

SHAMIM SHARIFI

SOFTWARE ENGINEER

CONTACT



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Denver, CO 80231

SKILLS

- Python
- SQL
- SQLAlchemy
- JavaScript, React
- CSS, Tailwind, Bootstrap
- Git
- Expertise in individual and group counseling
- Social work
- Public speaking
- Flask
- Github
- Customer Service
- Customer service standards
- Understanding of microservices
- Problem solving

LANGUAGES

- **Persian**
Native
- **English**
Fluent

PROFESSIONAL SUMMARY

Dynamic and results-oriented professional with a robust background in database development and customerservice.Leveraged SQL and Python to enhance database efficiency and spearheaded customer engagement initiatives, demonstrating exceptional problem-solving abilities and public speaking skills.

EXPERIENCE

March 2019 - August 2021

Junior Software Developer Intern

Afghan-Australian Development Rehabilitation Organization, Kabul, Afghanistan

- Collaborated with the development team to design and implement a new database system for managing customer information, utilizing SQL Server.
- Assisted in optimizing database queries for improved performance and efficiency.
- Conducted data analysis to extract insights and trends for business decision-making purposes.
- Contributed to routine database maintenance tasks including backups, updates, and security checks.
- Documented database schema and processes to facilitate knowledge transfer and future reference.
- Built RESTful APIs for communication between web services.

October 2023 - Present

Production Assistant

Leiters Health, Englewood, CO

- Conducted visual inspections of finished products to ensure quality and accuracy.
- Completed label reconciliation and documentation to maintain product identification accuracy.
- Maintained a clean and organized working environment, adhering to cGMPs and GDPs.
- Collaborated with team members and supervisors to achieve production goals and meet deadlines.
- Successfully labeled finished products in accordance with company standards for safety, security, and productivity.

August 2022 - June 2023

Customer Service Representative

Community Driving School, Golden, CO

- **French**
Advanced
- **Urdu**
Intermediate

- Registered new students in electronic database and scheduled driving lessons and driver's license exams.
- Fielded all calls to the driving school; answering inquiries and providing follow up to students.
- Submitted students' written and practical test results to the Department of Motor Vehicles.
- Made reminder calls for driving lessons and prepared paperwork for driving tests.
- Handled customer complaints and inquiries in a courteous and efficient manner.

August 2018 - March 2019

Project Assistant

Afghan-Australian Development Rehabilitation Organization, Kabul, Afghanistan

- Organized and maintained project files, filing system, and project communications to facilitate deliverables.
- Developed strong organizational and time management skills through managing multiple projects simultaneously.
- Provided administrative support such as scheduling meetings, maintaining records and tracking progress of projects.
- Coordinated logistics and administration for girls' education training programs across multiple provinces in Afghanistan.
- Liaised with local authorities, schools, and community leaders to secure venues and resources for training sessions.

EDUCATION

September 2023

Full Stack Web Development Program - Python with Flask and JavaScript
Flatiron School

August 2001

Bachelor of French Language and Literature
Kabul University, Kabul, Afghanistan

CERTIFICATIONS

- Management and leadership
- Good Manufacturing Practices
- DELF B2

LINKEDIN PROFILE

<https://www.linkedin.com/in/shamim-sharifi-9157bb283/>