Instructions for the Activity

Duration: 1 hour

Read the scenario and user stories provided. Can you think from the perspective of customer, restaurant manager/staff, and delivery personnel and add more user stories?

First, add more user stories.

Identify Functional Requirements (FRs) for the system against user stories for each user group.

Identify Non-Functional Requirements (NFRs) such as performance, security, and usability etc.

BE CREATIVE! BRAINSTORM!

Use of AI is strictly not allowed. There is a second part to this activity. To ensure that the second part of the activity is successful all requirements must be manually generated.

Additional Customer User Stories:

)	Addition	iditional Customer User Stories.		
1	US_C_1 Rating and Feedback	so that I am reorder my favourite means end		
1	Order History	As a customer, I want to rate after my experience		
3	order Swedu- ing	As a customer, I want to scredule orders for a specific time so my food arrives when I need it.		
4/	zation	As a customer, I want to add special instructions for my order (for example, no onions, extra raira etc).		
5	Account Manage- ment	As a customer, I want to update my profile and saved addresses to make my orders in future more easy.		

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	Additional Restaurant Manager/Staff User Stories: US_S_1 As a resturant manager, I want to create and Promotion, manage promotional offers resturant. Promotion, manage promotional offers resturant.
1	Manager/Staff Use:
	Additional Restaurant Maries
-	Additional to arrival
	Additional Restaurant Manager/Staff Co. US_S_1 As a restrurant manager, I want to artract more Promotion manage promotional offers resturant. Promotion manage promotional offers resturant. Management as to wards my resturant to monitor as to mark to wards my want to monitor Inventory As a resulturant manager, I want popular items Township uset levels to ensure that popular items
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	exiciency. Evisioner reviews and
	andones a socieve custome offerings
/	Customer I want to recieve customer review offerings Feedback to improve service and menu offerings
	feedback college to improve servi
	Review Feedback to mark the resturant as closed Holiday I want to mark the resturants:
+	Hie resturant as
1	Holiday I want to mark the rest events.
1	scheduling during holidays or special
L	

Additional Deliver Personnel User Stories:

US_D_1 As a delivery person, I want to recieve real-time
koute updates about traffic and traff blocked roads
so that I see avoids
Earnings As a delivery person, I want to track my
Tracking earnings daily to monitor my income.
multiple I want to manage multiple orders management efficiently when delivering to nearby locations.
Emergency I want to teature to contact support quickly support in case of delivery issues or emergencies.
aps I want aps directions to ensure accurate
Integration and efficient delivery.

Customer Functional Requirements (FRs) unco improper and enample be

R_C_1	customers can browse resturant menu by cuisine,
R-C-2	
R-C-3	Oustomers can apply promo codes or discounts
R-C-4	Drables including saved
R-C-5	Customers can view and reorder from past and
R-C-6	Customers can add special instructions for meals
R-C-7	Customers can update personal details, including saved addresses and phone numbers
R-C-8	and delivery experience
R-C-9	customers can pay using multiple secure options
334	such as credit conds, mobile wavets or cash
	on delivery.
Transferror or Transferror	
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Restaurant Staff Functional Requirements (FRs)

	notal and
R_S_1	managers can update menu items, prices and
	descriptions
	Statt recieve instant notifications when a new
R-S-2	order is placed.
	managers are mark items as out of stock"
R-S-3)	Managers can mark items as out of stock"
1	managers can view sales data daily, weekly or
R-S-4	managers can view sides and wis
R-S-5	managers can create and manage promotionals campaigns (e.g. discounts etc)
0 0	compargus (e.g. auscounts etc)
(-S-6.	Monagers can view customer feedback and
	Tespond if moderal.
R-S-7.	managers can communicate with delivery person
0 1 0	Managers com toggle, the resturants availability
8-5-8	The lesivent of dyunapiucy
2-5-9.	a (and)
c3.79.	A TOURS TO SUPPLIE CHARE
2-5-10	The Course
03/10	de system com flest managers about
-	low stack in the
	low stock levels for critical ingradiant
	for crincal ingredient
	Jormat 7

Customer Functional Requirements (FRs)

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Custome	r Functional Requirements (1716)
R_C_1	Customers can browse resturant menu by cuisine, price and rating.
R-C-2	Customers can place, schedule and rach con
R-C-3	auctamors can apply promo was
R-C-4	customers can manage their probles, including saved customers can manage their probles, including saved addresses and payment methods
R-C-5	Customers aan view and reorder from past ax Customers can add special instructions for meals
201	Customers can add special misers (e-g allergies or spice level) Customers can update personal details, including Customers can update personal details, including
R-C-7	Saved addresses and phone numbers
R-C-8	Customers can rate and review their orders and delivery experience
R-C-9	customers can pay using multiple secure options
	such as credit cords, mobile wallets or cash
	on delivery.
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The system must process order placment within two sec handle pick traffic with the system should handle pick traffic with over ten thanks Non-Functional Requirements (NFRs) use no users
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st encrypt sensitive data
st encrypt sensitive data
st encrypt sensitive data
st have aq. apperson up time over ten thousand like interface should be The system should integrate with third parties e.g. Dayment get way the platform should support multiple tanguage