WelfareComp

Computational Social Science and Critical Data Studies to better understand social welfare systems

Testing the ChatWeSIS Chatbot

A User Study on Ease of Use and User Interaction with the WeSIS Platform

We are a group of Master's students developing ChatWeSIS, a chatbot prototype designed to improve the user experience on the WeSIS platform. As part of our research, we are conducting a user study to evaluate how effectively ChatWeSIS helps researchers find, navigate, and utilize key resources such as indicators, datasets, tutorials, publications, and documentation.

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Study Objective

- Evaluate how usable and effective ChatWeSIS is in helping users with research-related queries on the WeSIS platform.
- Examine how well chatbot interactions help users retrieve information and navigate the WeSIS platform.
- Understand user engagement, task completion, and the overall usefulness of ChatWeSIS.

User Study Details

Date	:	21st February, 2025
Location	:	GW2, Room B2770
Duration	:	25-30 Minutes
Time slot	:	11:30 Uhr

Confidentiality : Participation is anonymous, and all data will be used solely for research purposes

Who can Participate?

We welcome researchers, students, and platform users, regardless of their experience with WeSIS no technical expertise is required. Your insights will be invaluable in refining the chatbot's functionality for new and experienced users.

What Will You Do?

- Engage with ChatWeSIS in a guided task-based session
- Provide feedback on usability, interaction quality, and task completion
- Help refine the chatbot's functionality through structured evaluations

If you have any questions or want to sign up for the study, you can reach us at **momos@uni-bremen.de.** We appreciate your participation!