

Instructions for the Activity

Duration: 1 hour

Read the scenario and user stories provided. Can you think from the perspective of customer, restaurant manager/staff, and delivery personnel and add more user stories?

First, add more user stories.

Identify **Functional Requirements (FRs)** for the system against user stories for each user group.

Identify **Non-Functional Requirements (NFRs)** such as performance, security, and usability etc.

BE CREATIVE! BRAINSTORM!

Use of AI is strictly not allowed. There is a second part to this activity. To ensure that the second part of the activity is successful all requirements must be manually generated.

Additional Customer User Stories:

US-C-1	As a customer, I want to view my most visited and preferred restaurants at the top of the list.
US-C-2	As a customer, I want to give feedback and rate the food I ordered by filling a feedback form which includes quality checks, quantity checks & presentation.
US-C-3	As a customer, I want to schedule the time that I want the food to be delivered.
US-C-4	As a customer, I want to customise my order by directly contacting the restaurant manager.
US-C-5	As a customer, I want my money to be refund if its not upto my standards/demands.

Additional Restaurant Manager/Staff User Stories:

US_S-1 ✓	As a restaurant manager, I want to add bonus points for loyal customers everytime they make an order.
US-S-2 ✓	As a restaurant manager, I want to manage different deliveries & delivery options.
US-S-3 ✓	As a restaurant manager, I want to rate my riders & customers.
US-S-4 ✓	As a restaurant manager, I want to be able to view & respond to the customer's feedb

Additional Deliver Personnel User Stories:

US_D-1 ✓	As a deliver personnel, I want to receive tips from customers.
US-D-2 ✓	As a deliver personnel, I want to rate the customers
US-D-3 ✓	As a deliver personnel, I want to view my earning history from deliveries.
US-D-4 ✓	As a deliver personnel, in emergency cases I should be able to use drones.

Customer Functional Requirements (FRs)

R_C_1

Customer ~~shall~~ have a login page.

R-C-2

Customer shall be able to change password and ^{username}.

R-C-3

Customer shall be able to browse food items.

R-C-4

Customer shall be able to give feedback or change it.

R-C-5

Customer shall be able to make changes in order.

R-C-6

Customer must be able to see/view ^{what} food he is ordering.

R-C-7

Customer must be able to login to use the app.

R-C-8

Customer must be able to choose which payment method ^{he wants to use}.

R-C-9

Customer shall be able to add in cart.

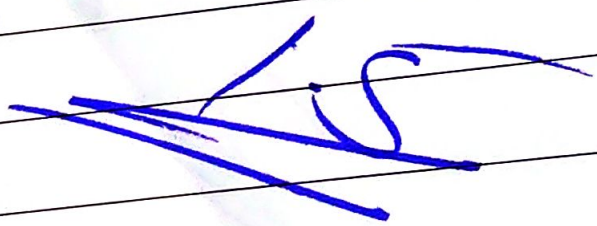
R_C_20

478

R_S-1	Restaurant staff must be able have to login to use app.
R-S-2	Restaurant staff must have to sign up to use app.
R-S-3	Restaurant staff must display these add a new food items.
R-S-4	Restaurant staff must be manage customer orders.
R-S-5	Restaurant staff must assign delivery to the nearest side sides.
R-S-6	Restaurant staff shall be able to track delivery order.

Delivery Personnel Functional Requirements (FRs)

- R-D-1 Delivery Personnel must register himself as a rider.
- R-D-2 Delivery Personnel shall be able to select ^{they want} whether to deliver.
- R-D-3 D.P shall be able to choose the transport.
- R-D-4 D.P must view customer detail.
- R-D-5



Non-Functional Requirements (NFRs)

NFR1

Interface should be user friendly

NFR2

Interface should be reliable

NFR3

Interface should be secure

NFR4

Interface should be properly maintained.

NFR5

Interface should be responsive.

~~2~~