## **Recommender System**

#### **Overview**

- Introduction.
- Recommender System Algorithm
- Examples
- Goals and benefits of Recommender Systems
- Recommendation techniques
- Collaborative filtering
- Content-based filtering

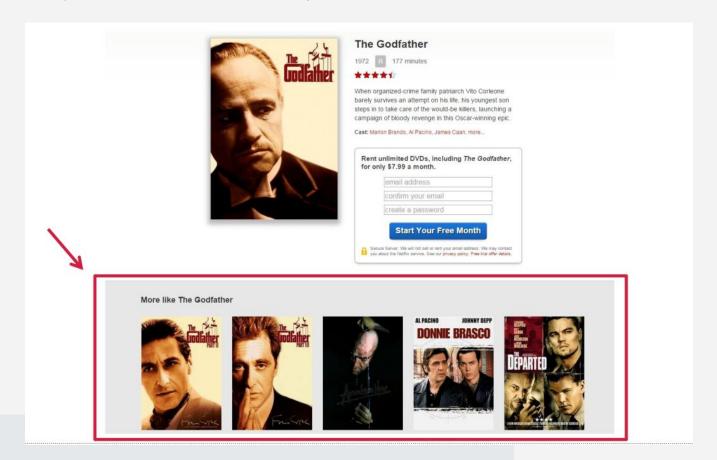
#### Introduction

#### **Recommender System:**

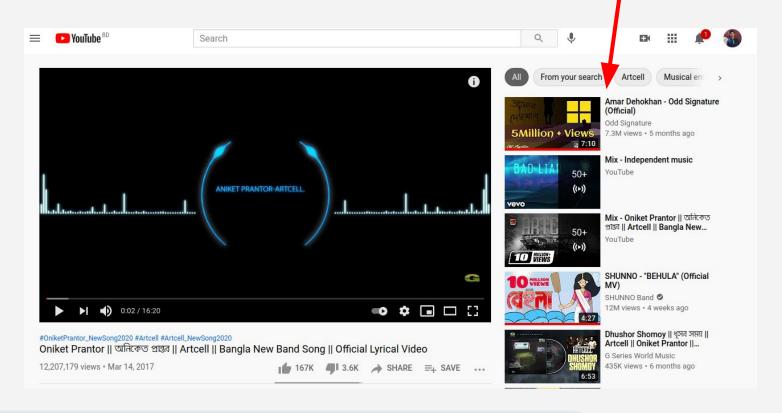
"Recommender Systems (RS) are software agents that elicit the interests and preferences of individual consumers and make recommendations accordingly. They have the potential to support and improve the quality of the decisions consumers make while searching for and selecting products online"



## **Examples(Netflix movies)**



## **Examples(Youtube)**



## **Examples**

- Facebook
- Amazon
- Ebay
- Amazon
- Science Papers
- StackOverflow
- E-commerce site(evaly, daraz etc)



## Goals and benefits of Recommender Systems

#### For the consumers (users):

- Helping the users to find useful contents to satisfy their needs
- Reducing the time of content searching
- Providing relevant information from the massive information flow
- Exploring new preferences, trust in recommender system

#### For the business

- Improving business success indicators (or key performance indicators, KPI)
  - Increasing revenue, CTR, watching/listening duration
  - Increasing conversion rate and user engagement
  - Cross-selling, upselling, advertisement
- Reducing popularity effect, less popular contents are also consumed
- Promotions, targeting, campaign

#### **Recommender System**

movie	Alice	Bob	Carol	Dave
Love at last	5	5	0	0
Romance forever	5	?	?	0
Cute puppies of love	?	4	0	?
nonstop car chase	0	0	5	4
Sword vs Karate	0	0	5	?

rating=(0...5)

n<sub>u</sub>=number of users

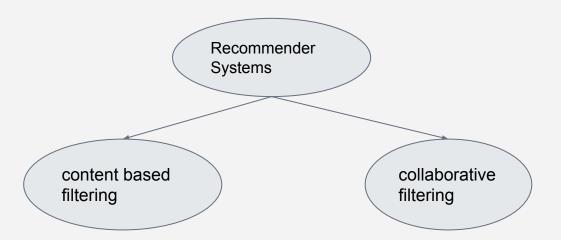
n<sub>m</sub>=number of movies

r(i,j)= 1 if user j has rated movie i

y<sup>(i,j)</sup>=rating given by user j to

movie i (defined only if r(i,j)=1)

### **Recommendation techniques**



#### **Recommendation techniques**

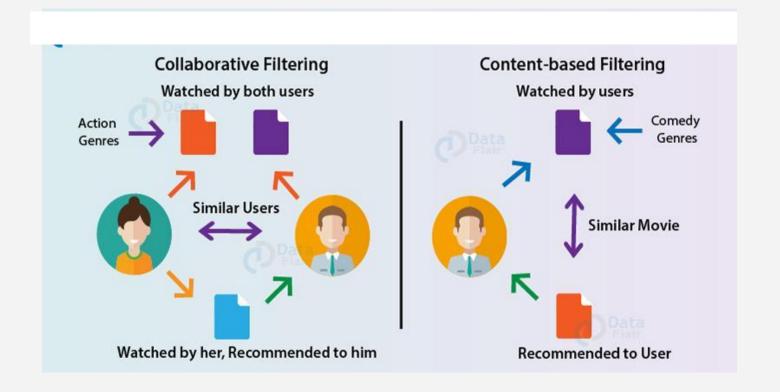
#### **Content-based Filtering (CBF)**

- Recommend items that are similar to the ones that the user liked in the past.
- Similarity based on the metadata of the items.
- E.g.: If the user likes romantic movies, recommend her the like

#### **Collaborative Filtering (CF)**

- Recommend items that are liked by users that have similar taste as the current user
- Similarity between users is calculated by the transaction history of users
- Only uses the transaction data domain independent

#### **Recommendation techniques**



#### **Collaborative filtering**

Collaborative filtering is a method of making automatic predictions (filtering) about the interests of a user by collecting preferences or taste information from many users (collaborating).

movie	Star war	Hope Dreams	Contact	Titanic
Joe	5	2	5	4
John	2	5	2.5	3
Al	2	2	4	2
Nathan	5	1	5	?

#### **Collaborative filtering**

- 1. Weight all users with respect to similarity with active user
- 2. Select a subset of users to use as a set of predictors
- Compute a prediction from a weighted combination of selected neighbors' ratings

#### Weight all users with respect to similarity with active user

movie	Star war	Hope Dreams	Contact	Titanic
joe	5	2	5	4
John	2	5	2.5	3
Al	2	2	4	2
Nathan	5	1	5	?

#### Use cosine similarity

$$\text{similarity} = \cos(\theta) = \frac{A \cdot B}{\|A\| \|B\|}$$

#### **Cosine Similarity**

Joe [5,2,5] John [2,5,2.5] Al [2,2,4] Nathan [5,1,5]



cos (Nathan, Joe) 0.99 cos (Nathan, John) 0.64 cos (Nathan, Al) 0.91

cosine similarity = 
$$similarity = cos(\theta) = \frac{A \cdot B}{\|A\| \|B\|}$$
  
 $cos (Nathan, Joe) = \frac{5^*5^{*2}^*1^*5^*5}{sqrt(5^2 + 2^2 + 5^2)^* sqrt(5^2 + 1^2 + 5^2)}$ 

#### Select a subset of users to use as a set of predictors

if there are hundreds of user, we can choose the higher similarity

choose n of m(sum of user is m)

# Compute a prediction from a weighted combination of selected neighbors' ratings

movie	Star war	Hope Dreams	Contact	Titanic
joe	5	2	5	4
John	2	5	2.5	3
Al	2	2	4	2
Nathan	5	1	5	?

cos (Nathan, Joe) 0.99 cos (Nathan, John) 0.64 cos (Nathan, AI) 0.91

#### **Content-based filtering**

- Content-based filtering uses item features to recommend other items similar to what the user likes, based on their previous actions or explicit feedback.
- These methods are best suited to situations where there is known data on an item (name, location, description, etc.), but not on the user
- Content-based recommenders treat recommendation as a user-specific classification problem
- Learn a classifier for the user's likes and dislikes based on an item's features.



# Thanks!