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11/30/2025

MIS Helpdesk Project

The MIS Helpdesk Project is designed to streamline the process of resolving computer-related issues. Users can submit requests whenever they encounter a problem, and the helpdesk team can efficiently track and address these issues. The system keeps detailed records of each request, including who reported it, who is handling it, and the status of resolution. Additionally, the project provides insights into the frequency of issues and response times, helping to improve overall efficiency. This project not only makes it easier for users to get the help they need but also ensures that all tasks are well-organized and transparent.

Setup Instructions

Clone the repository: Use git clone to get the project on your local machine.

Install dependencies: Run pip install -r requirements.txt to install all necessary packages.

For any issues or questions, please refer to the documentation or contact the development team.

Regular updates and improvements will be made to keep the system efficient and user-friendly.