

SHAMSUL ARIFF

CLIENT ADVISOR | QA SPECIALIST |
ASPIRING WEB DEVELOPER



CONTACT

- 011-3616 6949
- shamsulariffsamad@gmail.com
- Southville City, Dengkil
- <https://www.linkedin.com/in/shamsulariff/>

EDUCATION

2016 – 2020
UNIVERSITI ISLAM
ANTARABANGSA MALAYSIA

- Bachelor of Biotechnology
- CGPA : 3.70 / 4.0

2011 – 2012
KISAS

- SPM : 10A 1B

SKILLS

- Sales
- Customer Service
- Teamwork
- Marketing
- Time Management
- Detail Oriented
- Quality Control
- Web Development
- Programming Language :
 - Vue.js / Javascript

PROFILE

Client-focused Takaful Life Planner with a proven ability to deliver ethical, Shariah-compliant financial solutions and build long-term client trust. Backed by a strong foundation in QA/QC and audit compliance, with hands-on experience in ISO standards and Halal certification. Currently expanding into fullstack development, applying structured thinking and practical skills in JavaScript, Python, and scalable architecture to build impactful digital solutions.

WORK EXPERIENCE

- AIA Public Takaful Bhd** 2021 – PRESENT
Premier Life Planner
 - Advised clients on Shariah-compliant financial solutions, achieving consistent client retention
 - Delivered product presentations and managed CRM records to support claims and renewals .
 - Led team collaboration efforts and continuous training to enhance overall performance in Agency
- VeroTest Sdn Bhd** 2020 – 2021
Quality Assurance Executive
 - Implemented QA procedures to ensure ISO and internal compliance
 - Managed equipment calibration and audit documentation
 - Facilitated external audits with zero major finding
- Cosmo Ingredients Sdn Bhd** 2020
Quality Control Officer
 - Conducted in-process checks and monitored critical control points
 - Assisted R&D in seasoning trials and sensory profiling
 - Supported Halal certification processes and renewal tracking

CERTIFICATE

- MFPC PITA Certification (BNM-compliant)
- Malaysia Halal Certification Training
- Responsive Web Design
- HACCP MS 1480:2019 Awareness