Instructions for the Activity

Duration: 1 hour

Read the scenario and user stories provided. Can you think from the perspective of customer, restaurant manager/staff, and delivery personnel and add more user stories?

First, add more user stories.

Identify **Functional Requirements (FRs)** for the system against user stories for each user group.

Identify **Non-Functional Requirements (NFRs)** such as performance, security, and usability etc.

BE CREATIVE! BRAINSTORM!

Use of AI is strictly not allowed. There is a second part to this activity. To ensure that the second part of the activity is successful all requirements must be manually generated.

Additional Customer User Stories:

US_C_1	As a customer, I want to have the option to choose between multiple payment methods.
US_C_2	As a customer, I want to have the option to reorder previously ordered meals.
US_C_3	As a customer, I want to be able to choose the urgency of the order.
US_C_4	As a customer, I want to be able to give feedback to the restaurant.
US_C_5	As a customer, I want to know about the estimated delivery time.

Additional Restaurant Manager/Staff User Stories:

US_S_1 ✓	As a RM, I want to be able to manage customer service
US_S_2 ✓	As a RM, I want the option to update the opening and closing time
US_S_3 ✓	As a RM, I want to receive rating from the customer about the restaurant service
US_S_4 ✓	As a RM, I want to be able to keep track of stock.
US_S_5 ✓	As a RM, I want to be able to update user about user delivery time.

Additional Deliver Personnel User Stories:

US_D_1 ✓	As a DP, I want to be provided with options for payment methods.
US_D_2 ✓	As a DP, I want the option to be able to receive tips from the customer.
US_D_3 ✓	As a DP, I want to be updated about order status and preparation.
US_D_4 ✓	As a DP, I want to receive daily reports of the orders I've delivered
US_D_5 ✓	As a DP, I want the option to accept multiple orders

Customer Functional Requirements (FRs)

R_C_1	The system shall categorize ~~cuisines~~ food based on price and cuisine
R_C_2	The system shall have an option for adding food to cart
R_C_3	The system shall provide option for payment method
R_C_4	The system shall provide the option of consuming as dine in or take away (or delivery
R_C_5	
	missing incomplete improper format
R_C_20	

Restaurant Staff Functional Requirements (FRs)

R_S_1	The system shall manage stock of available supplies — ?
R-S-2	The system shall have the option to update menu — ?
R-S-3	The system shall notify the manager about orders — ?
R-S-4	The system shall provide options/methods to communicate with rider — ?
	15 ? incomplete improper format
R_S_20	

Delivery Personnel Functional Requirements (FRs)

R_D_1	The system shall provide alternative routes.
R_D_2	The system shall provide info about traffic
R_D_3	The system shall provide the option for marking delivery status
R_D_4	The system shall provide updates about order preparation for delivery personnel.
R_D_20	

incomplete format ?

Non-Functional Requirements (NFRs)

ISO 2.

NFR1	Delivery status as loading bar	
NFR2	Favourite dishes saved	
NFR3	Promo codes for discounts on orders	
NFR4	Mark items as out of stock	
NFR5	Generate daily / weekly, monthly reports	
NFR6	Multiple delivery jobs to select from	
NFR7	Customer contact options	
NFR8	Reorder previous orders	
NFR9	Select delivery urgency	
NFR10	Feedback system	
NFR11	Opening and closing time	
NFR12	Tell user about delivery time	
NFR13	Manage option for multiple order selection	