Emma Arakelyan

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SKILLS

- **Skills and tools:** git (GitHub, GitLab, GitBook), Markdown, HTML, CSS, UML, Adobe Photoshop, Adobe Illustrator, GraphQL, Jira, Confluence.
- **Can read code in**: Solidity, JavaScript/TypeScript, Python, SQL.

WORK EXPERIENCE

Advanced Blockchain   March 2022 – June 2022
Technical Writer
Remote

- Advocated for, initiated, and performed the migration to the Docs as Code approach with GitHub, GitBook, and Markdown. Created contribution guidelines for developers, including a style guide.
- Created and maintained the documentation for a lending protocol and related services, including API references. Developed an understanding of the project via reading the code and interviewing developers.
- Designed architecture diagrams and illustrations using Adobe Photoshop, Adobe Illustrator, and UML-based tools.

Atomic Wallet   February 2021 – March 2022
Technical Writer
Remote

- Designed and maintained the company's documentation system, a Plain English style guide, and knowledge base content strategy.
- Curated the customer knowledge base for the users of a cryptocurrency wallet app, as well as the internal knowledge base for developers, product managers, and QA engineers. I kept both knowledge bases up to date and created new articles with HTML, CSS, and Markdown.
- Crafted and revised the in-app interface copy in collaboration with UX designers.

Freelance Technical Writer   Oct 2020 – Present

- Industry experience: blockchain, data analytics, cyber security, ASO. Projects I worked on include a B2B fraud detection software and a GameFi mobile app.

MISCELLANEOUS

- **Languages**: fully bilingual in English and Russian.
- **Achievements**: ranked 1st out of 123 participants on a technical writing course for practicing professionals.
- **Interests:** typography, cyber security, eastern writing systems.

EDUCATION

Open University, UK
BSc (Hons) Data Science