

#### MD SHAMIUL HOSSAIN

Digital Marketer and Software Developer

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- md Shamiul Hossain

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# Career Objectives:

A highly motivated individual with a strong interest in technology and digital innovation, seeking to contribute to a dynamic digital marketing team. Eager to develop strategic, data-driven skills while gaining hands-on experience with digital tools and analytics. Longterm goal is to evolve into a well-rounded tech professional with a foundation in both marketing and software development, enabling me to build impactful, user-centric digital solutions.

#### **Skills:**

- Digital Marketing
- Programming
- Software Development
- Data entry
- Microsoft Office Program

## **Professional Experience:**

### Technical Support Division (GUB IT CELL, DHAKA)

IT Support Engineer (Intern)

October 2023- March 2024

### Job Responsibilities:

- Provide technical support for hardware and software issues
- Install, configure, and maintain computer systems and networks
- Manage LAN/WAN networks, including routers and switches
- Monitor system performance and ensure data security
- Perform regular system updates and software installations
- Troubleshoot network connectivity and internet issues
- Maintain and update institutional websites or internal portals
- Assist with email configuration and communication tools
- Maintain inventory of IT assets and equipment
- Ensure regular data backup and recovery protocols
- Support users in using common applications (e.g., MS Office, antivirus)
- Implement basic cybersecurity practices and policies
- Coordinate with vendors for hardware/software repairs and upgrades

# **Educational Background:**

Program : B.Sc. in Computer Science and Engineering (CSE)

Institute: Green University of Bangladesh (GUB)

Result: CGPA 3.27 out of 4.00

Passing Year: 2023

Program: Higher Secondary Certificate (HSC) Institute: Shahid Bul Bul Govt. College, Pabna

Result: GPA 4.25 out of 5.00

Passing Year: 2018

Program : Secondary School Certificate (SSC)

Institute: Islam Ganty High School, Pabna

Result: GPA 5.00 out of 5.00

Passing Year: 2016

### Research and Project Work:

"A study on IoT and Machine Learning Based Air Pollution Monitoring System"

https://zenodo.org/records/15670453

#### Personal Skills:

- Convincing
- Inspiring
- Influencing
- Teamwork
- Negotiation
- Leadership.

## Language Proficiency:

- English (Intermediate)
- Bengali (Native)

#### Proficiencies:

- Social Media Marketing
- Lead Generation
- On Pgae Off Page SEO
- Google Maps Ciatation
- Data Entry
- Pinterest Marketing
- Email Marketing
- Influencer Research

### **Key Strengths:**

- Strong written and verbal communication skills.
- Willing to work in a challenging and dynamic environment.
- First learner with a positive attitude.
- Self-confident and great patience.
- Good interpersonal skills.
- Organize, accurate and detail oriented.

# Training Program and Certificate

• Foundations of Digital Marketing and E-commerce by Coursera and Google

https://cour sera.org/ver ify/6NH0HZ1E322D

• Freelancing (Digital Marketing and Graphics Design)

Institute: E-Learning & Earning LTD, Pabna

• JobReady - Employability Skills

Platform: Wadhwani Foundation via E-

Learning & Earning LTD

Certificate ID: 6856107adbb1c63612dfc59b

#### References:

Insaf Trade International
E-Learning and Earning LTD.
Amirul Islam Piash

Trainer, E-Learning and Earning, Pabna

Phone: 01758451537

Declaration:

Md. Ariful Islam Senior Advisor ( Dept. law) Teletalk Bangladesh Ltd Mobile: 01550156882

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I do hereby declare that the above information are true and correct to the best of my knowledge.

Md Shamiul Hossain