

# Anna Mist

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## Professional Summary

- ✦ Detail-oriented software engineer experienced with full software life-cycle including definition, development, QA and ongoing maintenance
- ✦ Passionate about quality and have worked within scrum teams to implement continuous quality process improvements and enhance user experience
- ✦ Demonstrated ability to learn and master new testing frameworks quickly
- ✦ Experience in training and supporting team members

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## Professional Experience

### Globality

Oct 2019 - Jan 2023

#### Senior QA Automation engineer

- ✦ Lead a company wide automation framework migration from Testim to Karate, resulting in improved efficiency and cost reduction
- ✦ Designed and developed UI automation test suites using JavaScript in Cypress
- ✦ Mentored junior QA engineers, provided training and support in QA methodologies and skills
- ✦ Tested GraphQL APIs to ensure that the developed schemas, queries, and mutations meet expectations
- ✦ Compiled reports & status dashboards to reflect clear system status

#### QA Automation engineer

- ✦ Designed and implemented test scenarios using Testim platform, JavaScript, service APIs and CSS to enhance verification coverage
- ✦ Automated test reports increasing the visibility of the system status to different stakeholders
- ✦ Worked closely with project management and engineering teams to define verification flows
- ✦ Collaborated with customer support, analysing critical priority issues
- ✦ Managed task allocation to offshore resources

### ServiceNow

Jan 2015 – Nov 2017

#### Software quality assurance engineer

I was a key member of the Service Mapping team which was responsible for the mapping of relationships between IT components and business services in a dynamic environment

- ✦ Designed and implemented automated tests for complex features using Java with Selenium and Junit, improving the product reliability
- ✦ Developed and executed manual test cases for adequate testing coverage
- ✦ Vast hands-on testing experience with different types of testing (e.g., functional, performance, end-to-end, regression, localization, negative, scalability)

- ✦ Wrote test plans, managed the test execution and results analysis
- ✦ Measured application performance across multiple platforms such as mobile devices, cross-browsers, etc.
- ✦ Reproduced and diagnosed functional customer's issues to assist the customer support team

### **Web/UI developer**

Developed and delivered customised user-friendly web UI utilizing cross-browser compatible HTML5/CSS3, AngularJS, JavaScript and JQuery

- ✦ Developed UI forms, fields, notifications and JavaScript server/client code
- ✦ Collaborated with developers on the back end to seamlessly integrate code to create a dynamic and functional user experience
- ✦ Designed UI unit tests to measure the effectiveness of the SW
- ✦ Worked closely with PM, QA and UX to help iterate, improve and deliver our applications in a continuous manner

### **TabTale**

**May 2014 – Jan 2015**

#### **Applications Developer**

Developed and implemented games for tablets and various mobile platforms using XML, Lua and TabTale's proprietary programming languages

One example of an application I worked on is "Baby home adventure":

<https://tabtale.com/app/baby-home-adventure/>

- ✦ Developed and maintained the front end functionality of the applications
- ✦ Worked closely with both on and off shore development groups
- ✦ Ensured product quality by debugging and troubleshooting the existing code

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## **Education**

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**Bachelor's Degree – Computer Science**  
**Ben-Gurion University, Israel**

**2013**

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## **Skills**

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- ✦ Selenium, Jenkins, Maven, Git, Eclipse, Visual Studio
- ✦ Practical experience with SCRUM methodology
- ✦ Java, JavaScript, SQL, JQuery, TestNG, HTML, CSS, AngularJS