

Instructions for the Activity

Duration: 1 hour

Read the scenario and user stories provided. Can you think from the perspective of customer, restaurant manager/staff, and delivery personnel and add more user stories? First, add more user stories.

Identify **Functional Requirements (FRs)** for the system against user stories for each user group.

Identify **Non-Functional Requirements (NFRs)** such as performance, security, and reliability etc.

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of AI is strictly not allowed. There is a second part to this activity. To ensure that the second part of the activity is successful all requirements must be manually generated.

Additional Customer User Stories:

C_1 As a customer, I want to view special dishes of all restaurants so I come to know about what to order.

As a customer, I want to receive notifications for newly added dishes or restaurant

As a customer, I want to receive notification for delivery status

As a customer, I want an option for extra toppings.

As a customer, I want an option to select payment methods

Additional Restaurant Manager/Staff User Stories:

JS_S_1	As a manager, I want to receive notification of placed and delivered orders.
⊙	As a manager, I want to view feedback of customers.
X	As a manager, I want to get an option of online payments of customers.
✓	As a manager, I want to see or check number of available staff.
⊙	As a manager, I want to receive new suggestions from users so that manager can make improvements.

Additional Deliver Personnel User Stories:

JS_D_1	As a deliver personnel, I want to receive feedback from customer about service.
✓	As a deliver personnel, I want to receive confirmation message regarding online payment confirmation.
✓	As a deliver personnel, I want to view nearest delivery orders points.
✓	As a deliver personnel, I want to contact with other deliver personnel in case of any issue.
✓	As a deliver personnel, I want to check number of deliveries I have made in one day, so that I can get bonus for extra work.

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Customer Functional Requirements (FRs)

- C-1 Customer can browse menu.
- C-2 Customer can check best dishes of each restaurant.
- C-3 Customer can place order
- Customer can cancel order
- Customer can order multiple dishes from different restaurant
- System should generate notifications for delivery status
- System should provide option for extra toppings.
- System should show top restaurants of particular area
- System should save my favourites restaurants.
- Customer can get multiple payment options.

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Restaurant Staff Functional Requirements (FRs)

[illegible]

Personnel Functional Requirements (FRs)

Delivery personnel can check alternative routes

Delivery person can check online payment status.

receive feedback from customers.

Delivery person can view nearest delivery points.

can view customer information.

want to report delivery delays.

want to mark order as delivered

