# JOHN WONG

DATA ANALYTICS CONSULTANT

## > EXPERIENCE

#### ANALYTICS CONSULTANT

05/2015 - Present

#### BIITConsulting / Malaysia

- \* Develops ETL and predictive models for customer intelligence in major media & telecommunications companies using SQL, Shell, SAS Enterprise Guide and Miner. These models are used to reduce marketing costs and to improve management's understanding of customer needs, which led to a 50% reduction in churn for a campaign group of 30,000 customers versus a control group
- \* Mentors a team of three to generate predictive, prescriptive and descriptive lists using SQL and Shell for campaign management
- \* Researches and develop audio processing and image recognition model in R and Python using Hidden Markov Models, Gaussian Mixture Models and Convolutional Neural Networks
- \* Supports management in researching, producing marketing tools, and identifying market opportunities in data analytics to expand company's portfolio
- \* Build visual dashboard of inventory analysis using Qlik Sense for local distribution firm

### RESEARCH DEVELOPER

01/2014 - 04/2015

#### EMason / Malaysia

- \* Researched and developed predictive trade algorithms on Python, R, and Ruby platforms using neural networks and genetic algorithms.
- \* Built integrated web dashboard for visual analysis of market and trade data

#### RESEARCH ASSISTANT

06/2010 - 05/2012

#### MRSEC / Massachusetts

\* Collaborated with experimental researchers to simulate and analyze Belousov-Zhabotinsky reactions using Matlab signal processing methods

## > EDUCATION

## **BACHELORS OF SCIENCE**

05/2012

Brandeis University / Massachusetts

Majors: Physics; Mathematics; Economics

## FREELANCE / PROJECTS

#### WEB DEVELOPER

10 hrs/ Month

\* Develops MVC platform webpages using PHP or Ruby with HTML5 and CSS3 along with GIMP and Inkscape for graphics designing

#### **INVOKE VOLUNTEER**

10 hrs/ Month

- \* Invoke is a progressive, nongovernmental organization that aims to better educate voters while connecting volunteers with community work
- \* Integrate CIVICRM on Invoke webpage to better automate registration and connectivity with volunteers while creating predictive models to focus policy research

## **TECH RESEARCH**

30 hrs/ Month

- \* Develops platform for Time Series Analysis using Python, R, and Ruby in addition to using native C for 10x speed improvement
- \* Builds FarmBot using open sourced instructions with attempts to increase robotic movements and expand image recognition

## CONTACT

PHONE +6 019 21 911 68

MAII

j-why@outlook.com

**ADDRESS** 

50 Taman Zaaba, Taman Tun Dr Ismail, 60000 Kuala Lumpur, Malaysia

# **SKILLS**

SAS Enterprise
Guide & Miner [c1],
Python [c1], Ruby [c1],
SQL, HTML5 & CSS3 [c1]

Matlab [B1],
Mathematica [B1],
jQuery [B1],
PHP [B2], VBA [B2], R [B2]

C++ [A1], C [A2]

## RESEARCH

Modular Solar Energy Assisted Multiple
Effect Desalination | Unpublished

Hilbert transform analysis of diffusion
effects in time-dependent paired
Brusselator oscillator | Thesis

Tissue preparation for the in situ MALDI MS
imaging of proteins, lipids, and small
molecules at cellular resolution | Publication

University Research Program Grant | Award