Anna Mist

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Professional Summary

- ✥ Detail-oriented software engineer experienced with full software life-cycle including definition, development, QA, and ongoing maintenance.
- ✥ Passionate about quality and have worked within SCRUM teams to implement continuous quality process improvements and enhance user experience.
- ✥ Fluent in English, Hebrew, and Russian.

Professional Experience

ServiceNow   **Jan 2015 – Nov 2017**
Software quality assurance engineer

I was a key member of the Service Mapping team which was responsible for the mapping of relationships between IT components and business services in dynamic environment.

- ✥ Designed and implemented automated tests for complex features using Java with Selenium and Junit, improving the product reliability.
- ✥ Developed and executed manual test cases for adequate testing coverage.
- ✥ Vast hands-on testing experience with different types of testing (e.g., functional, performance, end-to-end, regression, localization, negative, scalability).
- ✥ Wrote test plans, managed the test execution and results analysis.
- ✥ Measured application performance across multiple platforms such as mobile devices, cross-browsers, etc.
- ✥ Reproduced and diagnosed functional customer's issues to assist the customer support team.

Web/UI developer

Developed and delivered customized user-friendly web UI's utilizing cross-browser compatible HTML5/ CSS3, AngularJS, JavaScript and JQuery.

- ✥ Developed UI forms, fields, notifications and JavaScript server/client code
- ✥ Collaborated with developers on the back end to seamlessly integrate code to create a dynamic and functional user experience.
- ✥ Designed UI unit tests to measure the effectiveness of the SW.
- ✥ Worked closely with PM, QA and UX to help iterate, improve and deliver our applications in a continuous manner.

TabTale   **May 2014 – Jan 2015**
Applications Developer

Developed and implemented games for tablets and various mobile platforms using XML, Lua and TabTale's proprietary programming languages.
One example of an application I worked on is "Baby home adventure":
https://tabtale.com/app/baby-home-adventure/

- ✥ Developed and maintained the front end functionality of the applications.
- ✥ Worked closely with both on and off shore development groups.
- ✥ Ensured product quality by debugging and troubleshooting the existing code.

Education

Bachelor's Degree – Computer Science   **2013**
Ben-Gurion University, Israel

Army Service   **2006-2008**
Sergeant, Office Administration Manager at the Israel Ministry of Defense
Israel Defense Forces
I was in charge of the organization and supervision of all of the administrative activities that facilitate the smooth running of a brigadier general office in the Air and Space Arm of the Israeli Defense Forces.
I have worked with senior officers and provided support in various high pressure and time sensitive assignments.

Skills

- Eclipse, Jenkins, Maven, and Git
- Practical experience with SCRUM methodology
- Java, Javascript ,AngularJS , HTML ,CSS , JQuery