

# Shamsu Baba-Alwaiz

SOFTWARE ENGINEER in Ohio

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**Summary:** Enthusiastic and results-oriented software engineer, recently graduated from a Java Bootcamp, with over 6 years of experience in the IT industry. Currently employed as an IT Support Associate at Amazon for the past 4 years, I am poised to transition to a role in Software Development. My background includes full-stack Java development, proficiency in agile environments, and a track record of meeting critical project deadlines. I bring expertise in systems auditing, analysis, and software setup configuration, coupled with excellent communication and interpersonal skills.

LANGUAGES	FRAMEWORKS	DATABASES	TOOLS
<ul style="list-style-type: none"><li>• Java</li><li>• JavaScript</li></ul>	<ul style="list-style-type: none"><li>• Spring</li><li>• React</li></ul>	<ul style="list-style-type: none"><li>• SQL</li></ul>	<ul style="list-style-type: none"><li>• VS Code</li><li>• Git</li></ul>

## PROJECT EXPERIENCE

### The Giants Restaurant — Restaurant Web App

- Developed and deployed a user-friendly restaurant web application, implementing features such as user authentication, order placement, and reviews. Utilized Java, JavaScript, SQL, Spring Boot, Node, React, HTML, CSS, APIs, MVC, and RESTful.

### Giants Educators — Educational Web App

- Created an interactive educational web application for children, integrating APIs from NASA, The Metropolitan Museum of Art, NOAA, and more. Implemented dynamic lessons, login functionalities, and diverse educational content using Java, JavaScript, SQL, Spring Boot, Node, React, HTML, CSS, APIs, MVC, and RESTful

## WORK EXPERIENCE

### IT Support Associate II, Amazon.Com DEDC LLC, Akron, OH, August 2018 – Present

- Configured and supported various end-user devices and assets.
- Conducted routine technical SOPs on hardware, operating systems, and enterprise software.
- Managed IT monitoring tools and performed audits, ensuring network security.

### Field Tech Support, Interspace Technologies Canton, OH, October 2017 – August 2018

- Provided Spectrum network setup, troubleshooting, and cabling services.
- Installed computer peripherals, performed workstation configurations, and offered on-site support.

## EDUCATION

**We Can Code IT**, --Certificate of Full stack Java Software Development— 2023

**University of Maryland, Baltimore**, Certificates: Fundamentals of Networking and Linux— 2021

**Lehman College, NY**, B.Sc. Computer Information Systems—2015

**AWS Certified Developer-Associate**: Validation Number 9CS4ZT5C2FF1QG3B