

2.2.8 Loan Cancellation

Employees has the ability at any particular time, before Employer Approval, to cancel their loan request and inform all involved parties i.e Employer and FSP. Below is the flow corresponding to this process: -

- i. Employee login to government platforms
- ii. Employee request cancellation (Precondition = Loan status is pending for approval)
- iii. ESS cancel loan request within the system
- iv. ESS send cancel notification to FSP
- v. FSP acknowledges the receipt of the cancellation of loan

Employee Cancellation Notification To FSP

S/N	Item Name	Item description	Type	Optional
1	Application number	Loan application identification	Varchar(15)	NO
2	Reason	Reason for offer cancellation	Varchar(150)	NO
3	FSP Reference number	Unique FSP Reference number corresponding to request	Varchar(20)	NO
4	Loan Number	Unique FSP number that identify loan application	Varchar(20)	Yes

Message 10

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