marketing through docs-as-code workflows, hands-on execution, information integrity, and strong technical depth to create seamless product onboarding.

Reach out for **product documentation** that's **accurate, alive, and accessible** in fast-evolving environments.

PROFESSIONAL EXPERIENCE

Full Stack Docs, GenPipes, McGill University — 2019–now

Successful participant in 1st **Google Season of Docs 2019**, selected for [GenPipes](#) and [Numpy](#) content. Built docs-as-code implementations for genetic analysis pipelines, deployed at RTD. Proactive, sole docs contributor, keeper across all versions, mentor. [Python, Sphinx, Hugo, Jinja2, RTD, Mermaid, Schedulers, GA]

Information Architect, Docs Engineer Arcana Network (acquired by Avail) — 2022-2025 (3 yrs)

Simplified, streamlined complex blockchain onboarding with comprehensive, user-friendly [documentation](#). Automated API docs, build SDK guides, sample code, collaterals, technical blogs, while providing critical UX insights and managing GitHub CI/CD doc processes. [Restructured Text, Markdown, MkDocs, Docusaurus, Nextra, GitHub,, Vale, Netlify, Notion, React, Vite, Vue, HTML/CSS, Python, Go, Javascript, Typescript, Rust, C, C++, Shell scripts,]

Docs-as-Code, Consultant — 2014–2022 (IDC, Veritas, Developerhub, PulseSecure, WiteSand) (8 yrs)

Leveraged expertise in enterprise SW products, distributed computing, cloud, SaaS, Networking and AI/ML to drive customer-centric technology adoption by simplifying deeply technical concepts to new users.[Product documentation, Docs-as-code, Marketing Collaterals, Briefs, Battle Cards, Competitive Analysis, Performance Management, Blogs, Training traditional tech writers to docs-as-code, devops, API docs, Swagger, OpenAPIs, Postman, Sphinx, Readme, Jenkins]

VP Technical Marketing, PrimaryIO (Cachebox) — 2013-2014 (1 yr)

Developed product strategies, created **marketing collateral**, and leveraged engineering insights to enhance product positioning and market presence in the telecom space in Korea (yes, before Kpop/BTS went global).

Technology Marketing, Consultant — 2010–2013 (4 yrs)

Empowered Sales & Marketing at **IBM, Intel, NetMagic, CacheBox, SignalFX** with strategic marketing collaterals, *competitive analysis*, and *technical documentation*. [Thought Leaders](#) series. [Collaterals]

Product Manager, Librato (SolarWinds) — 2008-2010 (2 yrs)

Pioneered developer advocacy, **PoCs**, crafted innovative product strategies, and collaborated with sales and marketing to drive successful product launches in DR, HA, and technical marketing. [Inbound, blogs, PoCs]

SW Architect, Evergrid — 2006-2008 (2 yrs)

Architected and led HPC IP-based enterprise computing solution (process containers) for DR and server consolidation before VMs were a thing. Launched a new innovative process migration and disaster recovery product while building high-performing engineering teams. [C/C++, Java, Checkpoint-restart, HPC]

Principal SW Engg, Veritas, Symantec Research Labs — 2004-2006 (2 yrs)

Demonstrated research-to-project transformation via innovative storage I/O optimization tech (SoC simulation techniques for storage analytics), built P2P distributed FS with NFS/CIFS connect. [P2P, Cloud, Research]

Engineering Manager, Veritas — 1999-2003 (4 yrs)

Led the design and delivery of VERITAS Enterprise Administrator platform, scaled engineering (6 to 24 devs), hands on manager, component owner, drove X-platform releases in distributed data management and storage solutions. [Distributed FS, VM, C, C++, Java, Windows NT, HP Unix, Sun Solaris, CORBA/NDIS interface, Storage Management, Backup]

SMTS, Cadence Design Labs — 1998-1999 (1 yr)

Moved from SW to HW engineering, compiler design for SoC development via NC-VHDL, mentor for new team, implemented Web 2.0 technologies for knowledge sharing before Confluence. [Compilers, Solaris, VHDL]

SW Engg, Riverrun — 1993-1998 (5 yrs)

Trailblazing product dev in mobile R&D, hand-held computing, enterprise calendaring, wireless device drivers multiple windows platforms. [C, C++, Network layer, Mac Comms toolkit, Win, MacOS, Dev Drivers]

AWARDS

★ **Night in town** award for creativity, innovation, DX; **TQM Excellence** Quality award.

VOLUNTARY SERVICE

[CSPathshala](#): Created educational content to enable computer literacy in underserved schools.
Kalyani Nagar Joining Hands Citizens Group: life member, Housing society Treasurer.