

Instructions for the Activity

Duration: 1 hour

Read the scenario and user stories provided. Can you think from the perspective of customer, restaurant manager/staff, and delivery personnel and add more user stories?

First, add more user stories.

Identify **Functional Requirements (FRs)** for the system against user stories for each user group.

Identify **Non-Functional Requirements (NFRs)** such as performance, security, and usability etc.

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Use of AI is strictly not allowed. There is a second part to this activity. To ensure that the second part of the activity is successful all requirements must be manually generated.

Additional Customer User Stories:

US_C_1	As a customer, I want to receive a confirmation message of my order.
US_C_2	As a customer, I want to have options to pay through card or cash on delivery.
US_C_3	As a customer, I want to add additional information about my order.
US_C_4	As a customer, I want to give reviews about my experience.
US_C_5	As a customer, I want to have an option to cancel my order.

Additional Restaurant Manager/Staff User Stories:

✓ US_S-1	As a restaurant manager, I want to promote my food chain through ads.
✓ US_S-2	As a restaurant manager, I want to address user queries.
✓ US_S-3	As a restaurant manager, I want to receive a notification if customer cancels the order.
✓ US_S-4	As a restaurant manager, I want to check customer reviews to improve quality.
✓ US_S-5	As a restaurant manager, I want to update the opening and closing time of restaurant.

Additional Deliver Personnel User Stories:

✓ US_D-1	As a delivery personnel, I want to save record of received money of different orders.
✓	As a delivery personnel, I want to share my current location.

Customer Functional Requirements (FRs)

[illegible]

Restaurant Staff Functional Requirements (FRs)

[illegible]

23/5

[illegible]

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Non-Functional Requirements (NFRs)	
NFR1	The system shall be available.
NFR2	The system should be easy to use.
NFR3	The system shall have quick response time.
NFR4	The system must be accessible.
NFR5	The system shall be reliable.
	The system shall be secure.

OS